



KENYA

Project pages



Everything Africa has to offer packed into one small country - mountains, deserts, colourful tribal culture, beaches, coral reefs, and much of Africa's amazing wildlife.

Named after Mount Kenya, the second-highest mountain peak in Africa, the country lies along the edge of the Indian Ocean, giving Kenya its white sandy beaches.

Kenya is bordered by Ethiopia (north), Somalia (northeast), Tanzania (south), Uganda/ Lake Victoria (west), and Sudan (northwest).

Like many developing countries there is a huge divide between the rich and the poor in Kenya, with only a small middle class. Around three-quarters of the population depend on the agricultural industry, but due to unstable climate and weather conditions and poor government trade policies, this is an unstable sector. New paths for economic growth are required, and projects here are looking for volunteers to help be a part of this.

Life outside of the project

You will be staying in the heart of the Masai Mara within the Mara Naboisho Conservancy which has a beautiful landscape of trees, savanna and wildlife. You will be able to take a game drive on the weekends or even a balloon ride to experience the vastness of this incredible area.

As is common in Africa, you will be staying in a gated residence and your food will be cooked for you during the evenings. The accommodation is rustic but comfortable. You will spend your evenings relaxing with your fellow volunteers, sharing stories about your experiences during the day which could include Masai warriors doing their jumping dance!

Kenya



Weather

Average temperature: 18°C

Wet season: March - June and October - December

Dry season: December - January

Healthcare, Community & Hospital Volunteering in Kenya

KENYA

The project

Join us in Kenya as a healthcare volunteer and help to change the lives of the vulnerable, ill and over-burden communities. Kenya is hugely affected by the struggles of water-borne and mosquito-carried illnesses, HIV/AIDs, poverty and unemployment. It is still known to be one of the poorest countries in Africa. Kenya's lack of public funding in the healthcare sector results in a shortage of medical staff, infrastructure and resources. Many qualified professionals leave Kenya to go find an assignment abroad. According to the World Health Organization (WHO), Kenya has just one doctor and only 12 nurses/midwives for every 10,000 people. As a result, there is a huge need for public health assistance in Kenya, where volunteers can offer skills and support. The focus of the activities is on preventing disease, prolonging life and promoting health and impact the lives of those that are affected by these problems. The project works with hospitals, schools, and public health clinics surrounding the Limuru area. On this placement, you will be working in various different hospitals and health clinics to help support the severely under-staffed and under-resourced hospitals.

Role of the volunteer

You will be placed on a healthcare project during the mornings, and asked to join a community outreach project in the afternoon.

Depending on availability and your experience, you may be placed in a maternity ward, orthopaedics department, HIV or diabetic clinic, nursing or emergency care services, operating theatre, outpatient unit, administration office, pharmacy, or laboratory. You may also be asked to prepare and present workshops for staff or patients. During your interview, a Kaya placement advisor will speak to you about your background and qualifications, as well as ask you about your preferences. Regardless, you will have a variety of opportunities to gain observational experience and learn about providing care in a limited resources country. Your afternoons will be spent volunteering in pre-schools, orphanages, old people's homes, or delivering health-related lectures to help the population understand the basics of self-care.

Skills required

This project requires volunteers to be studying or qualified in healthcare. A competent level of both written and spoken English is also essential in order to communicate effectively with the patients and the staff. Your medical background will determine your placement at the various public health centres or hospitals. To help determine the best placement for you, you will be asked to provide a CV/resume, healthcare experience, qualifications and/or current university course as well as transcripts (if studying).

Why choose this project

- ✓ Impact the lives of those affected by the healthcare issues that the country is facing.
- ✓ Share your knowledge and experience while building relationships with the local community.
- ✓ Learn about Kenyan healthcare services, including the challenges of caring for patients with limited access to resources, and experience different settings such as hospitals and healthcare centres widening your view of the healthcare system in Kenya.

Project location

You will be based in Limuru, situated in the Kenyan highlands and covered with stunning tea plantations. It is located just 30 kilometres north of Nairobi. Volunteers will have the opportunity to see many of the world's most famous species, including zebra, wildebeest, elephants and big cats. You will be staying in a basic cottage with a breathtaking surrounding. During your down time, you can enjoy the recreational activities available on site such as volleyball, tennis, walking trails or just taking in the magnificent views. At the weekends, you will be able to enjoy some of the incredible attractions Kenya has to offer like safaris with game viewing or weekend getaway at the Masai Mara National Reserve or the bustling city of Nairobi.

