



CAMBODIA

Project pages

Contents

Cambodia Introduction

Building and Garden Volunteer Work in Siem Reap

Classroom and Childcare Assistant Placements in Siem Reap

Construction in Rural Cambodia

Healthcare, Nutrition and Dentistry Projects in Siem Reap

Music, Drama and Dance Volunteering in Cambodia

NGO and Community Development in Siem Reap

Social Work Volunteering in Cambodia

Sports Teaching in Rural Cambodia

Teacher and Curriculum Development In Cambodia

Teaching English in Rural Cambodia

Program Agreement, Terms and Conditions



This ancient Kingdom with a difficult past offers the volunteer an array of options, from discovering its ancient or more recent history to the delights of the Khmer culture, or its simple but beautiful countryside.

One of the poorest but friendliest countries in the region, Phnom Penh is Cambodia's capital with Siem Reap as the second most populous city. Divided into 11 provinces, Siem Reap is the location for many of Kaya's projects alongside Samraong. Siem Reap is reliant on two resources: tourism and agriculture. Tourists flock to Siem Reap drawn to Angkor Wat, which has been designated one of the Seven Wonders of the World. Rice farming is a major source of income and paddy fields stretch as far as the eye can see.

Cambodia has had a difficult recent past following a genocide by the Khmer Rouge in the 1970s. Landmines are a remnant of Cambodia's modern history and you will come across victims of landmine accidents. Despite their struggles, the Khmer people are very friendly and you will always be greeted by smiling faces and lots of questions.

As a volunteer in Cambodia, you can help affect lasting changes through developing projects and people by passing on your skills and knowledge. Siem Reap and Samraong are both great locations, with welcome locals in much need of help.

Life outside of the project

Regardless of your location, you will stay in a volunteer house. Siem Reap has much to offer outside of the project placements. There are hundreds of dining options to be found, from local roadside eateries serving basic Khmer favourites to 5 stars dining in the many hotels. In the evenings, you may want to explore the lively back streets or visit the bustling night markets to pick up a souvenir or two. On the weekends, if relaxing by a pool at a hotel is not to your liking, or you have had your fill of the temples, why not visit Battambang and ride the bamboo train, visit Phnom Penh, or even catch an overnight bus to the coast.

Samraong is little more rural and therefore secluded. There, you will be able to use bikes available for you to borrow and go explore your local surroundings. Your accommodation is located nearby a local park where you can go relax or play volleyball with the locals during your free time. Samraong is the Cambodian town nearest the O'Smach/Chong Chom border crossing with Thailand, making it an easy weekend getaway and hit two countries at once!

Cambodia



Weather

Average temperature: 23 °C to 37 °C

Wet season: August to October

Dry season: January to May

Building and Garden Volunteer Work in Siem Reap

CAMBODIA

The project

Volunteers with a passion for the outdoors who are keen to use their physical strength to help build structures, clear community spaces or assist with agriculture work will enjoy this building and gardening placement in Siem Reap. Many NGOs are underfunded and under-resourced, which causes them to struggle with the maintenance and development of their project sites and work in the community. Whenever possible NGOs and projects will employ local workers to help with the work but extra help is needed with specific projects or larger activities. Extra pairs of hands are often requested to ensure community buildings such as classrooms or community centres are needed. Volunteers are sought after to help clear and maintain gardens as well as support agricultural projects, which are often linked to sustainable livelihoods, nutrition or community projects. Bring your enthusiasm and willingness to help where needed to assist local NGOs who are supporting the urban and rural unfortunates in Siem Reap province.

Role of the volunteer

Your role will largely depend on your skills and experience and the time of your placement. There is not one placement, but a number of NGOs and projects that are hoping for your support. Project availability and needs vary throughout the year. Projects are hoping for assistance with gardening and agriculture projects so digging, weeding and planting are tasks that volunteers can help with. Other projects may need support with preparing, decorating or building structures with guidance from the local team. These tasks may be at the NGOs themselves or in the communities they support. Please be aware that tasks may not be approached in the same way that you are used to at home, so flexibility is key.

Skills required

Volunteers should be physically fit to be able to participate fully in the activities on this placement. Please note that it is hot and humid in Cambodia and this can impact productivity. In the rainy season, tasks can often be impacted by the rains with September and October being particularly difficult. No particular skills are needed to join this placement but volunteers will be asked to be patient and be able to work in a team.

Because we work with a number of different placements in the area, we like to conduct telephone interviews with volunteers to find out their skills and what they are looking for. That way we can make sure you are placed in the most appropriate placement for you. You will be asked to send your CV/resume before being accepted onto this project. You will also be asked to send a letter of motivation, medical certificate and 2 references from a former teacher or employer.

Why choose this project

- ✓ Provide an extra pair of hands to help local NGOs with ad hoc building, gardening or agricultural activities given the limited funds and inability to pay everyone they need to do manual work despite labour costs being very low in Cambodia.
- ✓ Help complete these activities much quicker than they would otherwise be able and see the immediate results of your hard work.
- ✓ Benefit from working with local materials and helping to build structures that are important to either the NGOs or local community.

Project location

Translated, "Siem Reap" literally means "Siam Defeated", which serves as a reminder of the centuries-old conflict between the Siamese and the Khmer. It is Cambodia's most visited city due to its proximity to the magnificent Angkor Wat. Phra Thom is popular temple. Sunset and sunrise are the most popular times to visit.

Despite the hordes of tourists, it's still easy to get a feel for authentic Cambodian life in Siem Reap. Use your bicycle and explore the back streets and on your days off why not head to a barrai (lake) and hang out with the locals. Why not go to one of the Khmer Beer Gardens with friends from your projects. Siem Reap is located about 6 hours by bus from Phnom Penh or 3 hours to Battambang where you can explore the caves or take the unique bamboo train.

Project facts

Duration: 4 weeks - 1 year

Requirements: age 18+

Location: Siem Reap, Cambodia

Working hours: varies depending on project placement

Project availability: No arrivals in December or April. Places subject to project needs

Arrival day: Flexible pending your Kaya advisor approval

What's included

Accommodation: Single room, with fan and private bathroom in a guest house, safety deposit box available, communal dining area

Meals: breakfast (restaurant open all day for other meals)

Airport: pick up and drop off from Siem Reap International Airport

Training: Pre-departure information pack, 2.5 day in-depth orientation, including Child Protection course, and project induction provided

Support: 24-hour support from an on-site coordinator

Excursion Planning: Support booking trips locally to Angkor Wat and floating village.

Local Transport: Bicycle for your personal use

Internet: Wifi at accommodation

What's not

Flights

Insurance

Visas

Work permit - \$100 payable in country

Transport to and from your place of work
Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Classroom and Childcare Assistant Placements in Siem Reap

CAMBODIA

The project

Become a classroom and childcare assistant volunteer and work on rewarding educational placements in Cambodia's premier tourist destination, Siem Reap. We work with a wide range of worthwhile teaching and childcare initiatives in Siem Reap and its surrounding communities. The primary focus of these teaching assistant placements is to help improve students English speaking abilities and to bring fun and creativity to a rather dry curriculum.

There are many NGOs providing activities for younger children which enable parents to go out and earn a living. As children in Cambodia don't start school until they are 5 and many have little access to creative activities or toys, these NGOs activities are essential in enabling children to develop through play. By supporting the local lead teacher you can help manage large groups of children as well as providing more one-to-one attention. Teachers follow a range of lessons, plans and curriculum but often need help with pronunciation, games, activities and stories to enrich the lessons and engage the children.

