



INDIA

Project pages

Contents

India Introduction

Child Development Volunteering In India

Community Teaching and Cultural Immersion

Experience India and Volunteering Tour

Volunteering for 16 and 17 Year Olds In India

Women's Empowerment and Community Volunteering in India

Program Agreement, Terms and Conditions



A country you won't forget in a hurry. With its mind-bending cultural and environmental diversity, India is known as the planet's most multidimensional country.

With mountains, jungles, deserts and beaches, India has it all! Bounded by the Great Himalayas in the north, it stretches southwards and at the Tropic of Cancer tapers off into the Indian Ocean between the Bay of Bengal on the east and the Arabian Sea on the west.

Despite significant economic progress, a quarter of the nation's population earns less than the government-specified poverty threshold of \$1.90 per day. Society struggles as the competition for access to education and healthcare increases.

Life outside of the project

Our projects are mainly based in Jaipur in India, also known as the Pink City. Whether you join the tour of India or join a placement in Jaipur,, your experience is sure to be colourful, awe, inspiring and different from anything you have ever experienced! Wherever you go you will have the opportunity to try a vast variety of enticing food and explore ornate temples. It's such a rich and diverse culture that you're sure never to be bored wherever you are or whatever you're doing.

India



Weather

Average temperature: 30°C

Wet season: June - September

Dry season: March - June

Monsoon season: July - September

Child Development Volunteering In India

INDIA

The project

Participate in Child Development Volunteering in India and help with the provision of childcare to disadvantaged children as well as participating in a range of exciting activities essential to Indian culture. India continues to struggle to provide care and education to the increasing number of children born into poverty. Thousands are therefore vulnerable to malnutrition, illiteracy and face a bleak future. Volunteer on this project to help develop the cognitive, academic, emotional and social skills of children from impoverished families by assisting local educators with their daily activities. Activities focused on songs, games, sensory development as well as maths and English aim to meet the goals of the government to improve the holistic development of children in India. Children in India begin school at age 6 and the government is doing more to give access to poorer families by providing lunch at community centres and schools and encourage parents to bring their children to school. The project works with local carers and teachers in slums and informal housing areas and provides daycare and English lessons to children aged 2 - 6 years old. Volunteer and contribute to making a difference in children's lives as well as gaining a much better understanding of some of the fascinating aspects of Indian culture.

Role of the volunteer

As a volunteer, you may be placed in a number of different institutions working with children including schools, daycare centres, bridge classes, or a school for children with learning disabilities. As a childcare volunteer, you may be involved in the following activities:

- lead songs and rhymes
- assist with homework
- assist with teaching English vocabulary, the alphabet and basic math skills including shape recognition
- play games and outdoor activities including sports
- monitor child development charts
- assist with sensory development activities
- assist with meal preparation and feeding as well as bathing for the younger ones

Volunteers will follow a timetable arranged by the centre but are welcome to contribute their ideas especially new games, songs and rhymes to help to create fun educational activities for these children. You will work on one project in the morning and a different project in the afternoon. As a volunteer, your activities will vary depending on your skills and the needs in the location of your project at your particular time of volunteering. Duties will be fully assigned to you when you arrive on the project.

Skills required

Our Child Development Volunteering in India placement is open to all volunteers. As you are working with children, volunteers should be outgoing, enthusiastic and have a genuine interest in children. Bring ideas and a willingness to work with local staff to help to make educational activities fun, diverse and exciting. You will be asked to send your CV/resume before being accepted onto this project.

Why choose this project

- ✓ Get an amazing insight into a whole host of problems facing young children in India including underfunding, under-resourced, disability stigma and alike.
- ✓ Help ease the burden of the local staff given the educators to children ratio.
- ✓ Provide the children with the additional attention they deserve and need.

Project location

You will be volunteering in the beautiful bustling Pink City of Jaipur. Jaipur, located in Rajasthan, is known as the Pink City because of the beautiful colour of the stone used exclusively to build the walled city. You will have an amazing experience and your senses will be stimulated in many great ways.

Project facts

Duration: 2 – 4 weeks

Requirements: age 16+ (parental consent form for 16 & 17 years old)

Location: Jaipur, India

Working hours: Monday – Friday mornings, 5 hours per day, 2 sessions

Project availability: 2 weekly start dates.

