



PHILIPPINES

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If you are heading for the Philippines, get ready for incredible insight into the lives of many that are battling adversity. Made up of more than 7,000 islands, this Southeast Asian nation is one of the most diverse countries in the world, boasting rainforests, volcanoes, mountains, and coral reefs.

The Philippines is a sovereign island state where unfortunately poverty remains a significant problem, with its high birth rate and a population of 105 million. Many Filipinos seek work overseas and contribute to the country's economy by sending money home. The Filipino people are very friendly and singing plays an important role in social life!

In November 2013, Typhoon Haiyan hit Leyte Province and in particular the city of Tacloban where Kaya's projects are based. More than ever, the help of volunteers is needed on the projects so that those in greatest need can look forward to a better future.

Life outside of the project

Volunteers stay in a local Filipino community with a homestay family. This experience in itself is enriching and gives you a chance to immerse yourself in the local life. Filipino families eat chicken, fish and rice as well as exotic native dishes, and your homestay family will bring you great insight into the "Pinoy" culture.

During the evening, meet up with fellow volunteers who live nearby and reflect on your days' activities and experiences. There are local cafes where you can sit and chillout at the end of the day. On weekends, why not venture further afield and see some of the beautiful scenery that the Philippines has to offer.

Philippines



Weather

Average temperature: 27°C

Wet season: November - February

Dry season: March - September

Typhoon season: June - November

Building Project in the Philippines

PHILIPPINES

The project

Volunteer on a building project in the Philippines and you can help with the ongoing enormous relief effort needed following Typhoon Yolanda in November 2013. The task of rebuilding communities is immense and international NGOs have done their best to help the government with rehabilitation. This project is playing a part in that process. The priority for this project is to focus on rebuilding community structures and helping where needed.

The project aim is to build sustainable accommodation and facilities that will house generations to come while taking into account the local flood conditions. The project has investigated the types of structures suitable for different areas from flood zone areas to those in an urban setting. Money has been spent on providing homes for those who lost everything so the organisation relies on fundraising campaigns and donations to carry out work to build community structures. Come and join this building project in the Philippines and support sustainable construction efforts.

Role of the volunteer

You will help to build community structures that are deemed a priority according to the project building mandate. The materials being used and the stage of construction you will be involved in depends on your skill level. You may be asked to help dig foundations, lay hollow bricks, help set supporting pillars, build roof frames and help improve the appearance of buildings to make them more "homely". You will work as part of a locally led team so good interpersonal skills are necessary. It will be very rewarding seeing your hard work come to fruition as you support a local project and community.

Skills required

You do not need any specific building skills although those with carpentry and building skills are highly sought after. You must be flexible, strong and willing to work hard and get dirty. It is a good idea for you to bring a good pair of gloves and some sturdy boots. You must be willing to help where needed and follow the instructions of the local experts. Volunteers will be required to have a telephone interview and send in your CV/resume before being accepted onto this project.

Why choose this project

- ✓ Help an NGO support the residents of Tacloban by providing community spaces that were destroyed in the previous Typhoons
- ✓ Provide an extra pair of hand to rebuild community structures as they were a lower priority list compared to the rebuilt of homes, especially as resources were overstretched.
- ✓ Work together with a group of co-workers, family or friends to raise funds and help work on a rewarding project.

Project location

The project is located in Tacloban City in Leyte province of the Philippines which was devastated on 8th November 2013 when Typhoon Haiyan (or Yolanda as it is known locally). It hit and destroyed homes, livelihoods and community spaces as well as took many lives. Much rebuilding work has been done and shops, roads and services are up and running again. Tacloban is about an hour by air southeast of Manila and is a former World War II site, liberated in 1944 from Japan. It has a population of over 300,000 and the local language is Waray-Waray, but many people speak English.

You will volunteer in Tacloban and join our local team and gain an insight into the realities of surviving and rebuilding lives and communities. You will surely be touched by the gentle nature and resilience of the Filipino people. Take an additional week or two after your placement and explore the rest of the country as you can visit some of the most beautiful mountains, beaches and countryside.

Project facts

Duration: 2 - 26 weeks

Requirements: age 18+

Location: Tacloban, Leyte, Philippines

Working hours: At least 4 hours per day, Monday - Friday. If you wish to work extra, please ask an advisor about other options available to maximise your time.

Project Availability: Please note that funding needs to be in place for the project to run, as well as avoiding the rainy season. Please speak to an advisor about availability.

Arrival day: Saturday

What's included

Accommodation: Single or shared room in a home-stay with mosquito net & clean drinking water

Food: 2 meals per day - Breakfast and Dinner

Airport: pick up and drop off from Tacloban City

Training: Pre-departure pack, on-site orientation, fundraising guide and project induction provided

Support: 24-hour support from on-site coordinators, access to office in Tacloban City

Excursions: Staff may be able to help plan weekend excursions

What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Help Improve the Futures of Abused Women In The Philippines

PHILIPPINES

The project

Volunteer in Asia and help improve the futures of abused women in the Philippines who have suffered abuse and abandonment. The project location, Tacloban, was badly affected by Typhoon Haiyan in November 2013. Domestic abuse, sexual crime and abandonment are unfortunately common in the Philippines and can often leave many women feeling alone and vulnerable. As a result, a safe haven, for women filing cases against their former partners or who have been left without financial or emotional support, was created to protect and care for them.

In this centre, women live a communal lifestyle (sometimes with their children) whilst social workers assess them and process their cases, and at the same time, the centre teaches them techniques to help empower their lives. Fortunately, the centre itself was largely unaffected by the typhoon but women at the centre know people who were killed and whose homes and livelihoods have been destroyed.

Role of the volunteer

Volunteers will pass on any specialist skills to the women, teaching them a wide variety of topics to help enrich their lives and empower them for when they would finally leave the centre. They will also offer recreational activities in order to breakup their repetitive and mundane daily routines and to take their minds off the realities of their past lives and the typhoon. Volunteers will be asked to prepare a plan/calendar of activities that they would like to run with the women before joining the project.

The volunteers will act as mentors and through their actions and activities encourage the women to be strong and independent. Volunteers may also have to act as an emotional confidant, offering advice to women on their given situations. Previous livelihood programs and skills taught in the past by volunteers still continue to be practised today. Volunteers may assist with livelihood projects such as baking and crafts, promote women's rights and team building activities. Additionally, volunteers can also create fun activities, teach music, dance and games to help breakup the days.

