



THAILAND

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THAILAND

Exotic temples, thick green jungle, crystal clear blue water, ancient ruins and exotic cuisine are just some of the reasons why so many travellers visit the 'Golden Land.'

Your first encounter with Thai culture is usually with the bustling streets of Bangkok, a modern city with shiny shopping malls and a zippy sky train. All this is interwoven with devout Buddhist practices and breathtaking temples. To the north lies Thailand's second-largest city, Chiang Mai. As the country's bohemian centre, Chiang Mai and its outlying hill-tribe communities are rich in tradition and culture. In the south, discover crystal waters and white sands on paradise islands and shores

Around 10% of the Thai people live in serious poverty with around 30% below the poverty line. Even so, Thailand is not as impoverished as many of its neighbouring countries. The main problem is the huge difference in income between the upper 30% and the rest, especially those living in rural areas, such as the exiled Burmese refugees and many indigenous Hill Tribes around Chiang Mai.

Life outside of the project

Your life outside the project will depend of which area you are staying. If you are volunteering on one of the islands in the south then there's plenty of opportunities for island hopping and diving/snorkelling in the crystal clear waters. Up in northern Thailand your free time can be spent exploring the stunning countryside and visiting small local towns for a true Thai experience. Wherever you are in Thailand there's sure to be a few temples nearby for you to admire on your days off!



Weather

Average temperature: 25°C

Wet season: May - November

Dry season: November - May

Monsoon season: July - September

The wet season is characterised by sporadic downpours. These don't last all day, however, and there are still periods of sunshine. In the southern islands the wet season starts around a month later.

Community and Conservation Volunteering in Chiang Mai Province

THAILAND

The project

Join us in Thailand and participate in Community and Conservation Volunteering in Chiang Mai Province. You will experience local life in this small community and get involved in a number of initiatives focused on community health, environmental conservation and education. This placement is located in a mountainous, rural area of Chiang Mai and includes diverse populations of ethnic Thais, Hmong, Lahu, Lisu and Karen peoples. The development levels vary between villages and the government struggles to provide healthcare, education and other services to support sustainable development in the face of environmental degradation. Volunteers have been working in this community for more than five years on forestry, development, basic health care provision, education and poverty reduction program. Volunteer and continue the progress of this important work.

Role of the volunteer

This is a multi-faceted placement and the role of the volunteer varies depending on the needs of the project at the time of your placement. The main activities are:

- Education support
- Community health awareness
- Environment conservation
- Supporting local health workers in the community clinic with basic duties such as administration, tidying and cleaning public spaces to alleviate the pressure on local healthcare staff

The environmental component includes tree planting and project development on a long term community based sustainable reforestation program. There is a public health outreach programme in place in the area and local teachers at the kindergarten are looking for support. The community placement will be decided by the local communities involved, but past projects have included, fixing a house for a vulnerable woman, improving and fixing the school, installing water supplies for remote villages.

Skills required

Volunteers applying for the community and conservation placement in Thailand do not need to be fully skilled. However, those with education, childcare or environmental experience or an interest in learning a little about healthcare will be most welcome. All volunteers must demonstrate flexibility and cultural sensitivity, as they will be working within a small community. You may be reporting to a number of different officials as part of this placement. You will be asked to submit a full CV/resume and attend a telephone interview before being accepted onto this placement.

Why choose this project

- ✓ Support the project with their work, and share your skills, ideas and experiences with the children, adults and even elderly members of the community.
- ✓ Participate in two-way cultural exchanges with the community while contribute in making a difference.
- ✓ Pride yourself in living an amazing experience while assisting with conservation efforts and adding something unique to your CV/resume.

Project location

The project is located in a small Thai village in the mountains about an hour from Chiang Mai. The pace of life is simpler and more relaxed here and you will learn to go with the flow! Chiang Mai is the bustling capital of the north, surrounded by an ancient wall and moat. It is a shopping lover's paradise with night bazaars and a lively weekend market. Excursions include treks to visit hill-tribe villages, museums and temples. For the adventurous, try whitewater rafting in the Siam River. Those seeking a more relaxed time, can treat themselves to a Thai massage at one of the lovely local spas.

Project facts

Duration: 2 weeks plus

Age: 18+

Location: Chiang Mai province, Thailand

Working Hours: All day Monday-Friday

Project Availability: All year-round.

RECRUITING FOR SPRING 2021

Arrival day: Every 1st Friday of the month in Chiang Mai

What's included

Accommodation: Single or shared room in a homestay (depending on availability)

Meals: 3 meals per day

Pick up: Airport pickup and dropoff from Chiang Mai airport or bus station

Training: Pre-departure information pack and onsite orientation provided, fundraising guide

Support: 24-hour support

Excursion Planning: staff helps organise activities and excursions

What's not

Flights

Insurance

Visas

Transfers from Bangkok to Chiang Mai
Police background check: US and UK citizens processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Elephant Welfare Project in Eastern Mahout Communities

THAILAND

The project

Based in Thailand's Eastern province of Surin, this project works with communities that have lived and worked with elephants for hundreds of years. Over time, work for elephants and their owners (known as Mahouts) has decreased and the lack of opportunities has left Mahouts impoverished and their elephants starved. To alleviate these problems, the government developed initiatives encouraging communities to use elephants to attract tourists to the area, but this led to entertainment shows, which force the elephants to perform and be subject to mistreatment.

This project takes a different approach, in order to generate more income to support this species and their owners. It currently houses 13 elephants and works alongside communities to encourage tourism development through ethical and responsible eco-tourism approaches. The project aims to create a better life for elephants, free from abuse, and to establish sustainably managed, free-range elephant tourism.

Role of the volunteer

Volunteers bring an international perspective to the work of conservation and ecotourism, passing along their knowledge and enthusiasm to local residents who will benefit the most from this work. Within the elephant village help is needed with looking after the elephants (walking, bathing, feeding), maintaining and harvesting crops to feed the elephants (sugar cane and bamboo) and general maintenance in the village (building elephant shelters, repairs, etc). Because the elephant's habitat is decreasing in the local area, volunteers will be required to help restore the animal's natural surroundings through reforestation. You will also have the opportunity to help explore ecologically sustainable and elephant friendly tourism options in order to create new and responsible forms of elephant based tourism, as well as learning about unethical elephant management practices.

Skills required

No specific skills are required for this project, but the love of animals is a must. Work is fairly physical therefore a moderate level of fitness will be needed. Volunteers must be friendly and flexible.

Why choose this project

- ✓ Bring your international perspective on the project to benefit the local residents as they develop their ecotourism approaches.
- ✓ Work with committed mahouts, their families and their elephants to enhance the standards of living in this community.
- ✓ Build your CV / Resume by showing that you value animals' rights on a global scale.