For more details, contact a Kaya Placement Advisor

Arrival day: Monday

What's included

Accommodation: shared room with en-suite in volunteer accommodation, dining room, lounge, resource preparation area

Meals: 3 meals a day, packed lunch at lunchtimes

Airport pick up: Airport pick-up and drop off from Jaipur Airport depending on your placement location

Training: pre-departure info pack, orientation with health and safety briefing

Support: 24-hour support

Excursion Planning: -

Transfers to the project

Internet at your accommodation

2 yoga sessions

1 local cooking demonstration

1 henna painting session with sari

dressing workshop

1 evening visit and dinner with a local host family

What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Weekend excursions arranged for:

Jaipur = Taj Mahal & Pushkar Camel Safari

- £272 / \$476

Women's Empowerment and Community Volunteering in India

INDIA

The project

Participate in women empowerment and community volunteering in India to start understanding the challenges facing women and help bring about change. In rural and disadvantaged communities of India, the mistreatment of women is higher. There is a negative standpoint on having female children, as male heirs are considered to be important for the afterlife in Hindu culture. This is an issue that is not easy to change, but through women's empowerment initiatives, women can expand their horizons within and beyond their communities to give them access to better futures. The project focuses on educational and confidence-building activities such as group discussions, English and maths teaching amongst others.

By becoming a women's empowerment volunteer in this male-dominated country, you can make a difference in the future of many women and girls, as well as gain insight into issues facing women globally.

Role of the volunteer

Volunteers are needed to help give women in local communities a sense of self-worth and empowerment. Activities include:

- Teaching basic English (especially conversational skills), maths and budgeting lessons
- Running educational activities, creative workshops and vocational training promoting self-reliance
- Organizing recreational activities and computer skills sessions
- Teaching the women and girls about their fundamental rights as women

Volunteer duties will depend on your specific project placement, but most placements will focus on underprivileged women who are in need of extra support. Most of the women and girls perform their chores in the morning, then they are able to participate in project activities in the afternoons. Thus, you will combine your afternoon women's empowerment placement with another project in the morning, depending on your skills and preferences. You will be expected to attend weekly volunteer meetings and to update project documents.

Skills required

As a women's empowerment volunteer, your activities will vary depending on your skills and the needs of the project at the time of your placement. Duties will be fully assigned to you when you arrive on the project. If you have a particular area of interest, make this known on your application form and we will try to place you within this area, if possible. You will be asked to send your CV/resume before being accepted onto this project.

Why choose this project

- ✓ Help expand local women's worldview through education and support.
- ✓ Contribute to increasing women's confidence and empowering them about their rights as it is a start towards equality within Indian society for the generation to come.
- ✓ Benefit by recognizing the freedom available to you in your own home country, as well as having an amazing experience to add to your CV/Resume.

Project location

You will be volunteering in the beautiful, bustling Pink City of Jaipur. Jaipur contains forts as well as street markets packed with crafts and fabrics. Nearby is Rajasthan, which is a blend of desert and paddy fields causing a vivid sea of colors.

Through this experience, you will be amazed by the sights and sounds that greet you every day in India!

Project facts

Duration: 2 – 4 weeks

Requirements: age 16+ (parental consent form for 16 & 17 years old)

Location: Jaipur, India

Working hours: Monday – Friday mornings, 5 hours per day, 2 sessions

Project availability: 2 weekly start dates.

For more details, contact a Kaya Placement Advisor

Arrival day: Monday

What's included

Accommodation: shared room with en-suite in volunteer accommodation, dining room, lounge, resource preparation area

Meals: 3 meals a day, packed lunch at lunchtimes

Airport pick up: Airport pick-up and drop off from Jaipur Airport depending on your placement location

Training: pre-departure info pack, orientation with health and safety briefing

Support: 24-hour support

Excursion Planning: -

Transfers to the project

Internet at your accommodation

2 yoga sessions

1 local cooking demonstration

1 henna painting session with sari

dressing workshop

1 evening visit and dinner with a local host family

What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Weekend excursions arranged for:

Jaipur = Taj Mahal & Pushkar Camel Safari

- £272 / \$476

Community Teaching and Cultural Immersion

INDIA

The project

By volunteering in India on a Community Teaching project, you have the chance to give back to a number of communities where support is needed to enhance the quality of education. Volunteer assistance is needed within schools: helping to teach English and maths, providing essential support for early development and, depending on your project location, working within the local snake-charming community helping to develop interpersonal and language skills. The project aims to make learning enjoyable while enabling the students to have an increased exposure to English, which is considered to be highly beneficial for the communities' future job prospects and access to equal opportunities. Teaching placements are in a variety of locations from beach front rooms and slums to supporting teachers in poorer government-run schools or adult programmes.