Skills required

This project is only open to females as the centre is a female-only environment. Experience of working with vulnerable women, women's groups or criminal justice and especially experience in the field of counselling are highly sought after. Those who are really interested but do not have any formal qualifications will be assessed on a case-by-case basis, which will involve providing your CV/resume and possibly references and attending an interview. Volunteers must be well motivated and able to show initiative as some of the time they will be working independently. Volunteers must also be flexible and able to deal with tough situations. You will be asked to send your CV/resume before being accepted onto this project. As it is subject to government rules, a blood test, urine analysis and chest x-ray are mandatory.

Why choose this project

- ✓ Assist the staff by presenting yourself as strong independent women and offer numerous methods of empowering the lives of the women.
- ✓ Provide local social workers working on the cases your international points of view and assessments on the development of women.
- ✓ Provide emotional support for the women as some of them are victims of terrible crimes such as rape and assault.

Project location

Tacloban is located on the island of Leyte, about an hour by air southeast of Manila. Tacloban is a historic site, the beachfront city liberated the Philippines in 1944 from Japan. It has a population of over 300,000. The local dialect is called Waray-Waray, but English is widely spoken. Tacloban City was never a typically a tourist destination but now, following Typhoon Haiyan, there is widespread devastation but by working here you can gain an insight into the realities of living and working in a challenging location. After your placement to visit areas unaffected by this tragedy and continue your support of the communities of Tacloban.

Project facts

Duration: 4 - 26 weeks

Requirements: age 18+

Location: Tacloban, Leyte, Philippines

Working hours: At least 4 hours per day, Monday - Friday. If you wish to work extra, please ask an advisor about other options available to maximise your time.

Project Availability: All year round, apart from the Christmas to New Year period and a few days over Easter

Arrival day: Saturday

What's included

Accommodation: Single or shared room in a homestay (according to availability)

Food: 2 meals per day - Breakfast and Dinner

Airport: pick up and drop off from Tacloban City

Training: Pre-departure pack, on-site orientation, Fundraising guide and project induction provided

Support: 24-hour support from on-site coordinators, access to office in Tacloban City

Excursions: Staff may be able to help plan weekend excursions

What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Improve Nutritional Standards in The Philippines

PHILIPPINES

The project

Make a change to your own life and improve nutritional standards in the Philippines. You will work with the vulnerable, living in some of the devastated communities following Typhoon Haiyan. Many Filipino children aged 3 - 6 years are at-risk from poor nutrition as their parents are struggling to find an income following the destruction caused by the typhoon on the 8th of November 2013. Young children who have poor nutritional standards suffer from stunted growth and development, low academic performance, and wasting due to poor nutrition. Malnutrition also increases the susceptibility to diseases, and many suffer from blindness due to a vitamin A deficiency.

This project was created to oversee the food intake of numerous families in local barangays (communities) and monitor the malnourished children throughout a targeted area of Tacloban City. The project has changed its emphasis in response to the crisis and is focusing on preventative steps to malnutrition through preparing supplementary feeding to small children, recording and analysing data and educating parents through community workshops. Come and join the essential work that the local team are undertaking to help avoid malnutrition and improve nutritional standards in Tacloban City.

Role of the volunteer

You will spend your morning as a nutrition volunteer preparing healthy, balanced and nutritious meals for the children of the barangay. You will work with the local team preparing food for meal times (usually breakfast and lunch) to ensure the children are getting enough minerals and vitamins into their diet. In a number of locations in the community, you will help prepare and distribute food. Please note that your placement will be dependent on the needs of the project at the time of your volunteering.

Volunteers will help monitor the nutrition status of children in the community by weighing and recording information linked to child development. You may be involved in preparing and delivering basic nutritional education classes for local community members. You will be asked to help where it is most needed and are therefore expected to be flexible while on your placement.

Skills required

Experience and study within the nutrition field or public health is preferred. Anyone who has graduated or working in Public Health nutrition is strongly encouraged to apply. Before arriving, volunteers should familiarise themselves with the typical native foods, nutritional deficiencies, general economics, and cultural beliefs of the Philippines when it comes to food. Volunteers need to be resilient, patient, flexible and self-motivated as this is a demanding placement. An interview will be required to ensure your acceptance into the project. You will be asked to send your CV/resume before being accepted onto this project.

Why choose this project

- ✓ Assist with basic nutritional services and education and learn about the challenges facing poorer communities especially those who have been through a tragedy.
- ✓ Help with ongoing efforts to improve and maintain nutrition levels as well as educate the community to protect the future of the children of this devastated area.
- ✓ Help those who are studying or considering a career in nutrition or international development.

Project location

Tacloban is located on the island of Leyte, about an hour by air southeast of Manila. It is a historic World War II site, the beachfront city where the American General Douglas MacArthur liberated the Philippines in 1944 from Japan. It has a population of over 300,000 and the local dialect is called Waray-Waray, though English is widely spoken. Shops and restaurants have been rebuilt and you can go to the beach at weekends. If you have the time, take an additional week after your placement to visit some of the other islands and put more income back into the economy.

Project facts

Duration: 2 - 26 weeks

Requirements: age 18+

Location: Tacloban, Leyte, Philippines

Working hours: At least 4 hours per day, Monday - Friday. If you wish to work extra, please ask an advisor about other options available to maximise your time.

Project Availability: All year round, apart from the Christmas to New Year period and for a few days over Easter.

Arrival day: Saturday

What's included

Accommodation: Single or shared room in a homestay (according to availability)

Food: 2 meals per day - Breakfast and Dinner

Airport: pick up and drop off from Tacloban City

Training: Pre-departure pack, on-site orientation, fundraising guide and project induction provided

Support: 24-hour support from on-site coordinators, access to office in Tacloban City

Excursions: Staff may be able to help plan weekend excursions

What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Work in a Young Offenders Rehabilitation Centre In The Philippines

PHILIPPINES

The project

If you have ever wanted to volunteer and reach out to those whose had a troubled past by helping them change their attitudes and give them a chance at a new way of life then come work in a young offenders rehabilitation centre in the Philippines. The centre was badly damaged during Typhoon Haiyan resulting in temporary accommodation being needed for some time. This centre cares for and rehabilitates boys between the ages of fourteen and twenty-two, who have committed crimes as minors and are waiting for their cases to be dealt with in court which is obviously a very unsettling time for them. These youths are often victims of circumstance committing crimes in self-defence and out of no other choice. The project aims to offer them hope for the future by involving them in sports, dance, education and skills building so bring your knowledge and experience of working with youths to Tacloban and help those in need.