Role of the volunteer

Your role will very much depend on the needs of the project at the time of your placement. You could be helping in a kindergarten class, reading stories in English or teaching the children new songs. You could also be helping to prepare resources or even designing a mural to improve the learning environment.

Your role will be a supportive one for the existing staff in the classroom and to share your ideas with them, so that lessons and activities continue once you have returned home. You will be sent the details of your assigned placement 2 to 4 weeks prior to your arrival in Cambodia. It is not possible to send placement details earlier than this as the needs of placements can often change, and also due to the fact that most of the placements can accept a maximum of 2 volunteers, so it depends on the availability at the time.

Skills required

As a child care and teaching assistant volunteer, you primarily must enjoy spending time with young children, be patient and enthusiastic. Volunteers with ideas, creative skills and a caring approach are needed. You must also be respectful of the local teachers' approach. Because we work with a number of different placements in the area, we like to conduct telephone interviews with volunteers to find out their skills and what they are looking for. That way we can make sure you are placed in the placement that is most appropriate for you. You will be asked to send your CV/resume before being accepted onto this project. You will also be asked to send a letter of motivation, medical certificate and 2 references from a former teacher or employer.

Why choose this project

- ✓ Learn about the Cambodian education system and its chronically underfunded issue making childcare provision in short supply.
- ✓ Bring ideas and enthusiasm to the class which is invaluable for a system that is fairly rigid in its approach to learning.
- ✓ Teach English as Siem Reap relies heavily on the tourism and hospitality industries and many children comes from impoverished backgrounds where the opportunity to learn English would not be otherwise available to them.

Project location

Siem Reap is a busy tourist centre where the main attraction is by far the majestic temples of the Angkor Wat complex. Aside from these magnificent structures, there is much more to see and do. You can explore the little alleyways, visiting local vendors that support various livelihood endeavours, try out some of the amazing cafes including Sabai Sabai; a hospitality school. Alternatively, why not take a sunset horse ride through the padi fields or, once night falls, spend time in the bustling night markets or lively bars.

Project facts

Duration: 8 weeks – 1 year

Requirements: age 18+

Location: Siem Reap, Cambodia

Working hours: varies, volunteers will likely be placed at 2 projects

Project availability: No arrivals in December or April

Arrival day: Flexible pending your Kaya advisor approval

What's included

Accommodation: Single room, with fan and private bathroom in a guest house, safety deposit box available, communal dining area

Meals: breakfast (restaurant open all day for other meals)

Airport: Airport pick up and drop off from Siem Reap International Airport

Training: Pre-departure information pack, 2.5 day in-depth orientation, including Child Protection course, and project induction provided

Support: 24-hour support from an on-site coordinator

Excursion Planning: Support booking trips locally to Angkor Wat and floating village.

Local Transport: Bicycle for your personal use.

Internet: Wifi at accommodation

What's not

Flights

Insurance

Visas

Work permit - \$100 payable in country

Transport to and from your place of work
Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

The project

The project supports a local rural Cambodian school attended by over 300 students. Our local partner has built a school with the help of volunteers and local tradesmen in order to provide an education centre for the kids from the surrounding poor villages. As the school grows, it is in continuous need for new buildings, pathways, toilets, etc.

This is a great project to work with the local community providing a pleasant environment for the villagers' children and even working on local people's houses if a renovation job arises.

You will start your project with 1 week dedicated to learning about Cambodian customs, traditions, and pace of life. By getting to know the surrounding town and its facilities, you will have everything you need to make your stay memorable, as well as comfortable. You will be taken to the finest temples in the area and also participate in a Q&A session with local monks to enhance your understanding of Buddhism. During the culture week, you will be staying in the famous city of Siem Reap and the rural town of Samraong, where your building project will be. You will be given basic "survival" language classes and learn traditional Cambodian cooking techniques, with the chance to sample your work.

Role of the volunteer

During your first week, your role will be to remain flexible and take it all in to familiarise yourself with your new home away from home and its culture. During your second week, you will have the opportunity to learn about light construction work such as painting, cleaning or renovating playgrounds, building houses and sanitation facilities amongst others. You can expect to engage in construction work 4-5 hours a day.

Skills required

This project does not need any specific construction skills, as you will learn on-the-go. For those of you with artistic talent, you will have the opportunity to help decorate walls with murals.

Why choose this project

- ✓ Experience Cambodian culture first hand and gain practical experience in light renovation work while making new local and international friends.
- ✓ Contribute to improving the quality of life for underprivileged citizens in and around Samraong and assist the locals with construction and renovation efforts in an organized team.
- ✓ Create cultural exchange opportunities through our efforts with the locals

Project location

The first 2 days, you will be staying in Siem Reap where you will take part in an excursion to Wat Thmey, visit the Museum of War dedicated to the Civil War, explore Artisan D'Angkor, visit the Lucky Mall and Pub Street's famous night market. You will also get the chance to visit a silk farm and West Baray. You will then be transferred to Samraong, located in northwestern Cambodia, close to the border with Thailand. You will be located in a small, rural village located in the outskirts of town. This remote location will give you a taste of what rural Cambodia looks and feels like, while at the same time allowing you to explore some of Cambodia's highlights, as Siem Reap is located only two hours away.

The accommodation is simple and natural sharing your room with 2-3 other volunteers. You will have access to a communal area where you can eat, relax, meet fellow participants or use the free Wifi.

Everything in Siem Reap is within a 10 minute bike ride away. Moreover, Angkor Wat and its adjacent temples are only a 20 minute ride away. Phare Circus, the number one non-temple attraction in Siem Reap is located within walking distance from the house where you will be staying. The circus showcases juggling, acrobatics, aerial arts, theatre and dance performances! In Samraong, there are bikes available for you to borrow and go explore your local surroundings. There is a nearby park where you can relax or play volleyball with locals during your free time. With Siem Reap only two hours away from the accommodation, participants often opt to head there during the weekends to explore.

Project facts

Duration: 2+ weeks
Requirements: Basic level of English
Location: Siem Reap and Samraong
Working hours: 8 am to 1 pm
Project availability: All year Round
Arrival day: Saturday

What's included

Accommodation: Shared room in volunteer house
Meals: 3 meals on weekdays, 2 on weekends
Airport: Scheduled airport pick up from REP (Siem Reap International Airport)
Training: Pre-departure information pack, learning reflection guide, on-site orientation, cultural tour and project induction provided
Support: 24-hour support from an on-site coordinator
Excursion Planning: Siem Reap City Tour Assistance with planning your weekend excursions from local staff

What's not

Flights
Insurance
Visas
Daily transfers to and from the project
Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Healthcare, Nutrition and Dentistry Projects in Siem Reap

CAMBODIA

The project

This is a fantastic opportunity for volunteers with the relevant experience to become involved in Healthcare, Nutrition, and Dentistry projects in Siem Reap in a capacity-building role. In western societies, access to these services is often taken for granted but this is not the case in Cambodia. We work with a range of NGOs in and around Siem Reap and they are seeking support to help develop the level of service and support that they can offer the community. Siem Reap is a very poor province and people are in desperate need of improved care and access to health, nutrition and dentistry programmes, especially education about how to prevent and protect against diseases and poor health. The role of the NGOs in Siem Reap varies with some providing residential or daycare for children and some providing advice for victims of domestic abuse. Some projects already offer health, nutrition and dental hygiene advice but would like to improve the materials they have and range of advice they can offer, while others don't currently have the staff qualified to educate their clients about these issues but would really like to set up educational programs within these areas. Bring your knowledge and skills of nutrition, dentistry, hygiene and general healthcare and develop the capacity of local NGOs to support the communities in and around Siem Reap.