The cultural immersion gives you an introduction to the ethos of what it means to be an Indian youth today in this incredibly diverse and colourful country. By joining Kaya and becoming a volunteer in this stunning and diverse country you can make a difference to the quality of children's education as well as gaining a much better understanding of many aspects of Indian culture.

Role of the volunteer

Volunteers are needed to provide their time, energy and support to a number of schools and education projects. Volunteers will be given detailed workbooks and guidelines to help them with their teaching. Activities may include:

- Teaching English and Maths and social skills
- Running games and sports activities
- Tracking attendance, especially of girls
- Creating play and learning materials.

You will be given workbooks and guidelines for teaching before starting your classroom activities. You will prepare for lessons each day and at the end, you will be responsible for updating records about the progress of the project and the students. You will also be asked to attend a weekly volunteer meeting. Where possible you will work full time on your project placement but in some instances, you may volunteer on one project in the mornings and another in the afternoon. Longer terms volunteers may be asked to help with extra tasks to support the project team.

Skills required

As a teaching volunteer, you must enjoy spending time with children and value the importance of education. The activities will depend on the needs of the school and also your experience. No experience is required. You will be asked to send your CV/resume before being accepted onto this project.

Why choose this project

- ✓ Support and ease the burden of bursting class sizes on local staff while providing invaluable tutoring and support from a fluent English speaker.
- ✓ Help share the workload with local staff and bring professionalism, dedication and community awareness to these important projects.
- ✓ Drive local positivity, social development and education progress within vulnerable communities while adding a unique experience to your CV / Resume.

Project location

The volunteer placement is located in the beautiful bustling Pink City of Jaipur. Rural Rajasthan, the area beyond Jaipur is a blend of dynamic people, paddy fields to desert areas and is a sea of vivid colours. Jaipur is known as the Pink City because of the beautiful colour of the stone contains forts, sites and streets packed with crafts, fabrics and other items to buy. India will amaze you by the stimulation to your senses.

Project facts

Duration: 2 – 4 weeks

Requirements: age 16+ (parental consent form for 16 & 17 years old)

Location: Jaipur, India

Working hours: Monday – Friday mornings, 5 hours per day, 2 sessions

Project availability: 2 weekly start dates.

For more details, contact a Kaya Placement Advisor

Arrival day: Monday

What's included

Accommodation: shared room with en-suite in volunteer accommodation, dining room, lounge, resource preparation area

Meals: 3 meals a day, packed lunch at lunchtimes

Airport pick up: Airport pick-up and drop off from Jaipur Airport depending on your placement location

Training: pre-departure info pack, orientation with health and safety briefing

Support: 24-hour support

Excursion Planning: -

Transfers to the project

Internet at your accommodation

2 yoga sessions

1 local cooking demonstration

1 henna painting session with sari

dressing workshop

1 evening visit and dinner with a local host family

What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Weekend excursions arranged for:

Jaipur = Taj Mahal & Pushkar Camel Safari

- £272 / \$476

Experience India and Volunteering Tour

INDIA

Overview

Our Experience India and Volunteering Tour encompass charm, culture and care over 10 or 14 days where you will be able to see the sights, learn about the real India and get a taste of volunteering. The tour involves many different exciting experiences and depending on the duration of your tour, it will include a visit to a number of famous Indian landmarks including the Taj Mahal; a chance to learn Bollywood dancing, yoga, Indian Cooking and Henna painting; a camel safari in the desert; trekking in the Himalayas; and visiting the cultural sights of Goa! Join our tour and combine cultural immersion with volunteering!

Trip Itinerary

Part 1 of the tour

Day 1 – (Friday) Arrive into Delhi airport. Transfer to hotel and overnight in Delhi (no meals).

Day 2 – (Saturday) Explore Delhi visiting India Gate, Raj Ghat, Gandhi Museum, Birla Temple and President's Palace. Travel to Agra in an air-conditioned vehicle. You will stay in Agra (Breakfast)

Day 3 – (Sunday) Visit Taj Mahal in Agra, visit Agra Fort and transfer to Jaipur (Breakfast)

Day 4 through 8 – (Monday – Friday) Based in Jaipur you will join your volunteering project. In addition, you will have the chance to enjoy daily morning Yoga and extra evening activities like Bollywood Dancing, henna making, traditional Indian dress, and even have a meal with a local family. You will have the opportunity to visit a rural family in Jaipur as part of your program, as well as go to Amber Fort and experience the buzzing Bazaars for Jaipur! (All meals)

Day 9 – (Saturday) Travel to Pushkar, home to 52 ghats used for bathing and over 500 temples. In the afternoon go on a camel safari and stay overnight in a tent under the stars (breakfast & dinner)

Day 10 – (Sunday) Delhi Lord Brahma's temple and market time in Pushkar and Transfer to Delhi by train. Stay in Delhi overnight. (Breakfast and Dinner)

Day 11 – (Monday) Transfer to airport for your flight back home if you chose the 10 nights option. (Breakfast)
Or fly to Goa if you have chosen the 14 nights option.