Role of the volunteer

Volunteers will pass on their specialist skills to troubled youths, teaching them a wide variety of topics to help enrich their lives and assist their rehabilitation. They will also offer recreational activities in order to break up their repetitive and mundane daily routines. Throughout their duration at the centre, the volunteer will act as a good role model and through their actions and activities teach good moral values such as honesty and teamwork.

Whatever you may do, the goal still remains the same, to help change the boys attitudes. Help promote honesty through fair play and sports coaching or cooperation through choreographed dance routines. The options are endless, whatever your skill may be. The results will be the same – the boys will greatly benefit from anything that draws their mind away from a life of crime and also the terrible devastation caused by Typhoon Haiyan. The role of the volunteer will have a long-lasting impact on the boys. Previous livelihood programs and skills taught in the past by volunteers still continue to be practised today. Volunteers may also assist livelihood projects such as baking and craft making and may also bring their own energy to think up new programs.

Skills required

Volunteers with former experience in the criminal justice system, working with youth groups or in the field of counselling are sought after for this placement. Note that volunteers with tattoos are politely asked to cover them during their time in the centre since tattoos are commonly associated with crime or gangs in the Philippines. Volunteers must be well motivated and able to show initiative as some of the time they will be working independently. You will be asked to send your CV/resume and go through a telephone interview before being accepted onto this project. In addition, this project is subject to government rules and therefore a blood test, urine analysis and chest x-ray are mandatory.

Why choose this project

- ✓ Be a role model for the children and help local staff to curb the attitudes of the boys.
- ✓ Help the boys improve their English skills as they often show a special interest to foreign volunteers, despite their poor English.
- ✓ Help local staff by engaging in non-formal teaching, organising sports events, teaching music, creating team building exercises, assisting with livelihood projects and sharing any other special skill they may have.

Project location

The project is based in Tacloban City which was declared a disaster zone when Typhoon Haiyan hit and not only killed local residents but also destroyed homes, livelihoods and community spaces. Tacloban is located on the island of Leyte, Tacloban is a historic World War II site, where American General Douglas MacArthur liberated the Philippines in 1944 from Japan. It has a population of over 300,000 and English is widely spoken. Volunteer and gain an insight into the realities of living and working in a challenging location while appreciating the good nature of the Filipino people. For those of you that have time, take an extra week or two and visit some of the beautiful areas unaffected by the typhoon and put income into the economy to continue to support the people of this wonderful country.

Project facts

Duration: 2 - 26 weeks

Requirements: age 18+

Location: Tacloban, Leyte, Philippines

Working hours: At least 4 hours per day, Monday - Friday. If you wish to work extra, please ask an advisor about other options available to maximise your time.

Project Availability: All year round, apart from the Christmas to New Year period and Easter

Arrival day: Saturday

What's included

Accommodation: Single or shared room in a homestay (according to availability)

Food: 2 meals per day - Breakfast and Dinner

Airport: pick up and drop off from Tacloban City

Training: Pre-departure pack, fundraising guide, on-site orientation and project induction provided

Support: 24-hour support from on-site coordinators, access to office in Tacloban City

Excursions: Staff may be able to help plan weekend excursions

What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

NGO Media and Photography Project in The Philippines

PHILIPPINES

The project

Volunteer in the Philippines for this grassroots NGO and help to raise awareness through media and photography of the socioeconomic issues which face local communities directly affected by the consequences of Typhoon Haiyan. This organisation has been working in Tacloban and the surrounding area for 10 years and has been a support line for many disadvantaged community members. In November 2013, Typhoon Haiyan devastated the local communities and undid much of the good work that had been done. With homes, livelihoods, community spaces and lives lost, this project needed to raise its profile in the media to raise funds to support those rebuilding their lives.

Large scale charities and non-profit organisations often have the luxury of being able to afford to fund media departments especially following disasters such as Typhoon Haiyan. This NGO is a smaller grassroots organisations not fortunate enough to have the resources to fund such operations, therefore they turn to volunteers for help. This media project aims to document and highlight the impact of the typhoon to an international audience through updates in social media, on its website and through newsletters. Join us and support this small NGO with its ongoing work in the community of Tacloban.

Role of the volunteer

Your role as a media and photography volunteer will be to visit and document as many of the projects which the NGO is working with as possible. You will assist staff in developing promotional materials and updating social media in a timely manner. You will become photojournalists, capturing moments of despair and exhilaration to prompt further donations. As a volunteer, you will have the opportunity to take photographs, produce video footage and even conduct interviews. It is important to remain respectful of privacy and emotions when interacting with local people. You will be expected to complete two comprehensive written assignments per week to ensure that NGO targets are met. Volunteers may be asked to work with a local child sponsorship project staff to photograph children and their surroundings. This is used to enable the project to update overseas sponsors. Whilst you are able to extend your skills and the content of your portfolio, you will primarily be helping raise awareness and contributing to efforts to help Tacloban communities rebuild their lives. You will be asked to send your CV/resume before being accepted onto this project. to really get the message out and raise much needed funds for this NGO.

Skills required

This project requires you to be independent, self motivated, resilient and creative. You must be competent with a camera and have a good eye for a picture as the project is seeking volunteers with intermediate photography or videography skills. You will need to bring your own equipment such as an SLR camera/video recorder. This will enable you to create the best materials for the campaigns. You will be asked to have a short telephone interview before being accepted onto this project, as well as a CV/resume.

Why choose this project

- ✓ Experience from the inside how an NGO operates in the Philippines.
- ✓ Showcase your talent in writing and photography by highlighting the struggles faced by many Filipinos.
- ✓ Develop your skills in photojournalism, social media, and documentary style reporting linked to social development

Project location

Your project is located in Tacloban City which was devastated in November 2013. Typhoon Haiyan hit and destroyed homes, livelihoods and many community spaces. Located on the island of Leyte, Tacloban is a historic World War II site, where General Douglas MacArthur liberated the Philippines in 1944 from Japan. It has a population of over 300,000 and the local dialect is Waray-Waray, though English is widely spoken. Travel to other areas of the Philippines is possible so you should consider taking time after your placement and visit beautiful areas unaffected by this tragedy. You will be putting income into the economy and continuing your support of the Filipino people.

Project facts

Duration: 2 - 24 weeks

Requirements: age 18+

Location: Tacloban, Leyte, Philippines

Working hours: At least 4 hours per day, Monday - Friday. If you wish to work extra, please ask an advisor about other options available to maximise your time.