Role of the volunteer

As a volunteer, you will mainly be responsible for educating local staff and devising programs which can be taught by them - remember members of the poorer communities often don't speak English. You will be asked to create the curriculum for the local team to follow, and give advice on how to best convey the information. Towards the end of your placement, you may observe local team members teaching your curriculum where you can make suggestions about how to teach effectively and engage the audience - normally the Cambodian style of teaching is drill-style where the teacher talks and the students listen. A more interactive style of teaching may be more effective, so you can offer advice on how to get the students more involved in the learning process. Specific needs are first-aid training, general oral hygiene workshops, basic nutrition advice, food hygiene and sexual education workshops. You will be asked to write down your plans so that there is a written record of your recommendations and training. You may also have the opportunity to observe treatment days but please note you are not able to treat patients in Cambodia and this is an education and observation placement only.

Skills required

Experienced volunteers are required for these placements or those who are in the final year of their studies in medicine, public health, nutrition or dentistry. All volunteers are expected to work well with others, be patient and to demonstrate cultural sensitivity to make the most of the placement. You will be asked to send your CV/resume before being accepted onto this project, and also to send a letter of motivation, medical certificate and 2 references from a former teacher or employer. You will be asked to attend a telephone interview to assess the best placement for you.

Why choose this project

- ✓ Provide the knowledge needed for local NGOs to deliver efficient health, nutrition and dental hygiene advice to the local community.
- ✓ Help set up programs, which can then be run by the local staff either at the project office or out in the communities.
- ✓ Develop your understanding of an under-resourced healthcare system, and approaches taken to tackle issues related to poor health, dental hygiene and nutrition, a great addition to your CV/resume if you are a senior medical student or professional in the field.

Project location

Siem Reap is a busy tourist centre where the main attraction is by far the majestic temples of the Angkor Wat complex. Aside from these magnificent structures, which are a must see, there is much more to see and do. You can explore the little alleyways, visiting local vendors that support various livelihood endeavours, try out some of the amazing cafes including Haven; a hospitality school.

Project facts

Duration: 4 weeks - 1 year
Requirements: age 18+
Location: Siem Reap, Cambodia
Working hours: varies, depending on placement
Project availability: No arrivals in December or April
Arrival day: Flexible pending your Kaya advisor approval

What's included

Accommodation: Single room, with fan and private bathroom in a guest house, safety deposit box available, communal dining area
Meals: breakfast (restaurant open all day for other meals)
Airport: pick up and drop off from Siem Reap International Airport
Training: Healthcare ethics & culture doc, Pre-departure information pack, 2.5 day in- depth orientation, including Child Protection course, and project induction provided
Support: 24-hour support from an on-site coordinator
Excursion Planning: Support booking trips locally to Angkor Wat and floating village.
Local Transport: Bicycle for your personal use.
Internet: Wifi at accommodation
Other: Arrangement of Work Permit in country

What's not

Flights
Insurance
Visas
Arrangement of Work Permit in country cost \$100
Transport to and from your place of work
Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Teaching English in Rural Cambodia

CAMBODIA

The project

Education is not as widely accessible as we know it in Cambodia. Children have access to a regular public school for three hours per day only. During this time, they don't get the chance to learn a lot of English. That's why a local leader in the community started a voluntary school project back in 2008 for children to come and learn English. The project had an immeasurably positive impact on the community. Every day, more than 400 children attend one of the two sessions offered in the morning or the afternoon.

The school was funded so that it can offer a free educational/learning opportunity for those who couldn't otherwise afford it. What is so unique and amazing about the school, is that the children come on their own accord and truly enjoy their time learning from the international volunteers.

The children come from the Pul village, as well as five other surrounding villages. Their ages range from 6 to 15. Most of them currently possess just a basic level of English, but others have been able to improve from beginners' level all the way up to level 5. Class sizes are typically between 10-30 students. Classrooms are equipped with basic teaching resources, such as whiteboard and flashcards.

Role of the volunteer

Teaching takes place in a traditional classroom setting. You will need to remain within the scope of the established curriculum and its schedule, but you will be encouraged to be creative in your lesson planning. Volunteers can expect to work alongside other local teachers and volunteers. This could mean 3-5 participants taking turns with providing instruction during the course of the session. This allows for smaller group engagement and one-on-one help for students who may be having challenges.

To facilitate maximum learning and comprehension, you will need to continue the pace that has been set by school directors for the class you are working with. In order to ensure that the material is covered fully and the schedule is maintained, you will not be allowed to skip ahead. All participants will follow the prescribed curriculum and provide adequate reviews, which will allow students to be better prepared for weekly progress and end of year assessment tests. You are highly encouraged to bring small learning materials and items to use in your class and/or donate to our school. These things are gratefully received and help to broaden the curriculum and teaching methods offered.

Skills required

Besides passing on your English knowledge test, you will also need to be able to share some basic hygiene and sanitation routines, as well as, your own experiences and cultural background. A love for children and patience is essential for this project.

Project location

You will be located in northwestern Cambodia, close to the border with Thailand, in Samraong. Your accommodation is in a small, rural village located in the outskirts of town. You will be immersed in Cambodian culture able to learn about the customs and the local people as this is a remote and rural location of Cambodia. The project attracts volunteer from all over the world, so not only will you be able to interact with the local community but also make new friends from all around the globe. Siem Reap is only located two hours away, so you will be able to go explore some of its major highlights during your free weekends.

The accommodation is basic but comfortable. You will be able to hang out with your newly made friends in the communal areas. You will be sharing your room with 2 to 3 other volunteers. The primary mode of transport to and from the accommodation/school will be on bicycles. Your accommodation is located nearby a local park where you can go relax or play volleyball with locals during your free time.

If you want to venture out to Siem Reap, it is only two hours away and many volunteers opt to head there during the weekends to explore. Everything in Siem Reap is accessible. Angkor Wat and its adjacent temples are close enough for you to visit the landmark. You may also want to check out Phare Circus, the number one non-temple attraction in Siem Reap. The circus showcases juggling, acrobatics, aerial arts, theatre and dance performances!

Project facts

Duration: 2+ weeks

Requirements: Age 16+ and good level of English to teach

Location: Samraong

Working hours: 6 hours total split between 8 am and 5 pm

Project availability: All year Round except during Khmer New Year and Ancestors Day holiday. Other options are available if your placement falls during those dates. Speak with your Kaya advisor.

Arrival day: Saturday

What's included

Accommodation: Shared room in volunteer house

Meals: 3 meals on weekdays, 2 on weekends

Airport: Scheduled pick up from REP (Siem Reap International Airport)

Training: Pre-departure information pack, learning reflection guide, on-site orientation, cultural tour and project induction provided

Support: 24-hour support from on-site coordinator

Excursion Planning: Assistance with planning your weekend excursions from local staff.