Project facts

Duration: 2 – 12 weeks

Requirements: age 18+

Location: Limuru, Kenya

Project activities: work alongside local professionals and educate the local community.

Working hours: 07:30 – 16.00, Monday – Friday (schedule may vary)

Project availability: every Monday between mid-January through mid-December. RECRUITING FOR 2022

Arrival day: Monday

What's included

Accommodation: shared cottages

Meals: 3 meals per day

Airport pick up: Airport pick up and drop off from Jomo Kenyatta International Airport

Training: Pre-departure information pack & on-site orientation

Support: 24-hour support from on-site coordinator

Excursion Planning: staff help organise weekend activities (activity fee costs paid locally)

Daily transfers to and from your project.

Fundraising Guide

Working alongside qualified professionals

What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Masai Mara Lion, Wildlife Research & Conservation Project

KENYA

The project

Volunteer in Kenya and work on this Masai Mara, Wildlife Research and Conservation Project and have the trip of a lifetime. You will help with solutions to reduce conflict between the people living on the land and the wildlife in the area. As land for both the people and the wildlife becomes constricted by urbanisation it becomes more and more important to find a strategy for coexistence as predators sometimes kill livestock. Like everywhere else in Kenya, the population growth has increased the demand for cultivated land and grazing areas. Occurrences such as elephants raiding fields and lions preying on local livestock create tension which can lead to the injuring or killing of these threatened species. This project is helping to tackle this issue. Part of this project is involved with a conservation area which gives the Masai a reason to help in preservation efforts by bringing much needed tourism investment directly to their community. 85% of tours within the Masai are run by externally employed guides and the project aims to equip the local community with the necessary skills to provide them with employment. The Masai Mara is considered one of Africa's finest safari destinations, most famous for its annual wildebeest and zebra migration which has been called "the greatest wildlife show on earth". Volunteer in Kenya and support the Masai with their community and wildlife work.

Role of the volunteer

As a volunteer, you will be trained in consistent and accurate collection of data in the Naboisho Conservation area, including regular census of the wild animal population. You will be part of a team monitoring the movements and population of big cat populations - lion, leopard and cheetah - as well as assisting with research into the elephant population through taking photographs and collecting observations about the size, composition and location of elephant groups. You will also be helping to conduct research on spatial dynamics and social ecology at the local guiding school.

You will be involved in Community Outreach Projects including running an environmental club at a local primary school once a week, with selected students at the school focusing on developing English skills while encouraging a passion for wildlife, the environment and conservation. These students will then be responsible for transferring their learning and skills to other students at the school through workshops and presentations.

Finally, volunteers will help support the local Guiding School staff with sessions on first aid, photography, visitor management, camp management, cuisine, driving skills, natural history, animal behaviour and many more. Be prepared to help where it is most needed

Skills required

Both qualified and non-qualified volunteers can join this project and all should have a positive attitude and be willing to work as part of a team. Qualifications or experience in the field of education, environmental sciences or conservation work are sought and may determine your level of involvement at the different placements. Volunteers with no specific skills will work across all areas and receive training in the work required. You will be asked to provide a CV/resume.

Why choose this project

- ✓ Contribute to a team of researchers who are aiming to find a way that the local Masai tribes can live harmoniously with the wildlife.
- ✓ Help them achieve their goal by recording data about population movements of the wildlife within the Masai.
- ✓ Learn about the efforts taken to balance the interests of humans and wildlife on this project.

Project location

The Masai Mara is considered one of Africa's finest safari destinations, and volunteers will have the opportunity to see many of the world's famous species including zebras, wildebeests, elephants and big cats. Most volunteers spend their weekends participating in excursions (additional fees paid locally) viewing wildlife in Lamu or Eagle View Camp or seeing life from above in a balloon flight, an opportunity not to be missed.

Project facts

Duration: 2 - 8 weeks

Requirements: age 18+

Location: Masai Mara, Kenya

Project activities: Work alongside local Maasai expert instructors, educate children, lion monitoring, photograph elephants

Working hours: 07:30 - 19:00 but schedule may vary, Monday -Friday

Project availability: Every other Monday, contact an advisor for details. RECRUITING FOR EARLY 2021

Arrival day: Sunday

What's included

Accommodation: Volunteer dormitories at the local school.