Project Availability: All year round, apart from the Christmas to New Year period and closed for a few days at Easter

Arrival day: Saturday

What's included

Accommodation: Single or shared room in a homestay with mosquito net & clean drinking water

Food: 2 meals per day - Breakfast and dinner

Airport: pick up and drop off from Tacloban Airport

Training: Pre-departure pack, on-site orientation, fundraising guide and project induction provided

Support: 24-hour support from on-site coordinators

Excursions: Staff may be able to help plan weekend excursions.

What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Teach English in Rural Schools In The Philippines

PHILIPPINES

The project

Volunteer in Tacloban, hit heavily by Typhoon Haiyan in November 2013 and give rural, impoverished children a valuable boost for their future by teaching them English, a necessity for most well-paid work in the Philippines. English is the country's second official language, and therefore it is not surprising that most Filipinos can understand, speak and write at least some English. But teachers in poorer schools are often non-native English speakers, and so the presence of native or fluent speaking volunteers is extremely valuable and exciting for the children and teachers alike. Many buildings including schools were badly damaged or destroyed by Typhoon Haiyan meaning that access to education is even more difficult than it was previously. Two schools in rural villages have been damaged by the typhoon and lessons are being held in less than ideal settings. It is important that while parents and carers are rebuilding their homes and livelihoods that children attend school, and continue with their education so that they can build better futures for themselves. Bring your enthusiasm and ideas and work with local teachers on this placement to help survivors in the rural areas of Tacloban.

Role of the volunteer

Your role in the school involves teaching English using formal methods from textbooks, plus class conversation, group work, activities and games. You will also have a chance to get involved in other subject areas, such as music, arts or drama classes, or coaching/organising sports. Updating teaching resources, improving the English of the current teachers, and helping children with homework are some extra roles of volunteer English teachers. Bring your creative skills and ideas and be ready to share these with willing teachers and pupils.

Skills required

Competency in speaking English is the main requirement, as you will be using this to support local teachers and to help the children with their own pronunciation. An ability to inspire and energise the children from a native English speaking perspective is fantastic, as the children get really engaged and they love being taught by a foreign English speaker. It's important for volunteers to have patience and be resourceful as the setting is less than ideal following the typhoon. You must be able to help the children and teachers improve their English through sharing ideas and techniques. Those with a teaching degree, PGCE or TEFL qualification are needed for this placement and anyone who has experience of working in a classroom setting. You will be asked to send your CV/resume before being accepted onto this project as well as a telephone interview.

Why choose this project

- ✓ Help make a difference as English is the primary language used in the Filipino business, government, and academic worlds, making it an important language to learn.
- ✓ Support a community in need with some teachers having left the area following Typhoon Haiyan and with a lack of teachers especially in public schools.
- ✓ Learn a new culture and make lifetime friends while on your project!

Project location

The project is located in Tacloban City which was devastated in November 2013 when Typhoon Haiyan destroyed homes, livelihoods and community spaces on the island of Leyte. It has a population of over 300,000 and the local dialect is Waray-Waray, though English is widely spoken. Join our local team and gain an insight into the realities of living and working alongside those proving resilient following such a huge disaster. Travel around the Philippines is still possible so why not take time after your placement and visit areas unaffected by this tragedy while putting income back into the economy and therefore continuing your support of the Filipino people. Whilst volunteering in The Philippines with Kaya, all volunteers will stay in a homestay environment with a friendly local family on the outskirts of Tacloban City. As these families are very familiar with receiving volunteers all year round, we can assure you that you will be welcomed into the community with open arms. Inside, the homestay houses have electricity, toilets and running water, but the setup is quite basic. You will only be a 2-minute walk away from other volunteers and the community centre (which acts as a home base for volunteers in the area), which is one of the great aspects of this accommodation.

Project facts

Duration: 4 - 26 weeks

Requirements: age 18+

Location: Tacloban, Leyte, Philippines

Working hours: At least 4 hours per day, Monday - Friday. If you wish to work extra, please ask an advisor about other options available to maximise your time.

Project Availability: Project closed from April until mid June and at Christmas due to school holidays.

Arrival day: Saturday

What's included

Accommodation: Single or shared room in a homestay (according to availability)

Food: 2 meals per day - Breakfast and Dinner

Airport: pick up and drop off from Tacloban City

Training: Pre-departure pack, on-site orientation, fundraising guide and project induction provided

Support: 24-hour support from on-site coordinators, access to office in Tacloban City

Excursions: Staff may be able to help plan weekend excursions

What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Volunteer At A School for Deaf Children in The Philippines

PHILIPPINES

The project

Bring your sign language skills and volunteer at a school for deaf children in the Philippines. You will work with the children and teachers helping to improve class interactions and learning. Approximately 150 Filipinos are born daily with hearing loss and a staggering 27,000 profoundly and bilaterally deaf each year. Unfortunately, in many societies people with hearing difficulties lack the support they need to help them lead productive and interactive lives.

This project works at a government school, supporting children with hearing impairments and special need from kindergarten to grade 6. The number of children you will work with varies because due to a lack of teachers classes are often combined. These children will have a range of capabilities and needs and therefore the project works to assist the teachers. The project helps with signing in lessons as well as running awareness sessions and training where needed. Bring your skills and expertise to the Philippines and help improve access to education for deaf children.

Role of the volunteer

You will be assigned to a government school where you will use your specialised skills in working with the deaf. Tasks you will help with include assisting teaching staff and helping interpret ordinary lessons into sign language. You may also choose to organise activities based on your speciality at the community centre near your homestay. You can even offer after-school tutorials to some of the other deaf high school children in the community.

Skills required

To volunteer on this project you must be studying or have some prior experience of international sign language. Your placement, while rewarding, will not be easy, as you will need confidence and resolution skills at times as you may work without supervision. If you are also experienced in working with the visually impaired and autistic children you will be a real asset. Equally important, you must love working with children and have an unlimited amount of patience. Please send your CV and note that you will be asked to attend a Skype interview before being accepted on this project.

Why choose this project

- ✓ Support specialised roles needed by the social and welfare departments
- ✓ Develop your sign language skills further in a setting different from your own
- ✓ Help make a huge difference in empowering disadvantaged people and gaining valuable personal and professional experience.