Project location

The camp is situated approximately 50 km from the small city of Surin, which receives very few tourists. The area around the project is inhabited entirely by mahouts and their families. Volunteers have their own room (generally 2 per room) in a mahout family home, with an elephant (or two) living in the garden outside your door! You will be a stone's throw away from other volunteers living in separate houses next to your very own homestay and will eat communally in the centre square with other volunteers, with your food cooked by the families. Houses have electricity with fans and an outhouse with running water. Beds with mosquito nets are provided and volunteers eat together at the village's community centre.

This rural area has forested areas in which to go walking and onsite, whilst the elephant museum has a number of stalls selling snacks and gifts. At weekends, volunteers can take a public bus into the small city of Surin for a glimpse of authentic Thai rural life.

Project facts

Duration: 1 – 12 weeks

Age: 16+

Location: Surin, Thailand

Working Hours: Monday - Saturday 09.00 - 17.00

Project Availability: Projects available all year-round

Arrival day: Saturday in Bangkok

What's included

Accommodation: Accommodation:

Single or shared room in a homestay

Meals: 3 meals per day

Airport: pick up in Bangkok

Training: Pre-departure information pack, fundraising guide and onsite orientation provided

Support: 24-hour support

Excursion Planning: staff helps organise activities and excursions

What's not

Flights

Insurance

Visas

Airport transfer in Bangkok at the end of the project

Gibbon Conservation and Rescue Sanctuary Volunteering in Thailand

THAILAND

The project

Do you have a soft heart for wildlife and possible primates? You've always been intrigued by Thai culture? And you want to help make a difference while discovering another country? Then, this is the placement for you!

The project protects gibbons and other local species that have been victims of abuse, or have been in contact with humans and been disposed of or injured and can no longer return to their natural habitats.

Gibbons are a small type of apes that live in the Southeast Asian tropical forests. They are one of the most threatened primates. Not only do they see their habitats disappearing due to deforestation, but they also get captured as babies to be sold as pets, killed to be used in traditional medicine practices, or used as tourist attractions. Poachers often shoot the parents so the small ones are forced to come down the trees, where they are captured. Like any wild animals, once gibbons have been in contact with humans, they cannot survive on their own in their natural habitats.

At the sanctuary, you will be exposed to a variety of gibbons species. However, because of its nature, the owners of the sanctuary have also accepted other species over the years such as macaque monkeys, jackals, a bear and even a bearcat! So you might get the chance to get acquainted with other species while on your placement!

Role of the volunteer

As a volunteer, you will provide the local staff with an extra hand. You will be preparing food, cleaning and tidying enclosures, as well as socialising with the gibbons. Food preparation is done twice a day in the morning and the afternoon. You will assist in preparing, distributing and feeding of the gibbons. Throughout the day, volunteers are asked to help with the cleaning of the enclosure. It's not a pleasant job, but someone has to do it! For safety reasons, you will not be allowed inside the cage. That said the tidying is done only underneath the cages. Socialising with the gibbons may sound like a straightforward job, but the value of it cannot be underestimated. Many of these gibbons have developed a fear of humans due to bad and negligent treatment. Making them comfortable around humans is crucial through activities such as "fluffing", imitating their calling "OoooooOOO", and holding their hands.

Those volunteers with the proper background may also be able to assist with the medical treatment of the gibbons when necessary.

Skills required

A compassionate attitude towards animals is of course required for this project as well as a can-do attitude! Rabies vaccinations are strongly advised for this project.

Why choose this project

- ✓ Get involved in rescuing Gibbons and providing them with a safe and comfortable environment as they cannot be returned to nature as they would be in extreme danger if returned.
- ✓ Make the gibbons comfortable with human interactions and help them regain the trust they have lost while being mistreated or injured.
- ✓ Gain invaluable practical experience in working with animals that you wouldn't otherwise have the chance to interact with.

Project location

This is a very rural location based in the jungle where you will be able to enjoy the peaceful surroundings amidst lush jungle and mountain landscapes.

This is the perfect location for those who enjoy trekking! The closest town of Mae Sot is about 50 minutes drive and shares its border with Myanmar. Otherwise, there are books in English available as well as a TV room with a varied selection of DVDs which you can enjoy during your spare time.

Project facts

Duration: 1+ weeks

Requirements: age 18+

Location: Outside Mae Sot, Thailand

Working hours: 6.30 - 15.30

Project availability: All year round

Arrival day: Saturday all day or Sunday before noon

What's included

Accommodation: Shared room in a house with 1 other volunteer.

Meals: 3 per day

Airport pick up: from Bangkok International Airport (BKK)

Training: pre-departure information pack, on-site orientation, fundraising guide and project induction

Support: 24-hour support

Excursion Planning: staff helps organise weekend activities (activity prices may be extra)

What's not

Flights
Insurance
Visas

Island Marine Conservation with International Diving Certification

THAILAND

The project

Based on the Thai island of Koh Tao, this marine conservation project is perfect for divers or those wishing to learn to dive while contributing to sustainable development for the sea and local communities. Working on its own initiatives and also in association with other dive companies, the Thai Navy and the Marine Fisheries Department, the project aims to build artificial reefs, culture a giant clam nursery, study seahorse populations and undertake regular monitoring activities in the waters surrounding the island. The project works with local schools, teaching some children how to dive responsibly. Education is essential in the local communities, and volunteers and interns help by spreading the word about the importance of marine conservation. The data collected on the project is used by government environmental agencies to make policy decisions. This project includes internationally-recognised diving qualifications and certifications in a range of Conservation Courses in topics such as Artificial Reef Theory and Techniques, Ecological Monitoring Program or the Coral Predators course. If you are developing your diving skills, you will receive SSI (Scuba Schools International) training from beginner to advanced level. If you are interested in PADI, this can also be arranged for an additional fee.

Role of the volunteer

As a volunteer, you will start every day by attending a lecture on your course of action for the day. Following this, you will proceed to your diving duties. Whilst diving, you will be responsible for identifying species, monitoring the reefs, underwater clean-ups, and reef restoration. You will also receive diving instruction to help you progress your diving certification. There are a range of projects that you may be able to help with including:

- Growing new colonies from fragments to help increase the coral population
- Studying coral spawning or drupella snail numbers
- Participating in seahorse research
- Monitoring the presence of Crown Thorn Starfish, a species that feeds on coral
- Caring for rescued turtles through feeding scheme, weighing and surveying their growing progress

Skills required

Volunteers are accepted on this project with a range of skills and the most important is the ability to swim a minimum of 2 lengths of a 25-metre swimming pool. Volunteers must love water and be interested in sea life. Even a beginner can join and make a difference to marine conservation. All volunteers must have a moderate level of fitness as everyone will be required to carry tanks and equipment during their placement. The course includes SSI certifications to be built on your current level of experience. For example, a beginner will be able to acquire Open Water, Advanced and Conservation Diver certifications. Depending on the length of your placement and skills levels you may be able to progress onto more advanced levels.