Part 2 of the tour

Day 11 (Monday) - You will be picked up from the Goa airport and driven to your accommodation.

Day 12 – (Tuesday) Visit the Famous Palolem and Agonda beaches for just relaxing. (Breakfast)

Day 13 – (Wednesday) Visit Old Goa churches and spice plantations. (Breakfast)

Day 14 – (Thursday) Visit the popular Baga Beach in the north of Goa, the Donna Paula beach, and viewpoint as well as a family of Goan Fishermen. (Breakfast)

Day 15 – (Friday) Transfer back to the airport to fly home. (Breakfast)

Why choose this project?

Gaining experience of the different elements of life in India and some of the most important cultural elements really helps to put things into perspective when participating in the volunteering elements of your trip. The volunteering activities work with children from low income communities such as the slums of Jaipur, and your participation helps bring more English into the classrooms and assists local workers with their duties. The community members that you volunteer with, really benefit from practising with native speakers and learning the games, songs and activities that you share with them.

Role of the Volunteer

You will join an existing supported project and work alongside local staff. You will support them with their activities and run games, songs and lessons (the local staff will guide you on the content and approach, and you will often work in pairs depending on the size of your tour group). You will also join in with group activities. The exact project depends on the needs of the local projects at the time of your placement.

Project facts

Duration: 10 nights or 14 nights

Requirements: age 16+

Location: Jaipur, Pushkar, Agra (Taj Mahal), Delhi, Goa

Tour activities: Visiting local landmarks, cultural classes, travel, yoga, volunteering

Project availability: Throughout the year

Arrival day: Friday

What's included

Accommodation: you will stay in a range of guesthouses, volunteer camps and tents (same gender, up to 4 per room)

Meals: Meals as indicated on the itinerary

Airport pick up: Airport pick up from Delhi Airport and drop off at Goa Airport (14 Day Tour), drop off at Delhi airport (10 day tour)

Training: Pre-departure information pack and onsite orientation provided

Support: 24-hour support

Excursion Planning: -

All transport and activities outlined in the itinerary

English-speaking guide

Activities: camel safari, hiking, bicycle rickshaw, Bollywood dancing class, Indian cooking demonstration, 1 meal with a local Indian family, 4 morning yoga, Henna painting workshop

What's not

Flights to India and the connecting flight to Goa during the tour

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Entrance to historical monuments such as the Taj Mahal

Volunteering for 16 and 17 Year Olds In India

INDIA

The project

Join our volunteering for 16 and 17-year-olds in India to spend time with other young people and be a global citizen. You will work within local Indian communities, allowing you to genuinely learn about Indian culture. Help with activities that contribute to the overall goals of your selected project, choosing from teaching, women's empowerment or childcare. Get involved in extra activities, such as meals with a local family, henna painting and sari dressing workshop as well as yoga sessions.

The projects are located in disadvantaged communities and slums located in and around Jaipur. You will be welcomed into these communities and will certainly experience a different side of life while assisting the projects working there to improve the learning environment and access to education. Come to India to get immersed in this fascinating culture and use your caring personality to help improve the quality of life in poor communities.

Role of the volunteer

You will select the project and location of your choice before your arrival in India. Your options include:

- Childcare - playing games, reading stories, helping at mealtimes/bathtime, providing more directed attention in small groups and alleviating the workloads of the local care workers
- Teaching assistance - working in classes, helping with planning and running activities where needed
- Women's empowerment and community work-helping with numeracy, literacy, computer lessons and healthcare sessions with the local team

Skills required

If you want to join this program as a 16 or 17-year-old, you need to be ready to travel and meet new friends. You should be open to new ideas and situations, as you will eat authentic local food, work in communities far removed from anything you have seen before and mix with different cultures. You should be self-motivated and able to work in a team. Before being accepted, you will need to do a telephone interview and submit a reference. Your Kaya advisor will also need to speak to your parents / guardians.

Why choose this project

- ✓ Share your enthusiasm and energy with underprivileged communities. You'll be surprised by the friendly welcome you'll receive as you support these local projects.
- ✓ Learn about Indian culture by seeing how different life is in the communities in which you volunteer.
- ✓ Gain from participating in this project by gaining some level of independence and build your CV/resume.