Meals: 3 meals per day: Breakfast, Lunch and Dinner

Airport pick up: Airport pick up and drop off from Jomo Kenyatta International Airport

Training: Pre-departure information pack, on-site Orientation and project induction provided

Support: 24 hour support from on-site coordinator

Excursion Planning: Staff help organise weekend activities (additional fee applies) including Masai Mara National Reserve, trips to the Kenyan Coast, Lamu Getaway, a balloon ride over the Maru reserve Weekly Laundry Service Daily transfers to and from your project.

What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Project Costs for Kenya

COUNTRY	PROJECT	2 WEEKS PRICING		4 WEEKS PRICING		EXTRA WEEKLY PRICING	
		Price GBP (£)	Price USD (\$)	Price GBP (£)	Price USD (\$)	Price GBP (£)	Price USD (\$)
Kenya	Healthcare, Community & Hospital Volunteering in Kenya	£1248	\$1949	£1736	\$2710	£244	\$381
Kenya	Masai Mara Lion, Wildlife Research & Conservation Project	£1954	\$3050	£2569	\$4010	£287	\$448

Program Agreement, Terms and Conditions

Thank you for choosing to apply for placement on a Kaya programme. We are committed to providing you the best support as you prepare for the experience of a lifetime, which is why we have laid down the following terms and conditions. By checking the agreement of these terms and conditions you have accepted to abide by the rules laid down in this agreement, and we suggest that you read the details carefully and speak to us if you require any further clarification. Please note there may be additional conditions that apply to individual placements.

Program Agreement Terms and Conditions

NOTE: The current terms outlined include temporary accommodations made to address the current Covid-19 global pandemic. We have called these Kaya Amended Coronavirus Terms – Kaya ACT. These temporary terms are outlined alongside Kaya regular terms and conditions and may be amended at any time. These are all shown in red for easy identification.

Deadlines, Dates and Prices

Applications are accepted throughout the year and are subject to limited space availability. Programs are priced individually and displayed on the Kaya website alongside each project. Deadlines are based on the dates of the desired placement. Some programs and project placements fill up prior to their published application deadlines. Apply early to secure your space. Important deadlines for the Kaya Programs are:

Early Application

Application can be made up to 1 year in advance, however, arrangement and communication of the program specifics will commence 2-3 months prior to program start.

Application Deadline

Programs have varying deadlines. Most are around 3 months prior to the program start. Last-minute bookings will be considered on an individual basis. Last-minute bookings are advised that their placement arrangements may require more flexibility to accommodate.

Total Fee Due

60 days prior to program start – unless specified for a particular project

Late Payment

Payment deadlines are displayed on the invoices provided. It is important to meet these deadlines to secure your placement, and missing these deadlines may result in the cancellation of your placement. Where a payment extension is requested, this will be considered on a case-by-case basis and will incur a late payment fee of £35/\$60 basis.

Program Start and Finish Dates, Current Prices, and “What’s Included” are displayed on the Kaya website alongside each project. Details shown on printed materials are subject to change. Projects prices are reviewed annually and bookings for the following year may differ from those listed. Payments may be made in GBP or US\$.

Application Instructions

Apply online: <https://www.kayavolunteer.com/book-now>

At the time of initial application, an application fee of GBP£75/ US\$95 is requested. This fee will be deducted from your total program fees. This is a non-refundable fee that enables us to process your application and ensures we work to match you with the best possible placement for your skills, interest, and needs. In the event that the application is rejected by Kaya, this payment will be returned in full. You will be provided the option to “speak to an advisor before submitting your fee”, but please note that your application may not be completed until payment of this fee is received.

Upon receipt of the application form and fee, we will contact you to arrange an online interview, work with our in-country teams to review your information, and offer you a placement in line with your request. Kaya will contact all applicants within 2 weeks of receipt of the application.

Confirming your placement: Once a placement is offered, you will have the option to confirm your placement and dates, and reserve your space with a confirmation fee of GBP£150/ US\$250. This fee will be deducted from your total program fees.

Kaya ACT: During the Covid pandemic, this payment will not be requested until travel to that country is possible (the host country borders open to you, and your home country is allowing travel to the host country). These will be deferred until confirmation of travel dates can be provided, at which time applicants may decide whether to proceed with, or cancel their application.