What's not

Flights

Insurance

Visas

Daily transfers to and from the project
Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check

Music, Drama and Dance Volunteering in Cambodia

CAMBODIA

The project

Volunteers with a passion for music, drama or dance are much needed in Cambodia to help teach in various NGOs in Siem Reap province to bring joy, new music and dance techniques to the eagerly awaiting students. Most NGOs working with children offer some form of music, dance or drama classes but often lack the skills or resources to do this regularly or to a high standard. The projects are keen to make sure the children get exposed to a wide variety of techniques. It is also a great way for the children to have fun and express themselves. Many children do not have toys or the time to spend on creative activities such as dance and therefore, the outlet provided by these projects is an important part of their development.

Dancing is a popular aspect of Khmer culture and is embraced by young and old, rich and poor. Males and females are equally passionate about sharing their dance moves and learning new routines. They will happily teach you new dances while learning those that you are there to teach. Volunteer on this dance placement and you will not only share your skills and enthusiasm but also leave a legacy as your music and movements will certainly continue once you return home.

Role of the volunteer

Your role will largely depend on your skills and experience. You can run anything from small sessions with groups of children to a large performance, but remember that most of the children will speak Khmer, so creative teaching is essential. You may be asked to lead a regular dance class, create and run a performance or participate in a regular dance or performance activity. The project needs and activities vary greatly and this will be determined once your availability, skills, experience and objectives are determined.

Skills required

Volunteers should have experience in music, dance, or drama and those with teaching experience in these areas are preferred but this is by no means essential. Dance, drama and music students will enjoy this placement. Volunteers must also have lots of energy and enthusiasm to keep up with the students! Resources are scarce and therefore those who come with ideas about how to make instruments will be very popular.

Because we work with a number of different placements in the area, we like to conduct telephone interviews with volunteers to find out their skills and what they are looking for. That way, we can make sure you are placed in the most appropriate placement for you. You will be asked to send your CV/resume before being accepted onto this project. You will also be asked to send a letter of motivation, medical certificate and 2 references from a former teacher or employer.

Why choose this project

- ✓ Share your own special talents as the local NGOs value the fresh perspectives that new volunteers bring and feel rewarded by the student's efforts to please you as they prepare to perform.
- ✓ Teach the children new skills and techniques and help boost their confidence level as they take part performances.
- ✓ Set up a performance so that the students can perform their performance to their family and friends and gain a great sense of achievement from it.

Project location

Translated, "Siem Reap" literally means "Siam Defeated", which serves as a reminder of the centuries-old conflict between the Siamese and the Khmer. It is Cambodia's most visited city due to its proximity to the magnificent Angkor Wat. Phra Thom is a popular temple. Sunset and sunrise are the most popular times to visit.

Despite the hordes of tourists, it's still easy to get a feel for authentic Cambodian life in Siem Reap. Use your bicycle and explore the back streets and on your days off why not head to a barrai (lake) and hang out with the locals. Why not go to one of the Khmer Beer Gardens with friends from your projects. Siem Reap is located about 6 hours by bus from Phnom Penh or 3 hours to Battambang where you can explore the caves or take the unique bamboo train.

Project facts

Duration: 4 weeks - 1 year

Requirements: age 18+

Location: Siem Reap, Cambodia

Working hours: varies depending on project placement

Project availability: No arrivals in December or April

Arrival day: Flexible pending your Kaya advisor approval

What's included

Accommodation: Single room, with fan and private bathroom in a guest house, safety deposit box available, communal dining area

Meals: breakfast (restaurant open all day for other meals)

Airport: Airport pick up and drop off from Siem Reap International Airport

Training: Pre-departure information pack, 2.5 day in-depth orientation, including Child Protection course, and project induction provided

Support: 24-hour support from an on-site coordinator

Excursion Planning: Support booking trips locally to Angkor Wat and floating village.

Local Transport: Bicycle for your personal use.

Internet: Wifi at accommodation

What's not

Flights

Insurance

Visas

Work permit - \$100 payable in country

Transport to and from your place of work
Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

NGO and Community Development in Siem Reap

CAMBODIA

The project

There are numerous wonderful projects looking for the support of international volunteers to help with NGO and Community Development in Siem Reap. Many of these NGOs require the assistance of volunteers with skills in a wide variety of areas to help to put in place an infrastructure to run well-structured projects, liaise with donors, and market themselves effectively.

Many NGOs are set up by people with the right idea or motivation but they do not have all the skills necessary to make them a success. They are fully aware of what is needed, as their families are often affected directly by the issues facing thousands of others in the Siem Reap province.

Help is needed to take these small, but invaluable projects to make them more effective so that the communities can benefit even further from their endeavours. As each NGO / project has different needs, all placements for skilled volunteers will be set up and tailored to your skills and experience, once the needs of the NGOs and projects have been established.

Role of the volunteer

Your role as a volunteer will depend on your skills and experience. All projects for skilled volunteers are individually set up and tailored to match your skills and experience. For the vast majority of projects, as you are coming in as the expert, your role will normally involve observing the local team and how they are currently working, then making suggestions and helping to set up schemes that will help them improve the work that they are currently doing. You may be asked to write procedures, manuals or policies and put in place processes such as financial control, marketing and HR strategies while training the local staff. You may also be asked to work on newsletters or fundraising initiatives as well.

Skills required

This project is looking for individuals who have the skills and knowledge that they are willing and able to pass on to the organisation and its staff. People with the following skills will be well utilised: I.T. / computer programming, web design (but nothing too complicated as local staff have to maintain it once you leave), marketing and social media, accounting, international development, human rights, women's rights, environmental education, grant writing / fundraising or art and photography.

Because we work with a number of different placements in the area, we like to conduct telephone interviews with volunteers to establish their skills and what they are looking for. That way we can make sure you are placed in the most appropriate placement for you. You will be asked to send your CV/resume before being accepted onto this project. You will also be asked to send a letter of motivation, medical certificate and 2 references from a former teacher or employer.

Why choose this project

- ✓ Make a difference by contributing your knowledge to small local NGOs that neither have the funds or skilled workers they need to run their projects effectively.
- ✓ Help with a very wide range of activities and set up initiatives that can be carried on by the local staff.
- ✓ Run training and development sessions to develop the skills of local staff.

Project location

Siem Reap is a major tourist destination and millions flock from around the world to stare in wonder at Angkor Wat in all its glory. It is an experience not to be missed. Despite the hordes of tourists, it's still easy to get a feel for everyday life in Siem Reap. Use your bicycle and explore the back streets, and on your days off why not head to a barrai (lake) and hang out with the locals. In the evening visit one of the Khmer Beer Gardens with friends and see many young people out having fun with their friends. For those wanting a quieter life, head to the museums, butterfly farm or barrai (lake where locals hang out). Siem Reap is located about 6 hours by bus from Phnom Penh or 3 hours to Battambang where you can explore the caves or take the unique bamboo train. Whatever your pleasure, Siem Reap has plenty to offer and you will never be short of something new to experience.