Why choose this project

- ✓ Learn about monitoring and cleaning of the reefs, removing damaging debris and identifying changes
- ✓ Help the project and its partners in their efforts to preserve local underwater habitats.
- ✓ Add a lifelong skill, diving, to your CV/Resume but will gain a greater appreciation of the issues affecting our seas and marine wildlife.

Project location

The southern bay of Chao Lok on the island of Koh Tao is a heaven for divers. With over 40 dive schools on the island, this small village, away from the main tourist area, has all the benefits of internet cafes, restaurants and book shops, without the crowds. Your delightful guesthouse, on the seafront, has a restaurant, internet cafe and Thai massage area, runs yoga classes as well as a laundry facility and travel shop if you need help booking excursions to nearby Koh Pha Ngan or Koh Samui. For those of you wanting to go further afield, head south to Krabi & Koh Pi Island or head north to Bangkok to explore the temples, markets and all that the busy capital has to offer.

Project facts

Duration: 2 - 4 weeks

Age: 17+

Location: Koh Tao, Thailand

Working Hours: Monday-Friday 09.00-16.30

Project Availability: Closed December.

RECRUITING FOR SPRING 2021

Arrival day: Sunday in Koh Tao

What's included

Accommodation: Dorm shared room (upgrades are available – subject to demand and extra fees)

Transport: Collection and drop off at Koh Tao Pier

Equipment: Diving kit including mask and fins (for participants staying 2 weeks or less)

Training: Pre-departure information pack and onsite orientation provided, Fundraising guide, Scuba School International (SSI) qualifications (depend on skills & length of stay)

Support: 24-hour support from on-site coordinator

Excursion Planning: staff will help organise activities and excursions

What's not

Flights

Insurance

Visas

Transfers to Koh Tao (pick up in Bangkok with orientation and transfers can be arranged for you; please speak to a Kaya Advisor)

If you are an experienced diver you might want to bring your own gear.

Underwater camera (if wanted)

Food: Meals are not provided

Work with Rescued Elephants, Reforestation and Rural Communities

THAILAND

The project

Volunteer in northern Thailand on an elephant rescue and reforestation project based in a rural community just outside Thailand's second largest city, Chiang Mai. The project works with three elements of the local community: an elephant camp which is an eco-tourism project supporting sick and old elephants who are not able to work as well as unemployed Mahouts (elephant trainers) to provide both with better opportunities, homes and food. A reforestation project works to restore and maintain the local jungle damaged by local practices, and also to work with the community to change their behaviour to make better use of their resources. Finally, the project also works with local schools to provide the children of this rural community with an opportunity to develop English, environmental, and leadership skills. Come and volunteer on this project working with both animals and the local community for a truly amazing experience.

Role of the volunteer

Volunteers bring an international perspective to the work of conservation and eco-tourism, passing along their knowledge and enthusiasm to local residents who will benefit the most from this work. Within the elephant camp help is needed with marketing, developing materials and English learning. In the community jungle, tree planting and building water system for the replanting of trees and firebreaks is important and within the schools, there is both the need for people to help with building and water sanitation labouring work as well as the schools education program - teaching English, environmental and leadership skills.

Skills required

No specific skills are required for this project, but any background or training in forestry, environmental sciences, tourism or similar fields is a bonus. Experience in teaching can be an advantage and any experience in marketing would also help.

Why choose this project

- ✓ Contribute to supporting the local community and their future as this niche project has been supported by the very dynamic local governor of the region to revitalize it and fight poverty in the area.
- ✓ Get involved and help build an understanding of what appeals to the tourists, as well as improve the local community workers' language and communication skills.
- ✓ Provide an extra pair of hands as manpower is needed for the labour-intensive jobs of reforestation, camp maintenance and improvement of the school facilities.

Project location

The project was set up by a local man who was concerned about the way animals were being treated in the area. Because of this, he set up an animal rescue centre and eco-tourism camp. On this project, you will stay in the same comfortable eco-tourism lodges that the tourists visiting the camp stay in.

The camp is located around 45 minutes drive away from Chiang Mai. Founded in 1296, Chiang Mai is constructed as a square with a moat to mark its boundaries and safeguard the people within with a bastion at each corner. Today, these landmarks remain to form the overwhelmingly unique character of the city. It is here where you will spend the first couple of nights, acclimatising and receiving orientation. Take your time to familiarise yourself with this beautiful city, the capital of the north of Thailand.

Agriculture, mainly fruit, vegetables and some rice cultivation, is the mainstay of the local economy. In the past 10 years, tourism has become an increasingly important economic growth point for the city. Other industries include cottage industry, handicraft production, exporting, small-scale business and manufacturing.

Project facts

Duration: 1 – 12 weeks

Age: 18+

Location: Outside of Chiang Mai, Thailand

Working Hours: Project is open Monday – Sunday, so you can work 7 days if you wish!

Project Availability: Projects available all year-round. RECRUITING FOR SPRING 2021

Arrival day: 1st Friday of the month in Chiang Mai

What's included

Accommodation: Single or shared room in a Thai Hut, guest house in Chiang Mai for weekend of arrival

Meals: 3 per day

Pick up: Airport, train station or bus pick up in Chiang Mai

Training: pre-departure information pack, fundraising guide, on-site orientation and project induction, Certificate of Mahout Training

Support: 24-hour support

Excursion Planning: staff helps organise activities and excursions

What's not

Flights

Insurance

Visas

Return journey from project to Bangkok

Airport transfer at the end of the project

LGBTQ NGO Development Internship in Thailand

THAILAND

The project

Join us on this LGBTQ NGO development Internship in Thailand and use your English to support a locally led internationally supported organisation. While Thailand is more accepting than most other countries around the world, the LGBTQ community faces discrimination. There are no rights for those in same-sex marriages and prejudices at schools and in the workplace is widespread. In Chiang Mai, there are large numbers of transgender men and women as well as sex workers and other at-risk groups. In 2004 increasing HIV prevalence rates led the organisation to promote local initiatives, with advocacy and education at its heart.

The work of the organisation is widespread. The NGO staff educates, promotes inclusion, and offers testing and counselling at schools, spas, saunas and bars. The aim is to improve acceptance by others, encourage safe sex practices and even reduce teenage pregnancy. Rights and safe sex messages are important to the organisation and activities include HIV/AIDS outreach, education, treatment and prevention as well as advocacy. Join us and make a contribution to the LGBTQ community and other at-risk groups in the city of Chiang Mai.