Until your confirmation fee is received we cannot guarantee your space on the program. See Trip Cancellation & Refund Policy below for further details.

Additional deposit fees: A small number of our programs have an additional deposit applied by our in-country project partners. You will be notified of this on initial inquiry if this exists for your program. Any payments made will be applied toward the total program fee. These additional deposits are non-refundable in all cases but can be applied to future participation for that specific placement if your placement dates need to be moved.

Trip Cancellation & Refund Policy

Kaya reserves the right to cancel any program if there are insufficient registrants (where minimum numbers apply) or if Kaya determines it is in the best interest of the applicant's safety and quality of programming to cancel the program. Kaya is not responsible for other costs incurred by applicants preparing for the trip. Should a program be canceled by Kaya, for any reason, applicants will be offered the option of positions in other Kaya Programs or a full refund on all fees paid, minus application fees and bank charges.

For participants wishing to cancel or shorten their program, the following terms apply:

- Application fees are non-refundable in all instances for successful applicants. Unsuccessful applicants will be fully refunded.
- Additional deposits, where applicable, are also non-refundable in all instances.
- Confirmation fees: If you decide to cancel, for any reason, any time up to 61 days before travel, we will provide a 50% refund, less application fee, and bank fees.

If the travel status of your program changes prior to your travel dates, and those are likely to interrupt your travel at your booked program time, we will provide a full refund, less application fee, and bank fees. Cancellations made within 60 days before departure will make confirmation fees non-refundable.

- Program fee balance – Payment of all remaining program fees are due 60 days prior to your program start date. Payment of program balance fees prior to this deadline are fully refundable up to 61 days before departure (minus any bank fees incurred). Payments not received by this deadline may result in the cancellation of your program or a late payment surcharge of £35/\$60.

If the travel status of your program changes prior to your travel dates, and those are likely to interrupt your travel at the booked program time, we will provide a full refund, less application fee, and bank fees.

- Under our standard terms, if you decide to cancel or shorten your program within 60 days of your program start, no refunds will be provided.

Individuals who cancel or shorten their program, for any reason (including health, bereavement, and visa issues) less than 60 days prior to the program start or during the program will not receive any refund, and we encourage you to approach your travel insurance to seek compensation in this instance. We are happy to provide proof of payment and cancellation if required. Travel insurance with trip cancellation coverage is strongly encouraged for this reason.

- **Kaya ACT:** Due to the impacts of Covid-19, for programs planned for 2021 we will be providing a more flexible cancellation policy. For programs with start dates in 2021, if you decide to cancel between 60-31 days prior to travel, a 50% refund less application fee and bank fees will be provided. Some programs are exempt from this flexible arrangement and you will be notified of this upon booking. After 30 days, no refunds will be provided.
- **Date Flexibility** – Participants will be permitted to change program dates any time until 2 weeks prior to departure, for any reason, for no additional fees. Last-minute changes will be considered on a case-by-case basis. New dates will be subject to availability. Programs being delayed to a future year may incur program fee increases. Dates must be changed prior to payment deadlines for “payment due” dates to be amended.

Program Agreement, Terms and Conditions

- If the Participant cancels for any reason, the Participant must notify Kaya in writing. The cancellation will be effective upon receipt of the written notification by Kaya to info@kayavolunteer.com. Careful planning goes into developing volunteer and intern programs for every individual applicant. As a result, Kaya and our host communities and partners incur substantial administrative and planning costs, including accommodation reservation fees, prior to the start of each program.
- Kaya strives to ensure sustainable projects and quality programs for Participants. The Refund Policy is defined in an effort to protect and accomplish these goals. Kaya deals with each situation fairly, in consideration of well-established policies, and with the best interests of community members and Participants in mind.

Date and Project Changes

Upon application, you will receive an interview in which your placement and program dates will be discussed. When you confirm your placement and pay your confirmation fees, we will agree program dates against which your placement will be held. We encourage you to stick to these as the projects plan around your participation. Under standard terms, one (1) date or program change made prior to 60 days before departure will be accommodated for, at no charge, subject to availability. Placements moved to the following year may be subject to price increases. After 1 change has been accommodated for, any future changes made will be subject to an administration charge of GBP£40 / USD\$70 – payable at the time of change. For project changes where the original project incurred an additional deposit, the additional deposit amount will NOT be transferable to your new project.