Project facts

Duration: 8 weeks – 1 year

Requirements: age 18+

Location: Siem Reap, Cambodia

Working hours: varies, volunteers will likely be placed at 2 projects

Project availability: No arrivals in December or April

Arrival day: Flexible pending your Kaya advisor approval

What's included

Accommodation: Single room, with fan and private bathroom in a guest house, safety deposit box available, communal dining area

Meals: breakfast (restaurant open all day for other meals)

Airport: Airport pick up and drop off from Siem Reap International Airport

Training: Pre-departure information pack, 2.5 day in-depth orientation, including Child Protection course, and project induction provided

Support: 24-hour support from an on-site coordinator

Excursion Planning: Support booking trips locally to Angkor Wat and floating village.

Local Transport: Bicycle for your personal use.

Internet: Wifi at accommodation

What's not

Flights

Insurance

Visas

Work permit - \$100 payable in country
Transport to and from your place of work
Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Social Work Volunteering in Cambodia

CAMBODIA

The project

Become a Social Work volunteer in Cambodia and use your skills to build the capacity of social workers in Siem Reap. We work with a number of NGOs in the Siem Reap area who employ local social workers, many of whom speak excellent English. The need for social assistance in Cambodia is huge, with many struggling to feed their families every day due to the lack of jobs or skills. When things get tough for families, this can often lead to abuse or drug and alcohol addictions. There are many NGOs in the Siem Reap area that aim to provide creative solutions for these families and help them get back on their feet. Experienced social workers are greatly needed to help local staff improve the skills they already have so that they can keep on top of their open cases. In Cambodia, there is an increasing need for social workers and issues are more widely discussed. Subjects such as parenting, sexual behaviour or experiences, healthy relationships and violence can be dealt with by local social workers. Our projects are in need of access to fully trained social workers with up to date knowledge and skills to protect and educate the communities in and around Siem Reap.

Role of the volunteer

As a volunteer, there are a number of NGOs that need your support. The work that you do will depend on your skills and experience. For the most part, you will have limited direct contact with the community, rather you will be working with the local staff to improve their skills and enable them to be more effective in their endeavours. You may observe local social workers and lead workshops which you have helped to create. You may then be asked to make suggestions about how the teaching methods can be changed to get the message across in the most effective manner as well as improving content. You may attend home visits in an observational capacity so that you can see the challenges the local staff face.

Skills required

For this important project, we ask that volunteers are fully graduated in social work or any other related degree and also have at least 2 years of experience working within the social work field. Since the role of volunteers is to help build the capacity of the local social workers, you must feel confident in the role of trainer and be sensitive to any cultural differences. If you are interested in joining one of our Social Work placements, please send your CV/resume to one of our advisors and we will look into the best options for you to match your skills and interests. Because we work with a number of different placements in the area, we like to conduct telephone interviews with volunteers to establish their skills and what they are looking for. That way we can make sure you are placed in the most appropriate placement for you. A letter of motivation, medical certificate and 2 references from a former teacher or employer are also required.

Why choose this project

- ✓ Provide support and training to the few dedicated professionals in Cambodia as it can be very difficult for professionals to access training, not only because of the costs but also because they are so overworked.
- ✓ Give the local workers the tools they need to become more efficient than they are now.
- ✓ Make an impactful and long-lasting contribution as they will be able to continue using these newly taught skills long after you have left.

Project location

Anyone who visits Siem Reap must visit the incredible complex of temples that is Angkor Wat. Whether it is a sunrise, sunset or all day venture, it is not to be missed. Other interesting things to do in Siem Reap include visiting the Land Mine Museum, the butterfly farm or simply hiring a tuk-tuk for the day and exploring the lovely villages in the beautiful countryside. Evenings are pretty lively in town with many bars to frequent and an array of restaurants with cuisine from all over the world. Italian, Indian, Mexican, French to name but a few on offer. For something, a bit quieter, have a sunset cocktail in Terrace de Les Elephants or attend one of the yoga classes on offer in town. You are sure to find something to fill your time.

Project facts

Duration: 4+ weeks
Requirements: age 25+
Location: Siem Reap, Cambodia
Working hours: varies, volunteers will likely be placed at 2 projects
Project availability: No arrivals in December or April
Arrival day: Flexible pending your Kaya advisor approval

What's included

Accommodation: Single room, with fan and private bathroom in a guest house, safety deposit box available, communal dining area
Meals: breakfast (restaurant open all day for other meals)
Airport: Airport pick up and drop off from Siem Reap International Airport
Training: Pre-departure information pack, 2.5 day in-depth orientation, including Child Protection course, and project induction provided
Support: 24-hour support from an on-site coordinator
Excursion Planning: Support booking trips locally to Angkor Wat and floating village.
Local Transport: Bicycle for your personal use.
Internet: Wifi at accommodation

What's not

Flights
Insurance
Visas
Work permit - \$100 payable in country
Transport to and from your place of work
Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Sports Teaching in Rural Cambodia

CAMBODIA

The project

If you are passionate about sports and would like to teach the local kids about mainly football, then this project is for you! You will be teaching the children from the local football team mainly football (soccer). Teaching happens in a provincial stadium located 15 minutes away from your accommodation by bike.

The coaching sessions should be both technical and practical. Your local coordinator will share ideas, but you are expected to bring a go-to attitude and lead your group with drills, ideas and fitness exercises.

Keep in mind that equipment may be limited and not exactly what you may be used to, so you may need to be resourceful and creative!

The aim of the project is to broaden the social and athletic skills that these children have through participation in sports activities. These new skills and lessons will foster the development of important life skills.

Role of the volunteer

You will be teaching sports activities to help the children improve their level of fitness and develop essential life skills learning to work as a team. You can expect to work around 6 hours per day coaching the students two 3-hour sessions, one in the morning and the other in the afternoon. By managing the children, you will develop some leadership, teamwork and creativity skills as you will be required to come up with your own coaching sessions including drills for the sports group to practice.

Skills required

This project requires some knowledge, experience or qualification in football or sports coaching. You need to be able to share your love for football so knowledge of football and team management skills will be needed! Basic level of English will also be necessary to communicate with the local children.

Why choose this project

- ✓ Share your passion about sports and more specifically football while teaching the local kids on how to work as a group to win a game and respect each other, all that while living in a rural village of Cambodia.
- ✓ Coach children between the ages of 10-13 years in order to help them develop their social, physical and mental skills.
- ✓ Teach the children valuable team building skills and a sense of discipline that will assist them greatly throughout their lives.

Project location

You will be staying in Samraong, located in northwestern Cambodia, close to the border with Thailand. The accommodation is in a small, rural village located on the outskirts of town. This remote Cambodia location will immerse you in Cambodia's rural lifestyle. You will learn about the customs, the culture while meeting people from all over the world that comes to volunteer on different initiatives in this specific part of the country. Because Siem Reap is only located two hours away, you will be able to explore some of Cambodia's major highlights. The accommodation is simple but comfortable with shared communal areas where you will be able to relax, eat and meet other volunteers. You will be sharing your room with 2-3 other volunteers. You will also have access to free Wifi to catch up with your friends and family from home.

In Samraong, you will be able to use bikes available for you to borrow and go explore your local surroundings. Your accommodation is located nearby a local park where you can go relax or play volleyball with locals during your free time. If you want to venture out to Siem Reap, it is only two hours away and many volunteers opt to head there during the weekends to explore. Everything in Siem Reap is accessible. Angkor Wat and its adjacent temples are close enough for you to visit the landmark. You may also want to check out Phare Circus, the number one non-temple attraction in Siem Reap. The circus showcases juggling, acrobatics, aerial arts, theatre and dance performances!