Role of the Intern

Interns will become a part of the office staff and support the local organization with their community and online activities. This is a professional well run organization, and interns will need to add value on top of meeting their own learning goals. You will see how initiatives are planned and implemented. Interns become part of the office staff and support organizations with fundraising, report writing, and marketing including website and social media updates. You will also develop the capacity of the organisation by teaching the local staff English. In addition, there may be chances to see public health outreach, HIV / STI testing, education and other grassroots work with transgender men and women, and at risk groups.

Skills required

On this LGBTQ NGO development Internship in Thailand, you will use your writing skills and grasp of English. You should have completed at least your first year at university on a relevant course or have some experience. Areas such as proposal writing, teaching, marketing or public health are preferred. You must be flexible, patient and able to work in a multicultural team supporting transgender men and women. You will be supported by professional and experienced staff who have an excellent command of English. Please bring a laptop with you to document your learning during your internship. You will be asked to submit a full CV/resume and attend a telephone interview before being accepted onto this placement.

Why choose this project

- ✓ Provide practical support to those who are working with the LGBTQ community and other vulnerable groups and be involved in human rights in Thailand
- ✓ Share your own stories as well as learn about those of others in the LGBTQ community.
- ✓ Learn about the challenges being faced by the community and see first-hand how the community is being supported in Thai society and beyond.

Project location

This internship is based at an NGO in the northern Thai city of Chiang Mai. Chiang Mai is a culturally diverse destination and it is very popular with international tourists. The city itself is surrounded by a wall and has an old city where a weekend market is held. Here, along with the night bazaar, you can everything from souvenirs to everyday wears. Trekking and visiting the communities in the hills is a popular activity, as is attending a one-day course at one of the local cooking schools. If you have time after your placement, why not fly south to one of Thailand's famously beautiful beaches and relax before heading home.

Project facts

Duration: 8 weeks plus

Age: 18+

Location: Chiang Mai province, Thailand

Working Hours: Monday-Friday
09.00-17.00

Project Availability: All year-round.

RECRUITING FOR SPRING 2021

Arrival day: Every 1st Friday of the month
in Chiang Mai

What's included

Accommodation: Single or shared room
in a homestay (depending on availability)

Meals: 3 per day

Pick up: Airport pick up and drop off from
Chiang Mai airport or bus station

Training: Pre-departure information pack,
fundraising guide, learning reflection
document, and orientation on arrival.

**Certificate on completion of a
presentation to the project at the end
of your internship**

Supervision from qualified professional

Support: 24-hour support

Excursion Planning: staff helps organise
activities and excursions

What's not

Flights

Insurance

Visas

Transfers from Bangkok to Chiang Mai

Police background check: US and UK
citizens processed through Kaya (admin
fee applies) all other nationalities must
provide local police check.

Medical Internship at a District Hospital in Chiang Mai

THAILAND

The project

Use your healthcare training and consolidate your studies by joining our medical internship at a district hospital in Chiang Mai in northern Thailand. District hospitals in the area serve a populations of between 60,000 and 80,000 people but are only staffed by around 3-5 doctors and 30-40 nurses. The community itself is very diverse and the doctors and nurses support remote mountain communities, including minority hill tribe groups, refugees and migrants as well as providing ongoing care to some of the poorest areas in Thailand. Despite all the challenges faced, the Thai public healthcare system is often held up as one of the best in the region and it is, therefore, a great place for an internship, as not only can you observe the approaches to overcoming these challenges you can also experience first-hand its successes.

Thailand has effective public health care outreach, HIV/AIDs prevention and treatment, vaccination, and non-communicable disease programs. Despite this, there are many ongoing problems with high rates of teen pregnancy, increasing levels of non-communicable disease and contagious disease. Hospitals provide a range of services including emergency care, x-ray, laboratory, in-patient wards, OBGYN, pharmacy, ECG, dental, eye-care, pre and post op care. With staff shortages, it is often difficult to imagine how these services are delivered and an internship in Chiang Mai will demonstrate the approaches taken to do so.

Role of the Intern

Medical interns in Chiang Mai can shadow and learn from the staff at the hospital. Resources provided by volunteers can help the staff to reach and support disadvantaged populations. All interns will participate in personal research and activities designed to increase reflection and support their learning.

Depending on the location of your placement, your internship may include shadowing in the ER, OBGYN, pharmacy and other departments of the hospital. Simple testing of patients and other hands-on tasks will depend on the skill level of the participant and their own personal efforts while in country. All interns will be supported to complete their own reflection and research projects.

Skills required

For this internship placement in Chiang Mai, it is primarily shadowing in nature and it is, therefore, suitable for those who are studying medicine, healthcare or nursing. It is not suitable for those with no prior knowledge of healthcare. It is also difficult for qualified physicians due to the registration requirements that enable volunteers to practice - please speak to a Kaya Advisor if you want to know more. You will be working with a local team and cultural sensitivity and good team working skills are important. You will be asked to submit a full CV/resume plus supporting documentation relating to your studies and attend a telephone interview before being accepted onto this placement. Please bring a laptop with you to record your learning during your internship.

Why choose this project

- ✓ Observe and learn about the challenges facing local staff and communities.
- ✓ Experience a range of illnesses and ailments common in the developed world and their challenges.
- ✓ Shadow local medical professionals who will share their diagnosis, treatment and experiences with you.

Project location

You will be based in the wonderful Chiang Mai province located in the north of Thailand. With its city walls surrounded by a moat and the lovely mountains where trekking is a must, you will instantly fall in love with this city. There is plenty to do for the active and those who like to take life at a slower pace. Enjoy a meal on the river in the heart of the city or take in one of the relaxing spas. Alternatively, head for the hills and take part in white water rafting or a weekend hiking - you may even visit the Karen Hill Tribes. Shopping opportunities are in abundance with night bazaars, the weekend market and boutiques galore.

Project facts

Duration: 4 weeks plus

Age: 18+

Location: Chiang Mai province, Thailand

Working Hours: Monday-Friday
09.00-17.00

Project Availability: All year-round.

RECRUITING FOR SPRING 2021

Arrival day: Every 1st Friday of the month
in Chiang Mai

What's included

Accommodation: Single or shared room
in a homestay (depending on availability)

Meals: 3 per day

Pick up: Airport pick up and drop off from
Chiang Mai airport or bus station

Training: Healthcare ethics & culture doc,
pre-departure info pack, learning
reflection manual, on-site orientation,
fundraising guide and project induction
provided

**Certificate on completion of a
presentation to the project at the end
of your internship**

Support: 24-hour support

Excursion Planning: staff helps organise
activities and excursions

What's not

Flights

Insurance

Visas

Transfers from Bangkok to Chiang Mai
Police background check: US and UK
citizens processed through Kaya (admin
fee applies) all other nationalities must
provide local police check.

