



ZIMBABWE

Project pages

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A country finally emerging from decades of political turmoil with dreams of returning to its former glory and seeing a light at the end of a long tunnel.

Once Africa's richest country, Zimbabwe has suffered the ravages of the rule of the infamous Robert Mugabe over the past 22 years.

While the new power-sharing initiative has not gone smoothly, positive changes are already in place for the better. The US Dollar replacing the Zimbabwean Dollar has brought an end to crazy inflation and the start of financial stability, Western governments have lifted their travel bans and once again NGOs and news broadcasters are being allowed back in – reinforcing our position that Zimbabwe is a country where participants will be safe to visit, especially in the locations of our projects.

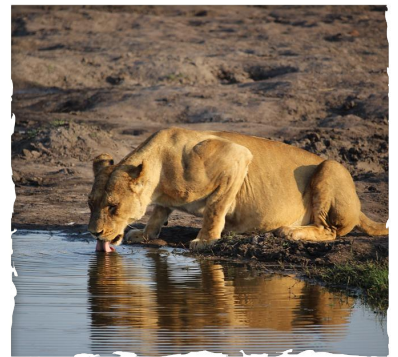
As Zimbabwe gets back on its feet, volunteers can make a real difference here – whether in the community projects helping people rebuild their lives or in conservation projects where Zimbabwe's stunning wildlife has been so long neglected.

Whichever project you take part in, you will be sure to visit the awesome Victoria Falls – the largest curtain of water in the world – and explore Zimbabwe's national parks where you can spot one or all of the Big 5 depending on how lucky you are!

### Life outside of the project

Whichever park you are based in, you can enjoy the adventures of the bush at night, listening to the sounds of the animals whilst enjoying the best local cuisine around the fire. Cool down during the days in the on-site pools and venture out on some spectacular trips at the weekends - making sure you don't miss the awesome views of the amazing Victoria Falls.

## Zimbabwe



### Weather

#### Average Temperature:

Wet season 30°C

Dry season 20°C

**Wet Season:** December - April

**Cold and Dry Season:** May - August

**Hot and Dry Season:** September - November

# Wildlife Research and Conservation in Zimbabwe

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## The project

The project is based in Victoria Falls where human-wildlife conflict remains an issue. The project team collects data on the number and movements of wildlife, with the aim of implementing conflict-mitigating solutions. The team also educates local school children about wildlife and they work on conservation activities to protect the local species and their habitat, such as doing snare sweeps or alien species removal.

The conservation efforts in the area are centered around predator monitoring, elephant research, giraffe research, and overall wildlife preservation and habitat conservation initiatives. The project goal is to implement a programme that protects and benefits both the humans and wildlife of this African wonderland.

## Role of the participant

Approximately 70% of your time will be spent on wildlife monitoring-related activities. You will go on game drives to locate and record the movements of elephants, giraffes, lions, leopards, African wild dogs, hyenas and more. You will count the presence or absence of the different types of wildlife, identify age, sex and distinguishing animal features whenever applicable. You will use monitoring sheets, cameras, binoculars and GPS trackers as part of this process. When you return, you may log data and compile profiles by animal types.

Conservation activities will also include clearing invasive species in the national park and searching for traps. You may also help with park maintenance, environmental education in schools and bird watching. Activities can vary by season so please speak to an advisor if you have a specific interest.

## Skills required

There are no specific skills required for this program. You should have a passion for wildlife, be reasonably fit and be prepared to get up early! Good communication skills and adaptability are also important.

If you have a particular area you are studying, please discuss this with your Kaya Placement Advisor, as you may be able to get involved in an incredible internship placement.

## Why choose this project

- ✓ Observe elephants and other wildlife in their natural habitats and learn about their impact on local communities.
- ✓ See first-hand new conservation solutions while working with a research team.
- ✓ Experience the incredible African bush while gaining skills and research techniques.

## Project location

Located in Victoria Falls, you will be able to visit the falls, one of the Seven Natural Wonders of the World. Victoria Falls is considered a rather large town with plenty of supermarkets and coffee shops. You will probably spend your evenings at camp, due to your early morning starts, but it is easily possible to go into town for dinner or shopping.

For your weekends, you are in a fantastic location to explore neighbouring Zambia and Livingstone area or to do ultimate game viewing in Botswana. In the local national parks, you can participate in walking, horseback riding or riverboat safari trips and see species from hippos and elephants to antelopes, warthogs and birds of prey. Adventurers can sign up for bungee jumping, white water rafting and ziplining activities in some of the most incredible landscapes you can imagine!