Project facts

Duration: 2+ weeks
Requirements: 18+ of age, basic level of English + team sports experience
Location: Samraong
Working hours: 6 hours total split between 8 am and 5 pm
Project availability: All year Round
Arrival day: Saturday

What's included

Accommodation: Shared room in a volunteer house
Meals: 3 meals on weekdays, 2 on weekends
Airport: Scheduled airport pick up from REP (Siem Reap International Airport)
Training: Pre-departure information pack, learning reflection guide, on-site orientation, cultural tour and project induction provided
Support: 24-hour support from an on-site coordinator
Excursion Planning: Assistance with planning your weekend excursions from local staff

What's not

Flights
Insurance
Visas
Daily transfers to and from the project
Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Teacher and Curriculum Development In Cambodia

CAMBODIA

The project

Use your expertise and experience in education and become a volunteer to work on teacher and curriculum development placement in Cambodia's premier tourist destination, Siem Reap. This is a fantastic opportunity to work in Siem Reap and its surrounding communities. The primary focus of these teaching placements is to help improve students English-speaking abilities to prepare them for roles in the tourism and sub-industries. We work with a variety of worthwhile teaching projects including teaching in schools, daycare centres, community centres for former street children, a school for blind children, residential centres, teaching child landmine victims, and even in a trainee centre for primary school teachers.

The quality of teaching varies in Cambodia as does the experience of the teachers. A range of approaches have been adopted and therefore, there is not one set curriculum in place. English is essential to enable local people to access jobs and help many in their escape from poverty.

Role of the volunteer

As a volunteer, your role will vary according to which teaching placement you are working with. For many of our teaching placements, you will be helping support teachers who are providing additional after-school classes for children, although you may also be based in regular schools. We have teaching placements working with a variety of ages from nursery/kindergarten, primary/elementary, secondary/high school, and also 18+ as well. If you have a particular preference, we can usually accommodate. You may be placed at the teacher's training college so that students have an opportunity to work with a native English speaker before commencing work.

You will be sent the details of your assigned placement 2 to 4 weeks prior to your arrival in Cambodia. It is not possible to send placement details earlier than this as the needs of placements can often change and also because most of the placements can accept a maximum of 2 volunteers so it depends on the availability at the time.

Skills required

This is a placement that requires teaching skills and experience. We are therefore looking for volunteers with either a teaching degree or TEFL qualification plus classroom experience. As we work with a number of different placements, we like to conduct telephone interviews with volunteers to find out their skills and what they are looking for. That way we can make sure you are placed in the most appropriate placement for you. You will be asked to send your CV/resume before being accepted onto this project. You will also be asked to send a letter of motivation, medical certificate and 2 references from a former teacher or employer.

Why choose this project

- ✓ Develop the capacity of Cambodia's teachers as the education system is chronically underfunded and class sizes often reach up to 60 students to one teacher making it hard for the teachers to teach effectively.
- ✓ Contribute to improving the system currently in place by reviewing and developing the curriculum.
- ✓ Help the teachers and students improve their level of English and contribute to a cultural exchange within the community.

Project location

Siem Reap is a landlocked province located in the north of Cambodia. Tonle Sap is the huge freshwater lake which provides a plentiful supply of fish to the numerous restaurants found in this busy city. Markets, restaurants and bars fill the centre of this city.

Translated, "Siem Reap" literally means "Siam Defeated", which serves as a reminder of the extensive conflict between the Siamese and the Khmer which is echoed in the presence of the Siem Reap Museum and Land Mine Museum. For those looking for something a little more lighthearted visit the butterfly museum, go horse riding at sunset or take afternoon tea at Raffles.

Project facts

Duration: 8 weeks – 1 year

Requirements: age 18+

Location: Siem Reap, Cambodia

Working hours: varies, volunteers will likely be placed at 2 projects

Project availability: No arrivals in December or April

Arrival day: Flexible pending your Kaya advisor approval

What's included

Accommodation: Single room, with fan and private bathroom in a guest house, safety deposit box available, communal dining area

Meals: breakfast (restaurant open all day for other meals)

Airport: Airport pick up and drop off from Siem Reap International Airport

Training: Pre-departure information pack, 2.5 day in-depth orientation, including Child Protection course, and project induction provided

Support: 24-hour support from an on-site coordinator

Excursion Planning: Support booking trips locally to Angkor Wat and floating village.

Local Transport: Bicycle for your personal use.

Internet: Wifi at accommodation

What's not

Flights

Insurance

Visas

Work permit - \$100 payable in country

Transport to and from your place of work
Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Project Costs for Cambodia

COUNTRY	PROJECT	2 WEEKS PRICING		4 WEEKS PRICING		EXTRA WEEKLY PRICING	
		Price GBP (£)	Price USD (\$)	Price GBP (£)	Price USD (\$)	Price GBP (£)	Price USD (\$)
Cambodia	Building and Garden Volunteer Work in Siem Reap	N/A	N/A	£1266	\$1976	£109	\$171
Cambodia	Classroom and Childcare Assistant Placements in Siem Reap (8 weeks min)	N/A	N/A	N/A	N/A	£109	\$171
Cambodia	Construction in Rural Cambodia	£924	\$1442	£1458	\$2276	£235	\$366
Cambodia	Healthcare, Nutrition and Dentistry Projects in Siem Reap	N/A	N/A	£1266	\$1976	£109	\$171
Cambodia	Teaching English in Rural Cambodia	£828	\$1293	£1298	\$2026	£235	\$366
Cambodia	Music, Drama and Dance Volunteering in Cambodia	N/A	N/A	£1266	\$1976	£109	\$171
Cambodia	NGO and Community Development in Siem Reap	N/A	N/A	N/A	N/A	£109	\$171
Cambodia	Social Work Volunteering in Cambodia	N/A	N/A	£1266	\$1976	£109	\$171
Cambodia	Sports Teaching in Rural Cambodia	£828	\$1293	£1298	\$2026	£235	\$366
Cambodia	Teacher and Curriculum Development In Cambodia (8 weeks min)	N/A	N/A	N/A	N/A	£109	\$171

Program Agreement, Terms and Conditions

Thank you for choosing to apply for placement on a Kaya programme. We are committed to providing you the best support as you prepare for the experience of a lifetime, which is why we have laid down the following terms and conditions. By checking the agreement of these terms and conditions you have accepted to abide by the rules laid down in this agreement, and we suggest that you read the details carefully and speak to us if you require any further clarification. Please note there may be additional conditions that apply to individual placements.

Program Agreement Terms and Conditions

NOTE: The current terms outlined include temporary accommodations made to address the current Covid-19 global pandemic. We have called these Kaya Amended Coronavirus Terms – Kaya ACT. These temporary terms are outlined alongside Kaya regular terms and conditions and may be amended at any time. These are all shown in red for easy identification.

Deadlines, Dates and Prices

Applications are accepted throughout the year and are subject to limited space availability. Programs are priced individually and displayed on the Kaya website alongside each project. Deadlines are based on the dates of the desired placement. Some programs and project placements fill up prior to their published application deadlines. Apply early to secure your space. Important deadlines for the Kaya Programs are:

Early Application

Application can be made up to 1 year in advance, however, arrangement and communication of the program specifics will commence 2-3 months prior to program start.