NGO Development Internship in Chiang Mai

THAILAND

The project

This NGO Development Internship in Chiang Mai in northern Thailand is a fantastic opportunity for you to develop your knowledge and experience of the international development sphere while using your own skills and experience to develop the capacity of a local NGO and its staff. There are several established NGOs in the Chiang Mai area that are seeking interns to help with their marketing materials and education of Thai staff to increase their audience and the quality of their English publications. Focusing on a range of issues such as care for the elderly, education, children's rights and health, NGOs are looking for support as well as to provide an opportunity to include international English speaking interns onto their staff temporarily.

The NGOs are well established but in need of English support in the running of their organisation. This is an excellent opportunity for a student or someone looking to change careers to gain valuable experience about how NGOs work. Interns will become a part of the office staff and support the organisation with its fundraising, report writing, marketing and outreach work, including developing the website and social media presence for the NGO. It's a great opportunity to gain first hand experience of international development in a professional setting.

Role of the Intern

The NGOs in Chiang Mai are professional well run organisations, and interns will need to provide value rather than depending on the project to develop their skills. The development of the intern will come through exposure to issues and activities. Volunteers will be asked to help with report writing, fundraising efforts, and will be asked to shadow staff and beneficiaries and attend outreach trips to see the work of the organisation in the field. The internship will involve primarily office based work and will include the teaching of English to the staff to increase the capacity and skill set of the organisation.

Skills required

NGO Interns in Thailand should be professional and experienced and have an excellent command of the English language as this will be a key focus of their placement. Interns should have completed their first year at university on a relevant course or have some experience in the area of proposal writing, teaching or marketing. You must be flexible, patient and able to work in a multicultural team. Please bring a laptop with you to document your learning during your internship.

All internship applicants will be asked to submit a full CV/resume and attend a telephone interview before being accepted onto this placement.

Why choose this project

- ✓ Gain insight into working for an NGO in-country and learn the work Thai culture.
- ✓ Learn about some of the key tasks and challenges facing the NGO and gain an understanding of how funding is an important part of what can be achieved.
- ✓ Help local staff gain a different perspective and understand the approaches and values of their target support market which is invaluable for the organisation.

Project location

All NGO internships in Thailand are located in the northern Thai city of Chiang Mai and the surrounding area. Chiang Mai is a culturally diverse destination and one that is proving to be very popular with international tourists. The city itself is surrounded by a wall and a moat and contains an old city where a weekend market is held. Here, along with the night bazaar, you can explore and buy all sorts of things from souvenirs to everyday wears. Trekking in the hills is a popular activity in the area, as is attending a one-day course at one of the local cooking schools where you can learn to prepare your favourite Thai dish as well as experiencing the delights of a local Thai market.

Project facts

Duration: 8 weeks plus

Age: 18+

Location: Chiang Mai province, Thailand

Working Hours: Monday - Friday
09.00-17.00

Project Availability: All year-round.

RECRUITING FOR SPRING 2021

Arrival day: Every 1st Friday of the month in Chiang Mai

What's included

Accommodation: Single or shared room in a homestay (depending on availability)

Meals: 3 per day

Pick up: Airport pick up and drop off from Chiang Mai airport or bus station

Training: Pre-departure information pack, fundraising guide, orientation on arrival and learning reflection document

Certificate on completion of a presentation to the project at the end of your internship

Supervision from qualified professional

Support: 24-hour support

Excursion Planning: staff helps organise activities and excursions

What's not

Flights

Insurance

Visas

Transfers from Bangkok to Chiang Mai

Police background check: US and UK

citizens processed through Kaya (admin fee applies) all other nationalities must provide local police check.

Temple School Construction & Renovation in Thailand

THAILAND

The project

On this project, you will be volunteering your time to the temple schools in a rural community in Thailand. The temple schools provide food, housing and education to the local communities' children that don't have the resources necessary at home, are left with no parents or whose family are so impoverished that they can't take care of them at home. It also welcomes children that live in remote areas and have no access to education. These temple schools also provide a home for children from hill tribes communities, allowing them to be considered for Thai Citizenship, which otherwise they wouldn't, and therefore would have no access to healthcare. The schools welcome between 250 to 300 children and are controlled by the monks and the teachers. Most large temple schools in Thailand have integrated their own primary (and secondary) school onto their grounds and this project is no exception. The classrooms may seem old and a bit dirty. Which is why this project needs your help!

You will start your project with 1 week dedicated to learning about Thai Culture through cooking and language lessons, visits to the most famous sights around Central Thailand as well as meeting locals and bonding with fellow participants. This is a great way to get introduced to your new country, its culture, traditions, history and lifestyle before getting you started on your volunteer work.

Role of the volunteer

As a volunteer, your work will consist of construction and renovation work that improves the facade and structures of the school and elevates the living standards for all the children who attend. Additionally, you might also get the chance to teach English on a non-formal basis, to help the children in their vegetable garden (for their studies and own consumption) or to create activities and arrange workshops for hygiene, cultural exchange, environmental and other important issues or anything else that might come to mind. Our main aim, however, is always to construct and renovate the temple school grounds. So, do expect to work long hours under the sun and to get your hands dirty, with the understanding that you are helping to bring smiles to the children along the way!

Skills required

No specific skills are required other than a "can do" attitude and a desire to beautify the children's environment as well as learn from Thai culture and traditions.

Why choose this project

- ✓ Learn about Thai culture and its customs through a series of educational session, and site visits.
- ✓ Help improve the structures and facilities of the local temple school.
- ✓ provide supplemental assistance with cultural exchanges and English teaching or during the after school clubs.

Project location

You will be located on the outskirts of Singburi in the village of Tha Kham. Singburi is a very rural area of Central Thailand and there, you will experience the "traditional" Thailand that not many have explored. But don't worry, you won't be secluded as Singburi has a lot to offer and is only about 140 kilometres from Bangkok.

Project facts

Duration: 2+ weeks

Requirements: age 16+

Location: Singburi, Thailand

Working hours: 8.00 - 16.00

Project availability: All year round (note that children won't be in the school during the holidays Mid March til Mid May)

Arrival day: Saturday all day or Sunday before noon

What's included

Accommodation: Shared room with up to 4 people in volunteer house

Meals: 3 a day Mondays through Fridays, and 2 meals on Saturdays and Sundays

Airport pick up: from Bangkok International Airport (BKK)

Training: pre-departure information pack, on-site orientation, fundraising guide and project induction

Support: 24-hour support

Excursion Planning: staff helps organise weekend activities (activity prices may be extra)

What's not

Flights
Insurance
Visas

Volunteer As An Early Years Teaching Assistant in Rural Thailand

THAILAND

The project

Bring your energy and love of children and volunteer as an early years teaching assistant in rural Thailand to help support local teachers and communities. Supporting the local Government of Kut Chang Sub District, the project is located in a mountainous and rural area and includes diverse populations of ethnic Thais, Hmong, Lahu, Lisu and Karen peoples. As development levels vary between villages and the government struggles to provide healthcare, education and other services, volunteer support is needed and support sustainable development initiatives. The government recognises that international and national volunteers can help support under-funded schools and over-stretched teachers by providing extra assistance, not only in the classroom, but also with after-school activities.