Project location

Your volunteer placement will be based in the beautiful bustling Pink City of Jaipur. Jaipur, located in the desert, has an amazing ancient fort and old city.

From whichever location, you can add-on excursions, enabling you to explore more than India has to offer. Plan a visit to the Taj Mahal, the Dalai Lama home at McLeod Ganj or attend a cliffside silent disco! Speak to a Kaya advisor about the different locations to learn which one is right for you and to learn about the exciting tours that you can add on!

Project facts

Duration: 2 – 4 weeks

Requirements: age 16+ (parental consent form for 16 & 17 years old)

Location: Jaipur, India

Working hours: Monday – Friday mornings, 5 hours per day, 2 sessions

Project availability: 2 weekly start dates.

For more details, contact a Kaya Placement Advisor

Arrival day: Monday

What's included

Accommodation: shared room with en-suite in volunteer accommodation, dining room, lounge, resource preparation area

Meals: 3 meals a day, packed lunch at lunchtimes

Airport pick up: Airport pick-up and drop off from Jaipur Airport depending on your placement location

Training: pre-departure info pack, orientation with health and safety briefing

Support: 24-hour support

Excursion Planning: -

Transfers to the project

Internet at your accommodation

2 yoga sessions

1 local cooking demonstration

1 henna painting session with sari

dressing workshop

1 evening visit and dinner with a local host family

What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Weekend excursions arranged for:

Jaipur = Taj Mahal & Pushkar Camel Safari

- £272 / \$476

Project Costs for India

COUNTRY	PROJECT	2 WEEKS PRICING		4 WEEKS PRICING		EXTRA WEEKLY PRICING	
		Price GBP (£)	Price USD (\$)	Price GBP (£)	Price USD (\$)	Price GBP (£)	Price USD (\$)
India	Child Development Volunteering In India	£920	\$1437	£1228	\$1918	£156	\$244
India	Women's Empowerment and Community Volunteering in India	£920	\$1437	£1228	\$1918	£156	\$244
India	Community Teaching and Cultural Immersion	£920	\$1437	£1228	\$1918	£156	\$244
India	Experience India and Volunteering Tour	£1277	\$1993	N/A	N/A	N/A	N/A
India	Volunteering for 16 and 17 Year Olds In India	£920	\$1437	£1228	\$1918	£156	\$244

Program Agreement, Terms and Conditions

Thank you for choosing to apply for placement on a Kaya programme. We are committed to providing you the best support as you prepare for the experience of a lifetime, which is why we have laid down the following terms and conditions. By checking the agreement of these terms and conditions you have accepted to abide by the rules laid down in this agreement, and we suggest that you read the details carefully and speak to us if you require any further clarification. Please note there may be additional conditions that apply to individual placements.

Program Agreement Terms and Conditions

NOTE: The current terms outlined include temporary accommodations made to address the current Covid-19 global pandemic. We have called these Kaya Amended Coronavirus Terms – Kaya ACT. These temporary terms are outlined alongside Kaya regular terms and conditions and may be amended at any time. These are all shown in red for easy identification.

Deadlines, Dates and Prices

Applications are accepted throughout the year and are subject to limited space availability. Programs are priced individually and displayed on the Kaya website alongside each project. Deadlines are based on the dates of the desired placement. Some programs and project placements fill up prior to their published application deadlines. Apply early to secure your space. Important deadlines for the Kaya Programs are:

Early Application

Application can be made up to 1 year in advance, however, arrangement and communication of the program specifics will commence 2-3 months prior to program start.

Application Deadline

Programs have varying deadlines. Most are around 3 months prior to the program start. Last-minute bookings will be considered on an individual basis. Last-minute bookings are advised that their placement arrangements may require more flexibility to accommodate.

Total Fee Due

60 days prior to program start – unless specified for a particular project

Late Payment

Payment deadlines are displayed on the invoices provided. It is important to meet these deadlines to secure your placement, and missing these deadlines may result in the cancellation of your placement. Where a payment extension is requested, this will be considered on a case-by-case basis and will incur a late payment fee of £35/\$60 basis.

Program Start and Finish Dates, Current Prices, and “What’s Included” are displayed on the Kaya website alongside each project. Details shown on printed materials are subject to change. Projects prices are reviewed annually and bookings for the following year may differ from those listed. Payments may be made in GBP or US\$.

Application Instructions

Apply online: <https://www.kayavolunteer.com/book-now>

At the time of initial application, an application fee of GBP£75/ US\$95 is requested. This fee will be deducted from your total program fees. This is a non-refundable fee that enables us to process your application and ensures we work to match you with the best possible placement for your skills, interest, and needs. In the event that the application is rejected by Kaya, this payment will be returned in full. You will be provided the option to “speak to an advisor before submitting your fee”, but please note that your application may not be completed until payment of this fee is received.