Application Deadline

Programs have varying deadlines. Most are around 3 months prior to the program start. Last-minute bookings will be considered on an individual basis. Last-minute bookings are advised that their placement arrangements may require more flexibility to accommodate.

Total Fee Due

60 days prior to program start – unless specified for a particular project

Late Payment

Payment deadlines are displayed on the invoices provided. It is important to meet these deadlines to secure your placement, and missing these deadlines may result in the cancellation of your placement. Where a payment extension is requested, this will be considered on a case-by-case basis and will incur a late payment fee of £35/\$60 basis.

Program Start and Finish Dates, Current Prices, and “What’s Included” are displayed on the Kaya website alongside each project. Details shown on printed materials are subject to change. Projects prices are reviewed annually and bookings for the following year may differ from those listed. Payments may be made in GBP or US\$.

Application Instructions

Apply online: <https://www.kayavolunteer.com/book-now>

At the time of initial application, an application fee of GBP£75/ US\$95 is requested. This fee will be deducted from your total program fees. This is a non-refundable fee that enables us to process your application and ensures we work to match you with the best possible placement for your skills, interest, and needs. In the event that the application is rejected by Kaya, this payment will be returned in full. You will be provided the option to “speak to an advisor before submitting your fee”, but please note that your application may not be completed until payment of this fee is received.

Upon receipt of the application form and fee, we will contact you to arrange an online interview, work with our in-country teams to review your information, and offer you a placement in line with your request. Kaya will contact all applicants within 2 weeks of receipt of the application.

Confirming your placement: Once a placement is offered, you will have the option to confirm your placement and dates, and reserve your space with a confirmation fee of GBP£150/ US\$250. This fee will be deducted from your total program fees.

Kaya ACT: During the Covid pandemic, this payment will not be requested until travel to that country is possible (the host country borders open to you, and your home country is allowing travel to the host country). These will be deferred until confirmation of travel dates can be provided, at which time applicants may decide whether to proceed with, or cancel their application.

Until your confirmation fee is received we cannot guarantee your space on the program. See Trip Cancellation & Refund Policy below for further details.

Additional deposit fees: A small number of our programs have an additional deposit applied by our in-country project partners. You will be notified of this on initial inquiry if this exists for your program. Any payments made will be applied toward the total program fee. These additional deposits are non-refundable in all cases but can be applied to future participation for that specific placement if your placement dates need to be moved.

Trip Cancellation & Refund Policy

Kaya reserves the right to cancel any program if there are insufficient registrants (where minimum numbers apply) or if Kaya determines it is in the best interest of the applicant's safety and quality of programming to cancel the program. Kaya is not responsible for other costs incurred by applicants preparing for the trip. Should a program be canceled by Kaya, for any reason, applicants will be offered the option of positions in other Kaya Programs or a full refund on all fees paid, minus application fees and bank charges.

For participants wishing to cancel or shorten their program, the following terms apply:

- Application fees are non-refundable in all instances for successful applicants. Unsuccessful applicants will be fully refunded.
- Additional deposits, where applicable, are also non-refundable in all instances.
- Confirmation fees: If you decide to cancel, for any reason, any time up to 61 days before travel, we will provide a 50% refund, less application fee, and bank fees.

If the travel status of your program changes prior to your travel dates, and those are likely to interrupt your travel at your booked program time, we will provide a full refund, less application fee, and bank fees. Cancellations made within 60 days before departure will make confirmation fees non-refundable.

- Program fee balance – Payment of all remaining program fees are due 60 days prior to your program start date. Payment of program balance fees prior to this deadline are fully refundable up to 61 days before departure (minus any bank fees incurred). Payments not received by this deadline may result in the cancellation of your program or a late payment surcharge of £35/\$60.

If the travel status of your program changes prior to your travel dates, and those are likely to interrupt your travel at the booked program time, we will provide a full refund, less application fee, and bank fees.

- Under our standard terms, if you decide to cancel or shorten your program within 60 days of your program start, no refunds will be provided.

Individuals who cancel or shorten their program, for any reason (including health, bereavement, and visa issues) less than 60 days prior to the program start or during the program will not receive any refund, and we encourage you to approach your travel insurance to seek compensation in this instance. We are happy to provide proof of payment and cancellation if required. Travel insurance with trip cancellation coverage is strongly encouraged for this reason.

- **Kaya ACT:** Due to the impacts of Covid-19, for programs planned for 2021 we will be providing a more flexible cancellation policy. For programs with start dates in 2021, if you decide to cancel between 60-31 days prior to travel, a 50% refund less application fee and bank fees will be provided. Some programs are exempt from this flexible arrangement and you will be notified of this upon booking. After 30 days, no refunds will be provided.
- **Date Flexibility** – Participants will be permitted to change program dates any time until 2 weeks prior to departure, for any reason, for no additional fees. Last-minute changes will be considered on a case-by-case basis. New dates will be subject to availability. Programs being delayed to a future year may incur program fee increases. Dates must be changed prior to payment deadlines for “payment due” dates to be amended.

Program Agreement, Terms and Conditions

- If the Participant cancels for any reason, the Participant must notify Kaya in writing. The cancellation will be effective upon receipt of the written notification by Kaya to info@kayavolunteer.com. Careful planning goes into developing volunteer and intern programs for every individual applicant. As a result, Kaya and our host communities and partners incur substantial administrative and planning costs, including accommodation reservation fees, prior to the start of each program.
- Kaya strives to ensure sustainable projects and quality programs for Participants. The Refund Policy is defined in an effort to protect and accomplish these goals. Kaya deals with each situation fairly, in consideration of well-established policies, and with the best interests of community members and Participants in mind.

Date and Project Changes

Upon application, you will receive an interview in which your placement and program dates will be discussed. When you confirm your placement and pay your confirmation fees, we will agree program dates against which your placement will be held. We encourage you to stick to these as the projects plan around your participation. Under standard terms, one (1) date or program change made prior to 60 days before departure will be accommodated for, at no charge, subject to availability. Placements moved to the following year may be subject to price increases. After 1 change has been accommodated for, any future changes made will be subject to an administration charge of GBP£40 / USD\$70 – payable at the time of change. For project changes where the original project incurred an additional deposit, the additional deposit amount will NOT be transferable to your new project.

Date changes requested within 60 days prior to departure will be considered on an individual basis, the original payment deadlines will apply and changes will be subject to an administration charge of GBP£40 / USD\$70 – payable at the time of change. Placement changes within 60 days prior to departure are typically not accommodated for, due to project commitments made at that time.

Under Kaya ACT, the 60-day deadline outlined for changing program dates without a fee has been reduced to 14 days, with further flexibility considered as a result of travel bans and advisories in place at the time of your placement.

Age

Participants must be aged 18 years over at the time of pick up, unless expressly agreed in advance by Kaya. Kaya reserves the right to cancel any application or terminate any placement, without refund, if false proof of age is found to have been supplied.

For participants under 18yrs, who have been accepted onto a Kaya program, parental consent is required and participants agree to our Code of Conduct, which includes strict policies about alcohol consumption. Where accepted, participants under 18yrs will not be offered any different or additional service or treatment to other participants. All participants under 18yrs must participate in an interview and require a reference from a professional person who has known them for over 2 years.