Role of the volunteer

A teaching assistant volunteer will be kept very busy as small children are very energetic and demanding. Although the children take a nap during the day, you will spend time preparing activities, tidying up and supporting the local teacher. Activities for early years include storytelling, games, child-focused sports, arts and crafts and fine motor skill development. Come ready to get involved! Thai children are incredibly sweet and will willingly welcome you into their classroom. Bring along some games, stories and activities and your enjoyment will be complete.

Skills required

Volunteers must love working with children, be creative and full of enthusiasm. Flexibility and cultural sensitivity are very important as you will be working alongside local Thai staff and living with a homestay family. Any volunteers with experience working or looking after children will be most welcome. You will be asked to submit a full CV/resume and attend a telephone interview before being accepted onto this placement.

Why choose this project

- ✓ Gain skills and experience to add to your CV/resume while having an amazing experience and learning about a different culture.
- ✓ Assist local teacher dealing with large class sizes and lack of resources by providing an extra pair of hands to help prepare for class.
- ✓ Support the children in their learning process, and give them the opportunity to practice their English skills through play and activities.

Project location

Chiang Mai is the basis for the project and volunteering work during your stay in Thailand. Located in the north of Thailand, Chiang Mai is a beautiful large city which holds a great deal of cultural significance. It is approximately 700 km from Bangkok and has a population of around 200,000 people. There is plenty to see and do in the area from the weekend market held in the old town, to the cooking schools, orchid and butterfly farms and night bazaars. On the weekends why not book a trek and visit the Karen tribes or relax with a Thai massage, an experience not to be missed!

Project facts

Duration: 2 weeks plus

Age: 18+

Location: Chiang Mai province, Thailand

Working Hours: Monday-Friday-8.00 -15.00

Project Availability: all year-round.

RECRUITING FOR SPRING 2021

Arrival day: Every 1st Friday of the month in Chiang Mai

What's included

Accommodation: Single or shared room in a homestay (depending on availability)

Meals: 3 meals per day

Pick up: pick up and drop off from Chiang Mai airport or bus station

Training: Pre-departure information pack and onsite orientation provided, Fundraising Guide

Support: 24-hour support

Excursion Planning: staff helps organise activities and excursions

What's not

Flights

Insurance

Visas

Transfers from Bangkok to Chiang Mai

Police background check: US and UK

citizens processed through Kaya (admin

fee applies) all other nationalities must

provide local police check.

Project Costs for Thailand

COUNTRY	PROJECT	2 WEEKS PRICING		4 WEEKS PRICING		EXTRA WEEKLY PRICING	
		Price GBP (£)	Price USD (\$)	Price GBP (£)	Price USD (\$)	Price GBP (£)	Price USD (\$)
Thailand	Community and Conservation Volunteering in Chiang Mai Province	£1338	\$2088	£1761	\$2749	£212	\$331
Thailand	Elephant Welfare Project in Eastern Mahout Communities	£1371	\$2140	£1986	\$3100	£308	\$480
Thailand	Gibbon Conservation and Rescue Sanctuary Volunteering in Thailand	£1354	\$2114	£2202	\$3437	£461	\$719
Thailand	Island Marine Conservation with International Diving Certification	varies	varies	varies	varies	N/A	N/A
Thailand	Work with Rescued Elephants, Reforestation and Rural Communities	£1585	\$2474	£2487	\$3882	£451	\$704
Thailand	LGBTQ NGO Development Internship in Thailand	N/A	N/A	N/A	N/A	£217	\$339
Thailand	Medical Internship at a District Hospital in Chiang Mai	N/A	N/A	£1860	\$2904	£217	\$339
Thailand	NGO Development Internship in Chiang Mai	N/A	N/A	N/A	N/A	£217	\$339
Thailand	Temple School Construction & Renovation in Thailand	£828	£1293	£1298	\$2026	£235	\$366
Thailand	Volunteer As An Early Years Teaching Assistant in Rural Thailand	£1338	\$2088	£1761	\$2749	£212	\$331

Program Agreement, Terms and Conditions

Thank you for choosing to apply for placement on a Kaya programme. We are committed to providing you the best support as you prepare for the experience of a lifetime, which is why we have laid down the following terms and conditions. By checking the agreement of these terms and conditions you have accepted to abide by the rules laid down in this agreement, and we suggest that you read the details carefully and speak to us if you require any further clarification. Please note there may be additional conditions that apply to individual placements.

Program Agreement Terms and Conditions

NOTE: The current terms outlined include temporary accommodations made to address the current Covid-19 global pandemic. We have called these Kaya Amended Coronavirus Terms – Kaya ACT. These temporary terms are outlined alongside Kaya regular terms and conditions and may be amended at any time. These are all shown in red for easy identification.

Deadlines, Dates and Prices

Applications are accepted throughout the year and are subject to limited space availability. Programs are priced individually and displayed on the Kaya website alongside each project. Deadlines are based on the dates of the desired placement. Some programs and project placements fill up prior to their published application deadlines. Apply early to secure your space. Important deadlines for the Kaya Programs are:

Early Application

Application can be made up to 1 year in advance, however, arrangement and communication of the program specifics will commence 2-3 months prior to program start.

Application Deadline

Programs have varying deadlines. Most are around 3 months prior to the program start. Last-minute bookings will be considered on an individual basis. Last-minute bookings are advised that their placement arrangements may require more flexibility to accommodate.

Total Fee Due

60 days prior to program start – unless specified for a particular project

Late Payment

Payment deadlines are displayed on the invoices provided. It is important to meet these deadlines to secure your placement, and missing these deadlines may result in the cancellation of your placement. Where a payment extension is requested, this will be considered on a case-by-case basis and will incur a late payment fee of £35/\$60 basis.

Program Start and Finish Dates, Current Prices, and “What’s Included” are displayed on the Kaya website alongside each project. Details shown on printed materials are subject to change. Projects prices are reviewed annually and bookings for the following year may differ from those listed. Payments may be made in GBP or US\$.

Application Instructions

Apply online: <https://www.kayavolunteer.com/book-now>

At the time of initial application, an application fee of GBP£75/ US\$95 is requested. This fee will be deducted from your total program fees. This is a non-refundable fee that enables us to process your application and ensures we work to match you with the best possible placement for your skills, interest, and needs. In the event that the application is rejected by Kaya, this payment will be returned in full. You will be provided the option to “speak to an advisor before submitting your fee”, but please note that your application may not be completed until payment of this fee is received.