Upon receipt of the application form and fee, we will contact you to arrange an online interview, work with our in-country teams to review your information, and offer you a placement in line with your request. Kaya will contact all applicants within 2 weeks of receipt of the application.

Confirming your placement: Once a placement is offered, you will have the option to confirm your placement and dates, and reserve your space with a confirmation fee of GBP£150/ US\$250. This fee will be deducted from your total program fees.

Kaya ACT: During the Covid pandemic, this payment will not be requested until travel to that country is possible (the host country borders open to you, and your home country is allowing travel to the host country). These will be deferred until confirmation of travel dates can be provided, at which time applicants may decide whether to proceed with, or cancel their application.

Until your confirmation fee is received we cannot guarantee your space on the program. See Trip Cancellation & Refund Policy below for further details.

Additional deposit fees: A small number of our programs have an additional deposit applied by our in-country project partners. You will be notified of this on initial inquiry if this exists for your program. Any payments made will be applied toward the total program fee. These additional deposits are non-refundable in all cases but can be applied to future participation for that specific placement if your placement dates need to be moved.

Trip Cancellation & Refund Policy

Kaya reserves the right to cancel any program if there are insufficient registrants (where minimum numbers apply) or if Kaya determines it is in the best interest of the applicant's safety and quality of programming to cancel the program. Kaya is not responsible for other costs incurred by applicants preparing for the trip. Should a program be canceled by Kaya, for any reason, applicants will be offered the option of positions in other Kaya Programs or a full refund on all fees paid, minus application fees and bank charges.

For participants wishing to cancel or shorten their program, the following terms apply:

- Application fees are non-refundable in all instances for successful applicants. Unsuccessful applicants will be fully refunded.
- Additional deposits, where applicable, are also non-refundable in all instances.
- Confirmation fees: If you decide to cancel, for any reason, any time up to 61 days before travel, we will provide a 50% refund, less application fee, and bank fees.

If the travel status of your program changes prior to your travel dates, and those are likely to interrupt your travel at your booked program time, we will provide a full refund, less application fee, and bank fees. Cancellations made within 60 days before departure will make confirmation fees non-refundable.

- Program fee balance – Payment of all remaining program fees are due 60 days prior to your program start date. Payment of program balance fees prior to this deadline are fully refundable up to 61 days before departure (minus any bank fees incurred). Payments not received by this deadline may result in the cancellation of your program or a late payment surcharge of £35/\$60.

If the travel status of your program changes prior to your travel dates, and those are likely to interrupt your travel at the booked program time, we will provide a full refund, less application fee, and bank fees.

- Under our standard terms, if you decide to cancel or shorten your program within 60 days of your program start, no refunds will be provided.

Individuals who cancel or shorten their program, for any reason (including health, bereavement, and visa issues) less than 60 days prior to the program start or during the program will not receive any refund, and we encourage you to approach your travel insurance to seek compensation in this instance. We are happy to provide proof of payment and cancellation if required. Travel insurance with trip cancellation coverage is strongly encouraged for this reason.

- **Kaya ACT:** Due to the impacts of Covid-19, for programs planned for 2021 we will be providing a more flexible cancellation policy. For programs with start dates in 2021, if you decide to cancel between 60-31 days prior to travel, a 50% refund less application fee and bank fees will be provided. Some programs are exempt from this flexible arrangement and you will be notified of this upon booking. After 30 days, no refunds will be provided.
- **Date Flexibility** – Participants will be permitted to change program dates any time until 2 weeks prior to departure, for any reason, for no additional fees. Last-minute changes will be considered on a case-by-case basis. New dates will be subject to availability. Programs being delayed to a future year may incur program fee increases. Dates must be changed prior to payment deadlines for “payment due” dates to be amended.

Program Agreement, Terms and Conditions

- If the Participant cancels for any reason, the Participant must notify Kaya in writing. The cancellation will be effective upon receipt of the written notification by Kaya to info@kayavolunteer.com. Careful planning goes into developing volunteer and intern programs for every individual applicant. As a result, Kaya and our host communities and partners incur substantial administrative and planning costs, including accommodation reservation fees, prior to the start of each program.
- Kaya strives to ensure sustainable projects and quality programs for Participants. The Refund Policy is defined in an effort to protect and accomplish these goals. Kaya deals with each situation fairly, in consideration of well-established policies, and with the best interests of community members and Participants in mind.