Date changes requested within 60 days prior to departure will be considered on an individual basis, the original payment deadlines will apply and changes will be subject to an administration charge of GBP£40 / USD\$70 – payable at the time of change. Placement changes within 60 days prior to departure are typically not accommodated for, due to project commitments made at that time.

Under Kaya ACT, the 60-day deadline outlined for changing program dates without a fee has been reduced to 14 days, with further flexibility considered as a result of travel bans and advisories in place at the time of your placement.

Age

Participants must be aged 18 years over at the time of pick up, unless expressly agreed in advance by Kaya. Kaya reserves the right to cancel any application or terminate any placement, without refund, if false proof of age is found to have been supplied.

For participants under 18yrs, who have been accepted onto a Kaya program, parental consent is required and participants agree to our Code of Conduct, which includes strict policies about alcohol consumption. Where accepted, participants under 18yrs will not be offered any different or additional service or treatment to other participants. All participants under 18yrs must participate in an interview and require a reference from a professional person who has known them for over 2 years.

Program Flexibility

Kaya programs are different from travel or adventure programs. Each development project and work experience placement is unique and often cannot be implemented exactly as planned for a variety of reasons. Itineraries shown are a guide and the order of activities may be shifted in line with factors, including, but not limited to the weather, changing project needs, local regulations and individual situations. Project activities shown cover most areas that you may be asked to get involved, but additional activities may arise that require your assistance and not all activities shown may be carried out in the period of your stay. Applicants are advised that these variables may require changes before or during a program. Part of the challenge and growth opportunity is in adapting to changing conditions and overcoming the obstacles they may present.

Legal Jurisdiction, Release of Liability and Assumption of Risks

UK and European Participants:

Participants from the UK and European countries booking their placements on kayavolunteer.com enter a contract with Kaya Responsible Travel Ltd., of The Arches, North Campus, Sackville St, Manchester, a company registered in England and Wales (company number 6885700). This contract is governed by English law under the exclusive jurisdiction of English courts.

Participants from North America and other Non-European countries:

Participants from North America and other Non-European countries booking their placements on kayavolunteer.com enter a contract with Kaya Responsible Travel Ltd, part of the Global Educators Inc consortium of 3 Ferry Street, Studio 3-West, Easthampton, MA, a company registered in the state of Massachusetts, USA. This contract is governed by the laws of the State of Massachusetts, U.S.A., excluding Massachusetts's conflict of laws rules, regardless of your location. You hereby expressly consent to exclusive jurisdiction and venue in the federal and state courts located in Massachusetts U.S.A., for all matters or disputes arising out of or relating to these Terms and Conditions or your access or use of the Website.

All Participants:

In organising and managing volunteer projects, work experience placements, group programs, and courses, Kaya, its agents, employees, and staff give notice that they act solely on behalf of and for the benefit of the participants, on the express agreement that Kaya shall not be liable, financially or otherwise, for non-performance or unsatisfactory service; for the injury to persons including death, for loss of or damage to property, for accident or delay, and/or for expenses arising from strikes, weather, quarantine, sickness, government regulation, civil unrest or war, or from any act or omission of Kaya agents or employees, and/or airline, mail services, rail, bus company, vehicle rental entity, hotel, restaurant, or other suppliers of service.

By submitting this application form the participant assumes all of these risks and agrees to indemnify Kaya, its officers, directors, and employees harmless for any and all liability that may arise in connection with participation in the Kaya Programs. Kaya reserves the right to refuse any applicant admission to any program if he or she is deemed ill-suited for the program. Important program information will be sent to the email address provided on the application. Photographs, videotapes, and/or statements of participants may be used in promoting Kaya. Kaya publishes program and project photos on a regular basis on the Kaya website. These photos and videos are available for participants, friends, family, and interested individuals to download, email, or print for personal use. Photography usage for distribution purposes will be considered on an individual basis on application to Kaya.