Program Flexibility

Kaya programs are different from travel or adventure programs. Each development project and work experience placement is unique and often cannot be implemented exactly as planned for a variety of reasons. Itineraries shown are a guide and the order of activities may be shifted in line with factors, including, but not limited to the weather, changing project needs, local regulations and individual situations. Project activities shown cover most areas that you may be asked to get involved, but additional activities may arise that require your assistance and not all activities shown may be carried out in the period of your stay. Applicants are advised that these variables may require changes before or during a program. Part of the challenge and growth opportunity is in adapting to changing conditions and overcoming the obstacles they may present.

Legal Jurisdiction, Release of Liability and Assumption of Risks

UK and European Participants:

Participants from the UK and European countries booking their placements on kayavolunteer.com enter a contract with Kaya Responsible Travel Ltd., of The Arches, North Campus, Sackville St, Manchester, a company registered in England and Wales (company number 6885700). This contract is governed by English law under the exclusive jurisdiction of English courts.

Participants from North America and other Non-European countries:

Participants from North America and other Non-European countries booking their placements on kayavolunteer.com enter a contract with Kaya Responsible Travel Ltd, part of the Global Educators Inc consortium of 3 Ferry Street, Studio 3-West, Easthampton, MA, a company registered in the state of Massachusetts, USA. This contract is governed by the laws of the State of Massachusetts, U.S.A., excluding Massachusetts's conflict of laws rules, regardless of your location. You hereby expressly consent to exclusive jurisdiction and venue in the federal and state courts located in Massachusetts U.S.A., for all matters or disputes arising out of or relating to these Terms and Conditions or your access or use of the Website.

All Participants:

In organising and managing volunteer projects, work experience placements, group programs, and courses, Kaya, its agents, employees, and staff give notice that they act solely on behalf of and for the benefit of the participants, on the express agreement that Kaya shall not be liable, financially or otherwise, for non-performance or unsatisfactory service; for the injury to persons including death, for loss of or damage to property, for accident or delay, and/or for expenses arising from strikes, weather, quarantine, sickness, government regulation, civil unrest or war, or from any act or omission of Kaya agents or employees, and/or airline, mail services, rail, bus company, vehicle rental entity, hotel, restaurant, or other suppliers of service.

By submitting this application form the participant assumes all of these risks and agrees to indemnify Kaya, its officers, directors, and employees harmless for any and all liability that may arise in connection with participation in the Kaya Programs. Kaya reserves the right to refuse any applicant admission to any program if he or she is deemed ill-suited for the program. Important program information will be sent to the email address provided on the application. Photographs, videotapes, and/or statements of participants may be used in promoting Kaya. Kaya publishes program and project photos on a regular basis on the Kaya website. These photos and videos are available for participants, friends, family, and interested individuals to download, email, or print for personal use. Photography usage for distribution purposes will be considered on an individual basis on application to Kaya.

Participants accept that they will be subjected to various physical and emotional demands and accept that the standard of living, including food, hygiene and accommodation in the relevant country may be below the general standards of their own country. The Participant also understands that certain risks may arise, including, but not limited to, hazards of traveling in remote areas; travel by automobile, van, bus, airplane, boat, train or any other means of conveyance; the forces of nature; civil disturbances; national or international conflicts; terrorism; arbitrary itinerary changes made by foreign governments or vendors; dive related accidents, boat accidents; interacting with dangerous wildlife; personal injury or illness from the local environment; accident or illness in remote locations without immediate evacuation or medical facilities; or negligent acts of third parties. The Participant asserts that they know, understands and appreciate these and other risks inherent in the program, agrees that participation is completely voluntary and assumes all risk associated with the program.

Kaya shall have no responsibility for any activities undertaken by the Participant outside the scope of those directly relating to the program, including activities that may have been recommended by Kaya staff, or it's partners, within the location. For all excursion activities, Kaya acts as an agent, not a principle of the activity. Any information provided by Kaya, including but not limited to information about visas, vaccinations, healthcare, climate, group sizes and packing requirements is given in good faith for information and educational purposes only but without responsibility on the part of Kaya or it's partners.

Travel Documents and Insurance

All participants must possess a valid passport for their Kaya trip. Participants are responsible for any costs associated with visas, airport taxes, obtaining the proper travel documents for their trip, and changes to flight itineraries. All participants must have valid, comprehensive health and travel insurance during the time of their program covering risks associated with a 'Force Majeur' event, medical emergencies and repatriation. Details of insurance must be supplied to Kaya prior to commencement of any program. Kaya reserves the right to refuse entry to programs if insurance details are not supplied.

Program Agreement, Terms and Conditions

Behavioural Expectations

By joining a Kaya Program, the participant assumes certain obligations to Kaya, its community, and other program participants. If on-site program directors determine a participant fails to meet the behavioural expectations set out in this contract and within Kaya's Code of Conduct document, that participant will be asked to leave the program. Participants asked to leave under these circumstances will not receive a refund. In addition to other program responsibilities, as a program participant you are responsible for:

- Being in sufficient good health to undertake the program.
- Acting in an appropriate and respectful manner towards the local people, fellow travellers, program participants, and staff in accordance with the customs, laws, regulations, and ordinances of the country of placement.
- Following all health and safety protocols and precautions outlined by ground-team members.
- Communicating effectively your interests, skills, limitations, and needs to home community members and program staff members.

Disclosure

All participants must disclose at the time of application any pre-existing or existing medical conditions (including depression and eating disorders) and disabilities. Some placements may require doctor's notes as a requirement for participation – some of which may be dictated by legal requirements or liability purposes. Any medical conditions arising after Application and prior to Placement must be disclosed to Kaya prior to placement commencement. Kaya reserve the right to refuse applications based on these disclosures, if deemed necessary for the safety of the participant and the project. Kaya operates a policy of non-discrimination and any information provided that may impact an application will be discussed with the applicant prior to any decisions being implemented to establish the basis for any concerns. Kaya reserve the right to cancel any application, or terminate a placement without refund if false information or lack of disclosure is found to have been supplied. Kaya is not held responsible for the administration or monitoring of any medication. While Kaya makes every effort to establish safety conditions and risk assessment, Participants are warned that the general standards of health, safety and hygiene in many countries visited may not be of comparable standard to Western countries and hence a risk of injury and illness is inherent to this venture.

Some placements may require a police criminal background check, conducted by the government. This check shall be carried out at the applicant's expense with guidance from Kaya. Some placements require proof that volunteers are clear of certain medical conditions, through the provision of a health certificate. This check shall be carried out at the applicant's expense.

Complaints

If a Participant wishes to lodge a complaint in relation to their program, they shall first bring the complaint to the attention of the in-country coordinator, who will make reasonable efforts to deal with and, where possible, resolve the complaint within a reasonable time. If a Participant feels that a complaint is not being dealt with adequately by their in-country coordinator they should then contact the Kaya placement advice team to escalate the issue. If the coordinator is unable to resolve any serious complaint, and the participant chooses to terminate their placement early and depart the project, they shall provide the coordinator with a written version of events leading to their early termination, prior to departure. Refunds cannot be provided for early departure unless extreme circumstances are found, which will be determined at the sole discretion of Kaya. Issues reported after the end of a program that were not reported during the program, giving the site team an opportunity to address the issue in country, will not be considered for any compensation. Participants agree that Kaya shall not be liable for damages or compensation relating to any claim regarding inconvenience, disappointment, discomfort or loss of enjoyment.