Upon receipt of the application form and fee, we will contact you to arrange an online interview, work with our in-country teams to review your information, and offer you a placement in line with your request. Kaya will contact all applicants within 2 weeks of receipt of the application.

Confirming your placement: Once a placement is offered, you will have the option to confirm your placement and dates, and reserve your space with a confirmation fee of GBP£150/ US\$250. This fee will be deducted from your total program fees.

Kaya ACT: During the Covid pandemic, this payment will not be requested until travel to that country is possible (the host country borders open to you, and your home country is allowing travel to the host country). These will be deferred until confirmation of travel dates can be provided, at which time applicants may decide whether to proceed with, or cancel their application.

Until your confirmation fee is received we cannot guarantee your space on the program. See Trip Cancellation & Refund Policy below for further details.

Additional deposit fees: A small number of our programs have an additional deposit applied by our in-country project partners. You will be notified of this on initial inquiry if this exists for your program. Any payments made will be applied toward the total program fee. These additional deposits are non-refundable in all cases but can be applied to future participation for that specific placement if your placement dates need to be moved.

Trip Cancellation & Refund Policy

Kaya reserves the right to cancel any program if there are insufficient registrants (where minimum numbers apply) or if Kaya determines it is in the best interest of the applicant's safety and quality of programming to cancel the program. Kaya is not responsible for other costs incurred by applicants preparing for the trip. Should a program be canceled by Kaya, for any reason, applicants will be offered the option of positions in other Kaya Programs or a full refund on all fees paid, minus application fees and bank charges.

For participants wishing to cancel or shorten their program, the following terms apply:

- Application fees are non-refundable in all instances for successful applicants. Unsuccessful applicants will be fully refunded.
- Additional deposits, where applicable, are also non-refundable in all instances.
- Confirmation fees: If you decide to cancel, for any reason, any time up to 61 days before travel, we will provide a 50% refund, less application fee, and bank fees.

If the travel status of your program changes prior to your travel dates, and those are likely to interrupt your travel at your booked program time, we will provide a full refund, less application fee, and bank fees. Cancellations made within 60 days before departure will make confirmation fees non-refundable.

- Program fee balance – Payment of all remaining program fees are due 60 days prior to your program start date. Payment of program balance fees prior to this deadline are fully refundable up to 61 days before departure (minus any bank fees incurred). Payments not received by this deadline may result in the cancellation of your program or a late payment surcharge of £35/\$60.

If the travel status of your program changes prior to your travel dates, and those are likely to interrupt your travel at the booked program time, we will provide a full refund, less application fee, and bank fees.

- Under our standard terms, if you decide to cancel or shorten your program within 60 days of your program start, no refunds will be provided.

Individuals who cancel or shorten their program, for any reason (including health, bereavement, and visa issues) less than 60 days prior to the program start or during the program will not receive any refund, and we encourage you to approach your travel insurance to seek compensation in this instance. We are happy to provide proof of payment and cancellation if required. Travel insurance with trip cancellation coverage is strongly encouraged for this reason.

- **Kaya ACT:** Due to the impacts of Covid-19, for programs planned for 2021 we will be providing a more flexible cancellation policy. For programs with start dates in 2021, if you decide to cancel between 60-31 days prior to travel, a 50% refund less application fee and bank fees will be provided. Some programs are exempt from this flexible arrangement and you will be notified of this upon booking. After 30 days, no refunds will be provided.
- **Date Flexibility** – Participants will be permitted to change program dates any time until 2 weeks prior to departure, for any reason, for no additional fees. Last-minute changes will be considered on a case-by-case basis. New dates will be subject to availability. Programs being delayed to a future year may incur program fee increases. Dates must be changed prior to payment deadlines for “payment due” dates to be amended.

Program Agreement, Terms and Conditions

- If the Participant cancels for any reason, the Participant must notify Kaya in writing. The cancellation will be effective upon receipt of the written notification by Kaya to info@kayavolunteer.com. Careful planning goes into developing volunteer and intern programs for every individual applicant. As a result, Kaya and our host communities and partners incur substantial administrative and planning costs, including accommodation reservation fees, prior to the start of each program.
- Kaya strives to ensure sustainable projects and quality programs for Participants. The Refund Policy is defined in an effort to protect and accomplish these goals. Kaya deals with each situation fairly, in consideration of well-established policies, and with the best interests of community members and Participants in mind.

Date and Project Changes

Upon application, you will receive an interview in which your placement and program dates will be discussed. When you confirm your placement and pay your confirmation fees, we will agree program dates against which your placement will be held. We encourage you to stick to these as the projects plan around your participation. Under standard terms, one (1) date or program change made prior to 60 days before departure will be accommodated for, at no charge, subject to availability. Placements moved to the following year may be subject to price increases. After 1 change has been accommodated for, any future changes made will be subject to an administration charge of GBP£40 / USD\$70 – payable at the time of change. For project changes where the original project incurred an additional deposit, the additional deposit amount will NOT be transferable to your new project.

Date changes requested within 60 days prior to departure will be considered on an individual basis, the original payment deadlines will apply and changes will be subject to an administration charge of GBP£40 / USD\$70 – payable at the time of change. Placement changes within 60 days prior to departure are typically not accommodated for, due to project commitments made at that time.

Under Kaya ACT, the 60-day deadline outlined for changing program dates without a fee has been reduced to 14 days, with further flexibility considered as a result of travel bans and advisories in place at the time of your placement.

Age

Participants must be aged 18 years over at the time of pick up, unless expressly agreed in advance by Kaya. Kaya reserves the right to cancel any application or terminate any placement, without refund, if false proof of age is found to have been supplied.

For participants under 18yrs, who have been accepted onto a Kaya program, parental consent is required and participants agree to our Code of Conduct, which includes strict policies about alcohol consumption. Where accepted, participants under 18yrs will not be offered any different or additional service or treatment to other participants. All participants under 18yrs must participate in an interview and require a reference from a professional person who has known them for over 2 years.

Program Flexibility

Kaya programs are different from travel or adventure programs. Each development project and work experience placement is unique and often cannot be implemented exactly as planned for a variety of reasons. Itineraries shown are a guide and the order of activities may be shifted in line with factors, including, but not limited to the weather, changing project needs, local regulations and individual situations. Project activities shown cover most areas that you may be asked to get involved, but additional activities may arise that require your assistance and not all activities shown may be carried out in the period of your stay. Applicants are advised that these variables may require changes before or during a program. Part of the challenge and growth opportunity is in adapting to changing conditions and overcoming the obstacles they may present.