Project location

Your placement is located on the island of Leyte, about an hour by air southeast of Manila. You will work for the city social welfare department of the Leyte capital city, Tacloban, which has modern amenities. You will live in Tacloban with a family in a homestay within a barangay, surrounded by friendly locals and immersed in community activities. Tacloban is a historic World War II site, the beachfront city where the American General Douglas MacArthur liberated the Philippines in 1944 from Japan. It has a population of over 300,000 and the local dialect is called Waray-Waray, though English is widely spoken. Tacloban City was destroyed during Typhoon Haiyan and due to local and international aid efforts is making a recovery. Take some time to explore more that the Philippines or South East Asia has to offer after your placement.

Project facts

Duration: 4 - 26 weeks

Requirements: age 18+

Location: Tacloban, Leyte, Philippines

Working hours: 4-5 hours, Monday - Friday plus additional hours if wanted

Project Availability: Projects begin every Monday. Project closed April-May, October and Christmas holidays.

Arrival day: Saturday

What's included

Accommodation: Single or shared room in a homestay (according to availability)

Food: 2 meals per day - Breakfast and Dinner

Airport: pick up and drop off from Tacloban City

Training: Pre-departure pack, fundraising guide, teaching manual, on-site orientation and project induction provided.

Support: 24-hour support from on-site coordinators, access to office in Tacloban City

Excursions: Staff may be able to help plan weekend excursions

What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Volunteer in a Rural Health Clinic In The Philippines

PHILIPPINES

The project

Volunteer in a rural health clinic in the Philippines and gain experience supporting a local team in a free medical care environment for a local community. The clinics are supported by the government serving the impoverished of Leyte province in the Philippines. Poor people living in this developing country often receive 100 percent of their medical care from free clinics and since the devastating Typhoon Haiyan on the 8th of November 2013, these clinics tend to be under-resourced. An increase in poverty due to the loss of homes and livelihoods has left these clinics struggling for clinical basics as well as difficulty to meet the demands of their patients. Local doctors and nurses are in need of assistance to continue supplying basic medical care and education to these disadvantaged Filipino communities. Come and join the local team and work in a rural health clinic and contribute to the ongoing recovery of Tacloban and the surrounding communities.

Role of the volunteer

Duties vary from clinic to clinic and depend on the needs at the time of your placement. You will be supervised by a locally trained medical professional and are expected to help the local team with day-to-day clinical duties. Volunteers will interact with patients by registering them and recording medical histories, taking their blood pressure, pulse and respiratory rates, amongst other things. Volunteers may also have the opportunity to participate in medical outreach helping with vaccinations and deworming. Medical students will shadow doctors while volunteers with higher skill levels may be able to assist local doctors with treatments and procedures. All volunteers will be expected to only participate to their level of training and indemnity insurance coverage. Volunteers may choose to organise activities based on their specialities following consultation with the project during their placement. In the past, volunteers have organised first-aid lectures and health awareness lessons. Experienced professionals are sought to help build the capacity of local staff through running workshops and helping with materials for community health sessions.

Skills required

Volunteers must be a medical student, nursing student, nurse, doctor or other medical specialists to be accepted onto this project. You must be willing to learn and help where needed in the clinic as part of a team. Good communication skills are required. Resilience, flexibility and an understanding that this is a challenging placement are needed. You will be asked to provide copies of your medical certificates and attend a short interview to secure your place on this project. And you will also be asked to send your CV/resume before being accepted onto this project. Please note that qualified medical professionals are required to register their details with the Philippines Medical Council.

Why choose this project

- ✓ Participate in administrative and other clinic-based duties as well as assist local qualified staff with their duties to help reduce their workloads
- ✓ Learn about tropical diseases and parasites, which you may not come across in your home country and also familiarize yourself with common diseases facing those living in poverty.
- ✓ Benefit from working in a different setting with restricted access to resources, all while developing communication, team working and patient skills which are a great addition to any CV/Resume.

Project location

The project is located in Tacloban City which was devastated in 2013 when Typhoon Haiyan (or Yolanda as it is known locally) hit and destroyed homes, livelihoods and community spaces as well as taking many lives. Tacloban is located on the island of Leyte, about an hour by air southeast of Manila. It has a population of over 300,000 and the local language is Waray-Waray, but many people speak English. Volunteer in Tacloban and join our local team and gain an insight into the realities of surviving and rebuilding lives and you will be touched by the gentle nature and resilience of the people. Why not take an additional week after your placement and visit some of the beautiful areas unaffected by this tragedy and put money back into the economy!

Project facts

Duration: 4 - 26 weeks

Requirements: age 18+

Location: Tacloban, Leyte, Philippines

Working hours: At least 4 hours per day, Monday - Friday. If you wish to work extra, please ask an advisor about other options available to maximise your time.

Project Availability: All year round, apart from the Christmas to New Year period and for a few days over

What's included

Accommodation: Single or shared room in a homestay (according to availability)

Food: 2 meals per day - Breakfast and Dinner

Airport: pick up and drop off from Tacloban City

Training: Pre-departure pack, on-site orientation, fundraising guide and project induction provided

Support: 24-hour support from on-site coordinators, access to office in Tacloban City

Excursions: Staff may be able to help plan weekend excursions

What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Philippines Professional Registration Council fees

Work in an Orphanage In The Philippines

PHILIPPINES

The project

Come and work in an orphanage in the Philippines supporting the vulnerable that have been further affected by the devastation of Typhoon Haiyan. In this developing country, thousands of impoverished children grow up in orphanages, as their parents simply cannot afford to care for them. In fact, they are children's homes rather than orphanages although this is the term used locally. Most of the orphanages are understaffed but try hard to provide the basic needs of shelter, food, education, healthcare and clothing for all the children in their care, including keeping in contact with family members when it is appropriate for them to do so.

Some of the children are emotionally or developmentally delayed because of little adult interaction. Often, the only source of their basic emotional security is from volunteers who provide affection, spend time with them through activities and games and improve their social, physical and emotional development. The children were evacuated by the typhoon and a couple of their shelters were destroyed and so rebuilding work had been taking place. The project staff and children need your support as they are mainly privately funded and they are seeking international volunteer help.

Role of the volunteer

Young children need constant interaction for their physical and social development, and your time spent playing and communicating with them aids that process when no one else is available. As a volunteer, you can help them by providing the children with homework and English (one of their national languages) assistance. You should be flexible and willing to provide arts and crafts activities, carry out social education, sports and games depending on the needs of the project and your strengths.

Skills required

Volunteers need real vigour and enthusiasm to bring life and fresh experiences to the children. Feeding, bathing and changing diapers may be required, as is simply spending time, having fun and being patient with the younger children. The older children will need you to be patient and understanding when they are tackling their homework.