Participants accept that they will be subjected to various physical and emotional demands and accept that the standard of living, including food, hygiene and accommodation in the relevant country may be below the general standards of their own country. The Participant also understands that certain risks may arise, including, but not limited to, hazards of traveling in remote areas; travel by automobile, van, bus, airplane, boat, train or any other means of conveyance; the forces of nature; civil disturbances; national or international conflicts; terrorism; arbitrary itinerary changes made by foreign governments or vendors; dive related accidents, boat accidents; interacting with dangerous wildlife; personal injury or illness from the local environment; accident or illness in remote locations without immediate evacuation or medical facilities; or negligent acts of third parties. The Participant asserts that they know, understands and appreciate these and other risks inherent in the program, agrees that participation is completely voluntary and assumes all risk associated with the program.

Kaya shall have no responsibility for any activities undertaken by the Participant outside the scope of those directly relating to the program, including activities that may have been recommended by Kaya staff, or it's partners, within the location. For all excursion activities, Kaya acts as an agent, not a principle of the activity. Any information provided by Kaya, including but not limited to information about visas, vaccinations, healthcare, climate, group sizes and packing requirements is given in good faith for information and educational purposes only but without responsibility on the part of Kaya or it's partners.

Travel Documents and Insurance

All participants must possess a valid passport for their Kaya trip. Participants are responsible for any costs associated with visas, airport taxes, obtaining the proper travel documents for their trip, and changes to flight itineraries. All participants must have valid, comprehensive health and travel insurance during the time of their program covering risks associated with a 'Force Majeur' event, medical emergencies and repatriation. Details of insurance must be supplied to Kaya prior to commencement of any program. Kaya reserves the right to refuse entry to programs if insurance details are not supplied.

Program Agreement, Terms and Conditions

Behavioural Expectations

By joining a Kaya Program, the participant assumes certain obligations to Kaya, its community, and other program participants. If on-site program directors determine a participant fails to meet the behavioural expectations set out in this contract and within Kaya's Code of Conduct document, that participant will be asked to leave the program. Participants asked to leave under these circumstances will not receive a refund. In addition to other program responsibilities, as a program participant you are responsible for:

- Being in sufficient good health to undertake the program.
- Acting in an appropriate and respectful manner towards the local people, fellow travellers, program participants, and staff in accordance with the customs, laws, regulations, and ordinances of the country of placement.
- Following all health and safety protocols and precautions outlined by ground-team members.
- Communicating effectively your interests, skills, limitations, and needs to home community members and program staff members.

Disclosure

All participants must disclose at the time of application any pre-existing or existing medical conditions (including depression and eating disorders) and disabilities. Some placements may require doctor's notes as a requirement for participation – some of which may be dictated by legal requirements or liability purposes. Any medical conditions arising after Application and prior to Placement must be disclosed to Kaya prior to placement commencement. Kaya reserve the right to refuse applications based on these disclosures, if deemed necessary for the safety of the participant and the project. Kaya operates a policy of non-discrimination and any information provided that may impact an application will be discussed with the applicant prior to any decisions being implemented to establish the basis for any concerns. Kaya reserve the right to cancel any application, or terminate a placement without refund if false information or lack of disclosure is found to have been supplied. Kaya is not held responsible for the administration or monitoring of any medication. While Kaya makes every effort to establish safety conditions and risk assessment, Participants are warned that the general standards of health, safety and hygiene in many countries visited may not be of comparable standard to Western countries and hence a risk of injury and illness is inherent to this venture.

Some placements may require a police criminal background check, conducted by the government. This check shall be carried out at the applicant's expense with guidance from Kaya. Some placements require proof that volunteers are clear of certain medical conditions, through the provision of a health certificate. This check shall be carried out at the applicant's expense.

Complaints

If a Participant wishes to lodge a complaint in relation to their program, they shall first bring the complaint to the attention of the in-country coordinator, who will make reasonable efforts to deal with and, where possible, resolve the complaint within a reasonable time. If a Participant feels that a complaint is not being dealt with adequately by their in-country coordinator they should then contact the Kaya placement advice team to escalate the issue. If the coordinator is unable to resolve any serious complaint, and the participant chooses to terminate their placement early and depart the project, they shall provide the coordinator with a written version of events leading to their early termination, prior to departure. Refunds cannot be provided for early departure unless extreme circumstances are found, which will be determined at the sole discretion of Kaya. Issues reported after the end of a program that were not reported during the program, giving the site team an opportunity to address the issue in country, will not be considered for any compensation. Participants agree that Kaya shall not be liable for damages or compensation relating to any claim regarding inconvenience, disappointment, discomfort or loss of enjoyment.