## Project facts

**Duration:** 2 weeks +

**Requirements:** age 17+

**Location:** Victoria Falls, Zimbabwe

**Working hours:** early starts with a break during the day, Monday - Saturday

**Project availability:** May to October.

RECRUITING FOR SUMMER 2021

**Arrival day:** Monday, last arrival for a 2 week placement

## What's included

**Accommodation:** Shared room in a volunteer house, common lounge, recreational area, shower block, restaurant

**Meals:** 3 meals per day - Breakfast, Lunch and Dinner (packed lunch some days)

**Airport:** pick up and drop off Victoria Falls Airport

**Training:** Pre-departure information pack, on-site Orientation and project induction provided

**Support:** 24 hour support from on-site coordinator

**Excursion Planning:** Staff help organise weekend activities. (Activity price may be extra) such as Bungee Jumping, White Water Rafting on the Zambezi, and Helicopter Flights over Victoria Falls, Zambezi River Cruises

## What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check

# Lion Rehabilitation & Conservation Project in Zimbabwe

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## The project

Join Kaya Lion Rehabilitation and Conservation Volunteering in Zimbabwe project, supported by some of the world's leading ecologists, and focused on rehabilitation and release into the wild of quality, disease-free lions. In 1975, over 200,000 lions used to roam Africa, but current research estimates that only 22,000 remain. Lion populations are continuing to decline due to in-bred genetics. The project was established with a three stages approach to the programme: pre-release (involves teaching the lions survival skills), initial release (lions are put in a semi-wild environment to hone their hunting skills) and final release (lions are released into the wild). One pride has been released into an area to start breeding under observation. The cubs' upbringing is an important element of this project. The local team works make sure the cubs that were bred by captive lions are staged and ready to adapt when release to appropriate national parks and reserve across Africa, so they can eventually live there on their own and continue the future of this impressive species.

## Role of the volunteer

You will take part by participating in game drive and collecting data on a pride of lions of which offspring born within the managed reserve are suitable candidates to release into the wild. For those captive lions, you will participate in cleaning enclosures, prepare meat for feeding times, and make toys for sensory and predatory enrichment of the lions. You may be asked to ride horses as part of boundary patrol and snare sweeping activities.

## Skills required

There are no specific skills required for this program. You should be of good health with a decent level of fitness. Any previous experience of riding horses would be an advantage.

## Why choose this project

- ✓ Spend time in the home to some of the most iconic wildlife in Africa.
- ✓ Understand lion conservation and gain experience in wildlife research for your CV/resume.
- ✓ Contribute to the prevention of decreasing African lion population by assisting with essential data collection activities.

## Project location

You will be staying in a large game reserve of over 3000 acres located a few kilometres outside the city of Gweru in the centre of the country. The opportunity to live in the heart of a game reserve is not to be missed, and the site location attracts hundreds of visitors each year. There are lions, horses and elephants on-site and a large volunteer population. A remote area means most volunteers stay on-site, though the possibility of excursions to Victoria falls are always an option for those wishing to explore a little further. There are many fun activities that you can participate in including water rafting, bungee jumping and night safaris depending on how adventurous you are! The accommodation is a mixture of twin and quadruple rooms and at night all residents gather around the campfire to listen to the sounds of the wild bush over dinner, looking out onto the dam. On-site, there is a swimming pool and internet access should you wish to connect to home.

## Project facts

**Duration:** 2 - 12 weeks

**Requirements:** age 17+

**Location:** Gweru, Zimbabwe

**Working hours:** 06:30 - 17.30, Monday - Friday

**Project availability:** Runs year-round.  
RECRUITING FOR EARLY 2021

**Arrival day:** Sunday into Harare or Monday into Bulawayo, every second weekend

## What's included

**Accommodation:** Shared room in a volunteer house, swimming pool

**Meals:** 3 Meals a day - Breakfast, Lunch and Dinner

**Laundry:** Weekly laundry service

**Airport pick up:** Airport pick up and drop off either at Bulawayo or Harare International airport

**Training:** Pre-departure information pack, on-site Orientation and project induction provided

**Support:** On-site coordinator providing 24-hour support

**Excursion Planning:** Staff help organise weekend activities. (Activity price may be extra) Trips include; horseback riding, bungee jumping, white water rafting.