No specific skills are required but any experience of working with children in any capacity is always an advantage. Volunteers should note that there are strict rules about photographing children. These are in place to protect the children and we ask that all volunteers adhere to this policy. All volunteers will be required to have a telephone interview and you will be asked to send your CV/resume before being accepted onto this project. This project is subject to government rules and therefore a blood test, urine analysis and chest x-ray are mandatory.

Why choose this project

- ✓ Provide an extra pair of hands as there are simply not enough staff to meet all the children's needs beyond basic food, shelter, and sanitary living conditions.
- ✓ Provide the playtime and interaction needed for the children to develop their walking, talking, motor and social skills.
- ✓ Spend your time doing something invaluable to the lives of each of these children especially when additional local help has been stretched because of the challenges facing local families following the typhoon.

Project location

The project is located in Tacloban City which was devastated in November 2013 when Typhoon Haiyan destroyed homes, livelihoods and community spaces on the island of Leyte. It has a population of over 300,000 and the local dialect is Waray-Waray, though English is widely spoken. Join our local team and gain an insight into the realities of living and working alongside those proving resilient following such a huge disaster. Travel around the Philippines is still possible so why not take time after your placement and visit areas unaffected by this tragedy and put income back into the economy and therefore continuing your support of the Filipino people.

Project facts

Duration: 2 - 26 weeks

Requirements: age 18+

Location: Tacloban, Leyte, Philippines

Working hours: At least 4 hours per day, Monday - Friday. If you wish to work extra, please ask an advisor about other options available to maximise your time.

Project Availability: Project open all year round, apart from Christmas and Easter

Arrival day: Saturday

What's included

Accommodation: Single or shared room in a homestay (according to availability)

Food: 2 meals per day - Breakfast and Dinner

Airport: pick up and drop off from Tacloban City

Training: Pre-departure pack, on-site orientation, fundraising guide and project induction provided

Support: 24-hour support from on-site coordinators, access to office in Tacloban City

Excursions: Staff may be able to help plan weekend excursions

What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Project Costs for Philippines

COUNTRY	PROJECT	2 WEEKS PRICING		4 WEEKS PRICING		EXTRA WEEKLY PRICING	
		Price GBP (£)	Price USD (\$)	Price GBP (£)	Price USD (\$)	Price GBP (£)	Price USD (\$)
Philippines	Building Project in the Philippines	£953	\$1488	£1172	\$1829	£109	\$171
Philippines	Help Improve the Futures of Abused Women In The Philippines	NA	NA	£1172	\$1829	£109	\$171
Philippines	Improve Nutritional Standards in The Philippines	£953	\$1488	£1172	\$1829	£109	\$171
Philippines	Work in a Young Offenders Rehabilitation Centre In The Philippines	£953	\$1488	£1172	\$1829	£109	\$171
Philippines	NGO Media and Photography Project in The Philippines	£953	\$1488	£1172	\$1829	£109	\$171
Philippines	Teach English in Rural Schools In The Philippines	NA	NA	£1172	\$1829	£109	\$171
Philippines	Volunteer At A School for Deaf Children in The Philippines	NA	NA	£1172	\$1829	£109	\$171
Philippines	Volunteer in a Rural Health Clinic In The Philippines	NA	NA	£1172	\$1829	£109	\$171
Philippines	Work in an Orphanage In The Philippines	£953	\$1488	£1172	\$1829	£109	\$171

Program Agreement, Terms and Conditions

Thank you for choosing to apply for placement on a Kaya programme. We are committed to providing you the best support as you prepare for the experience of a lifetime, which is why we have laid down the following terms and conditions. By checking the agreement of these terms and conditions you have accepted to abide by the rules laid down in this agreement, and we suggest that you read the details carefully and speak to us if you require any further clarification. Please note there may be additional conditions that apply to individual placements.

Program Agreement Terms and Conditions

NOTE: The current terms outlined include temporary accommodations made to address the current Covid-19 global pandemic. We have called these Kaya Amended Coronavirus Terms – Kaya ACT. These temporary terms are outlined alongside Kaya regular terms and conditions and may be amended at any time. These are all shown in red for easy identification.

Deadlines, Dates and Prices

Applications are accepted throughout the year and are subject to limited space availability. Programs are priced individually and displayed on the Kaya website alongside each project. Deadlines are based on the dates of the desired placement. Some programs and project placements fill up prior to their published application deadlines. Apply early to secure your space. Important deadlines for the Kaya Programs are:

Early Application

Application can be made up to 1 year in advance, however, arrangement and communication of the program specifics will commence 2-3 months prior to program start.

Application Deadline

Programs have varying deadlines. Most are around 3 months prior to the program start. Last-minute bookings will be considered on an individual basis. Last-minute bookings are advised that their placement arrangements may require more flexibility to accommodate.

Total Fee Due

60 days prior to program start – unless specified for a particular project

Late Payment

Payment deadlines are displayed on the invoices provided. It is important to meet these deadlines to secure your placement, and missing these deadlines may result in the cancellation of your placement. Where a payment extension is requested, this will be considered on a case-by-case basis and will incur a late payment fee of £35/\$60 basis.

Program Start and Finish Dates, Current Prices, and “What’s Included” are displayed on the Kaya website alongside each project. Details shown on printed materials are subject to change. Projects prices are reviewed annually and bookings for the following year may differ from those listed. Payments may be made in GBP or US\$.

Application Instructions

Apply online: <https://www.kayavolunteer.com/book-now>

At the time of initial application, an application fee of GBP£75/ US\$95 is requested. This fee will be deducted from your total program fees. This is a non-refundable fee that enables us to process your application and ensures we work to match you with the best possible placement for your skills, interest, and needs. In the event that the application is rejected by Kaya, this payment will be returned in full. You will be provided the option to “speak to an advisor before submitting your fee”, but please note that your application may not be completed until payment of this fee is received.

Upon receipt of the application form and fee, we will contact you to arrange an online interview, work with our in-country teams to review your information, and offer you a placement in line with your request. Kaya will contact all applicants within 2 weeks of receipt of the application.

Confirming your placement: Once a placement is offered, you will have the option to confirm your placement and dates, and reserve your space with a confirmation fee of GBP£150/ US\$250. This fee will be deducted from your total program fees.