Date and Project Changes

Upon application, you will receive an interview in which your placement and program dates will be discussed. When you confirm your placement and pay your confirmation fees, we will agree program dates against which your placement will be held. We encourage you to stick to these as the projects plan around your participation. Under standard terms, one (1) date or program change made prior to 60 days before departure will be accommodated for, at no charge, subject to availability. Placements moved to the following year may be subject to price increases. After 1 change has been accommodated for, any future changes made will be subject to an administration charge of GBP£40 / USD\$70 – payable at the time of change. For project changes where the original project incurred an additional deposit, the additional deposit amount will NOT be transferable to your new project.

Date changes requested within 60 days prior to departure will be considered on an individual basis, the original payment deadlines will apply and changes will be subject to an administration charge of GBP£40 / USD\$70 – payable at the time of change. Placement changes within 60 days prior to departure are typically not accommodated for, due to project commitments made at that time.

Under Kaya ACT, the 60-day deadline outlined for changing program dates without a fee has been reduced to 14 days, with further flexibility considered as a result of travel bans and advisories in place at the time of your placement.

Age

Participants must be aged 18 years over at the time of pick up, unless expressly agreed in advance by Kaya. Kaya reserves the right to cancel any application or terminate any placement, without refund, if false proof of age is found to have been supplied.

For participants under 18yrs, who have been accepted onto a Kaya program, parental consent is required and participants agree to our Code of Conduct, which includes strict policies about alcohol consumption. Where accepted, participants under 18yrs will not be offered any different or additional service or treatment to other participants. All participants under 18yrs must participate in an interview and require a reference from a professional person who has known them for over 2 years.

Program Flexibility

Kaya programs are different from travel or adventure programs. Each development project and work experience placement is unique and often cannot be implemented exactly as planned for a variety of reasons. Itineraries shown are a guide and the order of activities may be shifted in line with factors, including, but not limited to the weather, changing project needs, local regulations and individual situations. Project activities shown cover most areas that you may be asked to get involved, but additional activities may arise that require your assistance and not all activities shown may be carried out in the period of your stay. Applicants are advised that these variables may require changes before or during a program. Part of the challenge and growth opportunity is in adapting to changing conditions and overcoming the obstacles they may present.

Legal Jurisdiction, Release of Liability and Assumption of Risks

UK and European Participants:

Participants from the UK and European countries booking their placements on kayavolunteer.com enter a contract with Kaya Responsible Travel Ltd., of The Arches, North Campus, Sackville St, Manchester, a company registered in England and Wales (company number 6885700). This contract is governed by English law under the exclusive jurisdiction of English courts.

Participants from North America and other Non-European countries:

Participants from North America and other Non-European countries booking their placements on kayavolunteer.com enter a contract with Kaya Responsible Travel Ltd, part of the Global Educators Inc consortium of 3 Ferry Street, Studio 3-West, Easthampton, MA, a company registered in the state of Massachusetts, USA. This contract is governed by the laws of the State of Massachusetts, U.S.A., excluding Massachusetts's conflict of laws rules, regardless of your location. You hereby expressly consent to exclusive jurisdiction and venue in the federal and state courts located in Massachusetts U.S.A., for all matters or disputes arising out of or relating to these Terms and Conditions or your access or use of the Website.

All Participants:

In organising and managing volunteer projects, work experience placements, group programs, and courses, Kaya, its agents, employees, and staff give notice that they act solely on behalf of and for the benefit of the participants, on the express agreement that Kaya shall not be liable, financially or otherwise, for non-performance or unsatisfactory service; for the injury to persons including death, for loss of or damage to property, for accident or delay, and/or for expenses arising from strikes, weather, quarantine, sickness, government regulation, civil unrest or war, or from any act or omission of Kaya agents or employees, and/or airline, mail services, rail, bus company, vehicle rental entity, hotel, restaurant, or other suppliers of service.

By submitting this application form the participant assumes all of these risks and agrees to indemnify Kaya, its officers, directors, and employees harmless for any and all liability that may arise in connection with participation in the Kaya Programs. Kaya reserves the right to refuse any applicant admission to any program if he or she is deemed ill-suited for the program. Important program information will be sent to the email address provided on the application. Photographs, videotapes, and/or statements of participants may be used in promoting Kaya. Kaya publishes program and project photos on a regular basis on the Kaya website. These photos and videos are available for participants, friends, family, and interested individuals to download, email, or print for personal use. Photography usage for distribution purposes will be considered on an individual basis on application to Kaya.