Legal Jurisdiction, Release of Liability and Assumption of Risks

UK and European Participants:

Participants from the UK and European countries booking their placements on kayavolunteer.com enter a contract with Kaya Responsible Travel Ltd., of The Arches, North Campus, Sackville St, Manchester, a company registered in England and Wales (company number 6885700). This contract is governed by English law under the exclusive jurisdiction of English courts.

Participants from North America and other Non-European countries:

Participants from North America and other Non-European countries booking their placements on kayavolunteer.com enter a contract with Kaya Responsible Travel Ltd, part of the Global Educators Inc consortium of 3 Ferry Street, Studio 3-West, Easthampton, MA, a company registered in the state of Massachusetts, USA. This contract is governed by the laws of the State of Massachusetts, U.S.A., excluding Massachusetts's conflict of laws rules, regardless of your location. You hereby expressly consent to exclusive jurisdiction and venue in the federal and state courts located in Massachusetts U.S.A., for all matters or disputes arising out of or relating to these Terms and Conditions or your access or use of the Website.

All Participants:

In organising and managing volunteer projects, work experience placements, group programs, and courses, Kaya, its agents, employees, and staff give notice that they act solely on behalf of and for the benefit of the participants, on the express agreement that Kaya shall not be liable, financially or otherwise, for non-performance or unsatisfactory service; for the injury to persons including death, for loss of or damage to property, for accident or delay, and/or for expenses arising from strikes, weather, quarantine, sickness, government regulation, civil unrest or war, or from any act or omission of Kaya agents or employees, and/or airline, mail services, rail, bus company, vehicle rental entity, hotel, restaurant, or other suppliers of service.

By submitting this application form the participant assumes all of these risks and agrees to indemnify Kaya, its officers, directors, and employees harmless for any and all liability that may arise in connection with participation in the Kaya Programs. Kaya reserves the right to refuse any applicant admission to any program if he or she is deemed ill-suited for the program. Important program information will be sent to the email address provided on the application. Photographs, videotapes, and/or statements of participants may be used in promoting Kaya. Kaya publishes program and project photos on a regular basis on the Kaya website. These photos and videos are available for participants, friends, family, and interested individuals to download, email, or print for personal use. Photography usage for distribution purposes will be considered on an individual basis on application to Kaya.

Participants accept that they will be subjected to various physical and emotional demands and accept that the standard of living, including food, hygiene and accommodation in the relevant country may be below the general standards of their own country. The Participant also understands that certain risks may arise, including, but not limited to, hazards of traveling in remote areas; travel by automobile, van, bus, airplane, boat, train or any other means of conveyance; the forces of nature; civil disturbances; national or international conflicts; terrorism; arbitrary itinerary changes made by foreign governments or vendors; dive related accidents, boat accidents; interacting with dangerous wildlife; personal injury or illness from the local environment; accident or illness in remote locations without immediate evacuation or medical facilities; or negligent acts of third parties. The Participant asserts that they know, understands and appreciate these and other risks inherent in the program, agrees that participation is completely voluntary and assumes all risk associated with the program.

Kaya shall have no responsibility for any activities undertaken by the Participant outside the scope of those directly relating to the program, including activities that may have been recommended by Kaya staff, or it's partners, within the location. For all excursion activities, Kaya acts as an agent, not a principle of the activity. Any information provided by Kaya, including but not limited to information about visas, vaccinations, healthcare, climate, group sizes and packing requirements is given in good faith for information and educational purposes only but without responsibility on the part of Kaya or it's partners.

Travel Documents and Insurance

All participants must possess a valid passport for their Kaya trip. Participants are responsible for any costs associated with visas, airport taxes, obtaining the proper travel documents for their trip, and changes to flight itineraries. All participants must have valid, comprehensive health and travel insurance during the time of their program covering risks associated with a 'Force Majeur' event, medical emergencies and repatriation. Details of insurance must be supplied to Kaya prior to commencement of any program. Kaya reserves the right to refuse entry to programs if insurance details are not supplied.

Program Agreement, Terms and Conditions

Behavioural Expectations

By joining a Kaya Program, the participant assumes certain obligations to Kaya, its community, and other program participants. If on-site program directors determine a participant fails to meet the behavioural expectations set out in this contract and within Kaya's Code of Conduct document, that participant will be asked to leave the program. Participants asked to leave under these circumstances will not receive a refund. In addition to other program responsibilities, as a program participant you are responsible for:

- Being in sufficient good health to undertake the program.
- Acting in an appropriate and respectful manner towards the local people, fellow travellers, program participants, and staff in accordance with the customs, laws, regulations, and ordinances of the country of placement.
- Following all health and safety protocols and precautions outlined by ground-team members.
- Communicating effectively your interests, skills, limitations, and needs to home community members and program staff members.

Disclosure

All participants must disclose at the time of application any pre-existing or existing medical conditions (including depression and eating disorders) and disabilities. Some placements may require doctor's notes as a requirement for participation – some of which may be dictated by legal requirements or liability purposes. Any medical conditions arising after Application and prior to Placement must be disclosed to Kaya prior to placement commencement. Kaya reserve the right to refuse applications based on these disclosures, if deemed necessary for the safety of the participant and the project. Kaya operates a policy of non-discrimination and any information provided that may impact an application will be discussed with the applicant prior to any decisions being implemented to establish the basis for any concerns. Kaya reserve the right to cancel any application, or terminate a placement without refund if false information or lack of disclosure is found to have been supplied. Kaya is not held responsible for the administration or monitoring of any medication. While Kaya makes every effort to establish safety conditions and risk assessment, Participants are warned that the general standards of health, safety and hygiene in many countries visited may not be of comparable standard to Western countries and hence a risk of injury and illness is inherent to this venture.

Some placements may require a police criminal background check, conducted by the government. This check shall be carried out at the applicant's expense with guidance from Kaya. Some placements require proof that volunteers are clear of certain medical conditions, through the provision of a health certificate. This check shall be carried out at the applicant's expense.

Complaints

If a Participant wishes to lodge a complaint in relation to their program, they shall first bring the complaint to the attention of the in-country coordinator, who will make reasonable efforts to deal with and, where possible, resolve the complaint within a reasonable time. If a Participant feels that a complaint is not being dealt with adequately by their in-country coordinator they should then contact the Kaya placement advice team to escalate the issue. If the coordinator is unable to resolve any serious complaint, and the participant chooses to terminate their placement early and depart the project, they shall provide the coordinator with a written version of events leading to their early termination, prior to departure. Refunds cannot be provided for early departure unless extreme circumstances are found, which will be determined at the sole discretion of Kaya. Issues reported after the end of a program that were not reported during the program, giving the site team an opportunity to address the issue in country, will not be considered for any compensation. Participants agree that Kaya shall not be liable for damages or compensation relating to any claim regarding inconvenience, disappointment, discomfort or loss of enjoyment.