Kaya ACT: During the Covid pandemic, this payment will not be requested until travel to that country is possible (the host country borders open to you, and your home country is allowing travel to the host country). These will be deferred until confirmation of travel dates can be provided, at which time applicants may decide whether to proceed with, or cancel their application.

Until your confirmation fee is received we cannot guarantee your space on the program. See Trip Cancellation & Refund Policy below for further details.

Additional deposit fees: A small number of our programs have an additional deposit applied by our in-country project partners. You will be notified of this on initial inquiry if this exists for your program. Any payments made will be applied toward the total program fee. These additional deposits are non-refundable in all cases but can be applied to future participation for that specific placement if your placement dates need to be moved.

Trip Cancellation & Refund Policy

Kaya reserves the right to cancel any program if there are insufficient registrants (where minimum numbers apply) or if Kaya determines it is in the best interest of the applicant's safety and quality of programming to cancel the program. Kaya is not responsible for other costs incurred by applicants preparing for the trip. Should a program be canceled by Kaya, for any reason, applicants will be offered the option of positions in other Kaya Programs or a full refund on all fees paid, minus application fees and bank charges.

For participants wishing to cancel or shorten their program, the following terms apply:

- Application fees are non-refundable in all instances for successful applicants. Unsuccessful applicants will be fully refunded.
- Additional deposits, where applicable, are also non-refundable in all instances.
- Confirmation fees: If you decide to cancel, for any reason, any time up to 61 days before travel, we will provide a 50% refund, less application fee, and bank fees.

If the travel status of your program changes prior to your travel dates, and those are likely to interrupt your travel at your booked program time, we will provide a full refund, less application fee, and bank fees. Cancellations made within 60 days before departure will make confirmation fees non-refundable.

- Program fee balance – Payment of all remaining program fees are due 60 days prior to your program start date. Payment of program balance fees prior to this deadline are fully refundable up to 61 days before departure (minus any bank fees incurred). Payments not received by this deadline may result in the cancellation of your program or a late payment surcharge of £35/\$60.

If the travel status of your program changes prior to your travel dates, and those are likely to interrupt your travel at the booked program time, we will provide a full refund, less application fee, and bank fees.

- Under our standard terms, if you decide to cancel or shorten your program within 60 days of your program start, no refunds will be provided.

Individuals who cancel or shorten their program, for any reason (including health, bereavement, and visa issues) less than 60 days prior to the program start or during the program will not receive any refund, and we encourage you to approach your travel insurance to seek compensation in this instance. We are happy to provide proof of payment and cancellation if required. Travel insurance with trip cancellation coverage is strongly encouraged for this reason.

- **Kaya ACT:** Due to the impacts of Covid-19, for programs planned for 2021 we will be providing a more flexible cancellation policy. For programs with start dates in 2021, if you decide to cancel between 60-31 days prior to travel, a 50% refund less application fee and bank fees will be provided. Some programs are exempt from this flexible arrangement and you will be notified of this upon booking. After 30 days, no refunds will be provided.
- **Date Flexibility** – Participants will be permitted to change program dates any time until 2 weeks prior to departure, for any reason, for no additional fees. Last-minute changes will be considered on a case-by-case basis. New dates will be subject to availability. Programs being delayed to a future year may incur program fee increases. Dates must be changed prior to payment deadlines for “payment due” dates to be amended.

Program Agreement, Terms and Conditions

- If the Participant cancels for any reason, the Participant must notify Kaya in writing. The cancellation will be effective upon receipt of the written notification by Kaya to info@kayavolunteer.com. Careful planning goes into developing volunteer and intern programs for every individual applicant. As a result, Kaya and our host communities and partners incur substantial administrative and planning costs, including accommodation reservation fees, prior to the start of each program.
- Kaya strives to ensure sustainable projects and quality programs for Participants. The Refund Policy is defined in an effort to protect and accomplish these goals. Kaya deals with each situation fairly, in consideration of well-established policies, and with the best interests of community members and Participants in mind.

Date and Project Changes

Upon application, you will receive an interview in which your placement and program dates will be discussed. When you confirm your placement and pay your confirmation fees, we will agree program dates against which your placement will be held. We encourage you to stick to these as the projects plan around your participation. Under standard terms, one (1) date or program change made prior to 60 days before departure will be accommodated for, at no charge, subject to availability. Placements moved to the following year may be subject to price increases. After 1 change has been accommodated for, any future changes made will be subject to an administration charge of GBP£40 / USD\$70 – payable at the time of change. For project changes where the original project incurred an additional deposit, the additional deposit amount will NOT be transferable to your new project.

Date changes requested within 60 days prior to departure will be considered on an individual basis, the original payment deadlines will apply and changes will be subject to an administration charge of GBP£40 / USD\$70 – payable at the time of change. Placement changes within 60 days prior to departure are typically not accommodated for, due to project commitments made at that time.

Under Kaya ACT, the 60-day deadline outlined for changing program dates without a fee has been reduced to 14 days, with further flexibility considered as a result of travel bans and advisories in place at the time of your placement.

Age

Participants must be aged 18 years over at the time of pick up, unless expressly agreed in advance by Kaya. Kaya reserves the right to cancel any application or terminate any placement, without refund, if false proof of age is found to have been supplied.

For participants under 18yrs, who have been accepted onto a Kaya program, parental consent is required and participants agree to our Code of Conduct, which includes strict policies about alcohol consumption. Where accepted, participants under 18yrs will not be offered any different or additional service or treatment to other participants. All participants under 18yrs must participate in an interview and require a reference from a professional person who has known them for over 2 years.

Program Flexibility

Kaya programs are different from travel or adventure programs. Each development project and work experience placement is unique and often cannot be implemented exactly as planned for a variety of reasons. Itineraries shown are a guide and the order of activities may be shifted in line with factors, including, but not limited to the weather, changing project needs, local regulations and individual situations. Project activities shown cover most areas that you may be asked to get involved, but additional activities may arise that require your assistance and not all activities shown may be carried out in the period of your stay. Applicants are advised that these variables may require changes before or during a program. Part of the challenge and growth opportunity is in adapting to changing conditions and overcoming the obstacles they may present.

Legal Jurisdiction, Release of Liability and Assumption of Risks

UK and European Participants:

Participants from the UK and European countries booking their placements on kayavolunteer.com enter a contract with Kaya Responsible Travel Ltd., of The Arches, North Campus, Sackville St, Manchester, a company registered in England and Wales (company number 6885700). This contract is governed by English law under the exclusive jurisdiction of English courts.