Participants accept that they will be subjected to various physical and emotional demands and accept that the standard of living, including food, hygiene and accommodation in the relevant country may be below the general standards of their own country. The Participant also understands that certain risks may arise, including, but not limited to, hazards of traveling in remote areas; travel by automobile, van, bus, airplane, boat, train or any other means of conveyance; the forces of nature; civil disturbances; national or international conflicts; terrorism; arbitrary itinerary changes made by foreign governments or vendors; dive related accidents, boat accidents; interacting with dangerous wildlife; personal injury or illness from the local environment; accident or illness in remote locations without immediate evacuation or medical facilities; or negligent acts of third parties. The Participant asserts that they know, understands and appreciate these and other risks inherent in the program, agrees that participation is completely voluntary and assumes all risk associated with the program.

Kaya shall have no responsibility for any activities undertaken by the Participant outside the scope of those directly relating to the program, including activities that may have been recommended by Kaya staff, or it's partners, within the location. For all excursion activities, Kaya acts as an agent, not a principle of the activity. Any information provided by Kaya, including but not limited to information about visas, vaccinations, healthcare, climate, group sizes and packing requirements is given in good faith for information and educational purposes only but without responsibility on the part of Kaya or it's partners.

Travel Documents and Insurance

All participants must possess a valid passport for their Kaya trip. Participants are responsible for any costs associated with visas, airport taxes, obtaining the proper travel documents for their trip, and changes to flight itineraries. All participants must have valid, comprehensive health and travel insurance during the time of their program covering risks associated with a 'Force Majeur' event, medical emergencies and repatriation. Details of insurance must be supplied to Kaya prior to commencement of any program. Kaya reserves the right to refuse entry to programs if insurance details are not supplied.

Program Agreement, Terms and Conditions

Behavioural Expectations

By joining a Kaya Program, the participant assumes certain obligations to Kaya, its community, and other program participants. If on-site program directors determine a participant fails to meet the behavioural expectations set out in this contract and within Kaya's Code of Conduct document, that participant will be asked to leave the program. Participants asked to leave under these circumstances will not receive a refund. In addition to other program responsibilities, as a program participant you are responsible for:

- Being in sufficient good health to undertake the program.
- Acting in an appropriate and respectful manner towards the local people, fellow travellers, program participants, and staff in accordance with the customs, laws, regulations, and ordinances of the country of placement.
- Following all health and safety protocols and precautions outlined by ground-team members.
- Communicating effectively your interests, skills, limitations, and needs to home community members and program staff members.

Disclosure

All participants must disclose at the time of application any pre-existing or existing medical conditions (including depression and eating disorders) and disabilities. Some placements may require doctor's notes as a requirement for participation – some of which may be dictated by legal requirements or liability purposes. Any medical conditions arising after Application and prior to Placement must be disclosed to Kaya prior to placement commencement. Kaya reserve the right to refuse applications based on these disclosures, if deemed necessary for the safety of the participant and the project. Kaya operates a policy of non-discrimination and any information provided that may impact an application will be discussed with the applicant prior to any decisions being implemented to establish the basis for any concerns. Kaya reserve the right to cancel any application, or terminate a placement without refund if false information or lack of disclosure is found to have been supplied. Kaya is not held responsible for the administration or monitoring of any medication. While Kaya makes every effort to establish safety conditions and risk assessment, Participants are warned that the general standards of health, safety and hygiene in many countries visited may not be of comparable standard to Western countries and hence a risk of injury and illness is inherent to this venture.

Some placements may require a police criminal background check, conducted by the government. This check shall be carried out at the applicant's expense with guidance from Kaya. Some placements require proof that volunteers are clear of certain medical conditions, through the provision of a health certificate. This check shall be carried out at the applicant's expense.

Complaints

If a Participant wishes to lodge a complaint in relation to their program, they shall first bring the complaint to the attention of the in-country coordinator, who will make reasonable efforts to deal with and, where possible, resolve the complaint within a reasonable time. If a Participant feels that a complaint is not being dealt with adequately by their in-country coordinator they should then contact the Kaya placement advice team to escalate the issue. If the coordinator is unable to resolve any serious complaint, and the participant chooses to terminate their placement early and depart the project, they shall provide the coordinator with a written version of events leading to their early termination, prior to departure. Refunds cannot be provided for early departure unless extreme circumstances are found, which will be determined at the sole discretion of Kaya. Issues reported after the end of a program that were not reported during the program, giving the site team an opportunity to address the issue in country, will not be considered for any compensation. Participants agree that Kaya shall not be liable for damages or compensation relating to any claim regarding inconvenience, disappointment, discomfort or loss of enjoyment.