Participants from North America and other Non-European countries:

Participants from North America and other Non-European countries booking their placements on kayavolunteer.com enter a contract with Kaya Responsible Travel Ltd, part of the Global Educators Inc consortium of 3 Ferry Street, Studio 3-West, Easthampton, MA, a company registered in the state of Massachusetts, USA. This contract is governed by the laws of the State of Massachusetts, U.S.A., excluding Massachusetts's conflict of laws rules, regardless of your location. You hereby expressly consent to exclusive jurisdiction and venue in the federal and state courts located in Massachusetts U.S.A., for all matters or disputes arising out of or relating to these Terms and Conditions or your access or use of the Website.

All Participants:

In organising and managing volunteer projects, work experience placements, group programs, and courses, Kaya, its agents, employees, and staff give notice that they act solely on behalf of and for the benefit of the participants, on the express agreement that Kaya shall not be liable, financially or otherwise, for non-performance or unsatisfactory service; for the injury to persons including death, for loss of or damage to property, for accident or delay, and/or for expenses arising from strikes, weather, quarantine, sickness, government regulation, civil unrest or war, or from any act or omission of Kaya agents or employees, and/or airline, mail services, rail, bus company, vehicle rental entity, hotel, restaurant, or other suppliers of service.

By submitting this application form the participant assumes all of these risks and agrees to indemnify Kaya, its officers, directors, and employees harmless for any and all liability that may arise in connection with participation in the Kaya Programs. Kaya reserves the right to refuse any applicant admission to any program if he or she is deemed ill-suited for the program. Important program information will be sent to the email address provided on the application. Photographs, videotapes, and/or statements of participants may be used in promoting Kaya. Kaya publishes program and project photos on a regular basis on the Kaya website. These photos and videos are available for participants, friends, family, and interested individuals to download, email, or print for personal use. Photography usage for distribution purposes will be considered on an individual basis on application to Kaya.

Participants accept that they will be subjected to various physical and emotional demands and accept that the standard of living, including food, hygiene and accommodation in the relevant country may be below the general standards of their own country. The Participant also understands that certain risks may arise, including, but not limited to, hazards of traveling in remote areas; travel by automobile, van, bus, airplane, boat, train or any other means of conveyance; the forces of nature; civil disturbances; national or international conflicts; terrorism; arbitrary itinerary changes made by foreign governments or vendors; dive related accidents, boat accidents; interacting with dangerous wildlife; personal injury or illness from the local environment; accident or illness in remote locations without immediate evacuation or medical facilities; or negligent acts of third parties. The Participant asserts that they know, understands and appreciate these and other risks inherent in the program, agrees that participation is completely voluntary and assumes all risk associated with the program.

Kaya shall have no responsibility for any activities undertaken by the Participant outside the scope of those directly relating to the program, including activities that may have been recommended by Kaya staff, or it's partners, within the location. For all excursion activities, Kaya acts as an agent, not a principle of the activity. Any information provided by Kaya, including but not limited to information about visas, vaccinations, healthcare, climate, group sizes and packing requirements is given in good faith for information and educational purposes only but without responsibility on the part of Kaya or it's partners.

Travel Documents and Insurance

All participants must possess a valid passport for their Kaya trip. Participants are responsible for any costs associated with visas, airport taxes, obtaining the proper travel documents for their trip, and changes to flight itineraries. All participants must have valid, comprehensive health and travel insurance during the time of their program covering risks associated with a 'Force Majeur' event, medical emergencies and repatriation. Details of insurance must be supplied to Kaya prior to commencement of any program. Kaya reserves the right to refuse entry to programs if insurance details are not supplied.

Program Agreement, Terms and Conditions

Behavioural Expectations

By joining a Kaya Program, the participant assumes certain obligations to Kaya, its community, and other program participants. If on-site program directors determine a participant fails to meet the behavioural expectations set out in this contract and within Kaya's Code of Conduct document, that participant will be asked to leave the program. Participants asked to leave under these circumstances will not receive a refund. In addition to other program responsibilities, as a program participant you are responsible for:

- Being in sufficient good health to undertake the program.
- Acting in an appropriate and respectful manner towards the local people, fellow travellers, program participants, and staff in accordance with the customs, laws, regulations, and ordinances of the country of placement.
- Following all health and safety protocols and precautions outlined by ground-team members.
- Communicating effectively your interests, skills, limitations, and needs to home community members and program staff members.

Disclosure

All participants must disclose at the time of application any pre-existing or existing medical conditions (including depression and eating disorders) and disabilities. Some placements may require doctor's notes as a requirement for participation – some of which may be dictated by legal requirements or liability purposes. Any medical conditions arising after Application and prior to Placement must be disclosed to Kaya prior to placement commencement. Kaya reserve the right to refuse applications based on these disclosures, if deemed necessary for the safety of the participant and the project. Kaya operates a policy of non-discrimination and any information provided that may impact an application will be discussed with the applicant prior to any decisions being implemented to establish the basis for any concerns. Kaya reserve the right to cancel any application, or terminate a placement without refund if false information or lack of disclosure is found to have been supplied. Kaya is not held responsible for the administration or monitoring of any medication. While Kaya makes every effort to establish safety conditions and risk assessment, Participants are warned that the general standards of health, safety and hygiene in many countries visited may not be of comparable standard to Western countries and hence a risk of injury and illness is inherent to this venture.

Some placements may require a police criminal background check, conducted by the government. This check shall be carried out at the applicant's expense with guidance from Kaya. Some placements require proof that volunteers are clear of certain medical conditions, through the provision of a health certificate. This check shall be carried out at the applicant's expense.

Complaints

If a Participant wishes to lodge a complaint in relation to their program, they shall first bring the complaint to the attention of the in-country coordinator, who will make reasonable efforts to deal with and, where possible, resolve the complaint within a reasonable time. If a Participant feels that a complaint is not being dealt with adequately by their in-country coordinator they should then contact the Kaya placement advice team to escalate the issue. If the coordinator is unable to resolve any serious complaint, and the participant chooses to terminate their placement early and depart the project, they shall provide the coordinator with a written version of events leading to their early termination, prior to departure. Refunds cannot be provided for early departure unless extreme circumstances are found, which will be determined at the sole discretion of Kaya. Issues reported after the end of a program that were not reported during the program, giving the site team an opportunity to address the issue in country, will not be considered for any compensation. Participants agree that Kaya shall not be liable for damages or compensation relating to any claim regarding inconvenience, disappointment, discomfort or loss of enjoyment.