## What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check



# Medical Support and Health Awareness in Zimbabwe

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## The project

Volunteer on a project focused on medical support and health awareness in Zimbabwe and support local staff in clinics and the community. You will gain basic healthcare experience through interaction with local nurses and staff and see the challenges they overcome each day. They are under pressure due to economic difficulties which have impacted on services, staffing levels and supplies. Community healthcare education in particular is needed to support the thousands of people living in poverty most of whom only have access to poorly funded services local clinics. The clinic cares for over 47,000 people each year and offers a range of services from consultations for young children, maternity, immunisation programmes, nutrition awareness, pharmacy and dealing with infections such as TB and HIV. With only 2 maternity beds, 2000 appointments for HIV/TB outpatients, the clinic is sorely in need of support. Some of this does come from donors but much more is needed so join us in in Zimbabwe and help to support the communities and local staff with medical support and health awareness in Antelope Park.

## Role of the volunteer

Volunteers will get involved in a number of different activities including weighing babies, reading body temperatures, taking blood pressure, pill counting, filing, archiving and general cleaning and maintenance to make patients feel welcome and at ease. You may have the opportunity to observe pregnant mothers being assessed and observe opportunistic infection clinics. During your placement you may also have the opportunity to participate in home visits and also night clinics. Aside from your clinical duties you will also get involved with health education campaigns and national immunisation drives which are essential aspects of community healthcare in an area where HIV prevalence is so high. All volunteers are asked to be flexible and fit in with the needs of the local team which varies throughout the year. The more you put in the more you will achieve!

## Skills required

No qualifications are required, however a general love and enthusiasm for children and healthcare is a must. This is a great project for those interested in basic healthcare and it will give you a real insight into life in an Africa clinic and community. All participants will be working alongside registered local professionals and will follow their instructions. Midwifery students and nursing students will enjoy this placement as they will see many challenges that don't present themselves at home and strategies to overcome providing healthcare in a resource poor setting. Qualified medical professionals can make a real difference by sharing their experience and best practice with local staff in a training and capacity building role, preparing materials that can be used time and time again rather than in a clinical role. Qualified professionals and students who wish to treat will not be able to join this placement. You will be asked to send your CV/resume and attend a telephone interview to be accepted onto this project.

## Why choose this project

- ✓ Provide basic hands-on support (non-treatment) to the local staff in an effort to relieve some of the pressures of everyday clinical life.
- ✓ Help prepare and deliver healthcare sessions in the community, an area that helps to reduce the strain on the clinics as it deals with cause rather than treatment.
- ✓ Add an exception experience to your CV/resume as you build your team working and communication skills as well as first-hand knowledge of clinical and community healthcare solutions and challenges in another context.

## Project location

You will be staying at Antelope Park, a 3000 acre game reserve located approximately 10 kilometres outside Gweru in the centre of Zimbabwe. The opportunity to live in the heart of a game reserve is not to be missed, and the site location attracts hundreds of visitors each year. Volunteer accommodation is a mixture of twin and quad rooms and at night all residents gather around the campfire to listen to the sounds of the wild bush over dinner, looking out onto the dam. On site there is a swimming pool and internet access (but remember that this is rural Africa and access can be intermittent). On the reserve there are elephants. A remote area means most volunteers stay on-site, though the option of a range of exciting Victoria falls are always an option for those wishing to explore a little further. There are many activities such as night game drives, white water rafting and horse riding that you can sample.

## Project facts

**Duration:** 2-12 weeks

**Requirements:** Age 18+

**Location:** Gweru, Zimbabwe

**Working hours:** Monday – Friday 8.30am – 3.00pm

**Project activities:** Provide assistance to teachers, reading support, visit the old aged peoples home, help in gardens, lion conservation work

**Project availability:** Project available all year round. RECRUITING FOR LATE 2021

**Arrival day:** Sunday into Harare, Monday into Bulawayo, every two weeks

## What's included

**Accommodation:** shared twin or quad room in volunteer accommodation, with common areas and a swimming pool

**Meals:** 3 meals per day

**Laundry:** Weekly Laundry Service Included

**Airport:** pick up and drop off from either Harare or Bulawayo

**Training:** Healthcare ethics & culture doc, pre-departure info pack, learning reflection manual, on-site orientation and project induction provided

**Daily transfers** to and from your project.

**Support:** On-site coordinator providing 24-hour support

**Excursion Planning:** staff will help organise activities and excursions

## What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check

# Pre-vet Wildlife Rescue and Rehabilitation Placement in Zimbabwe

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## The project

Volunteer and get first hand experience of animal management at a pre-vet wildlife rescue and rehabilitation placement in Zimbabwe. Based at one of Africa's oldest wildlife sanctuaries it is a great way to support your studies or work with orphaned, sick and misplaced animals. The centre was set up in 1973 now has 25 full time staff. Species include leopards, lions, buffalo to monkeys, antelopes and a range of exotic birds and wherever possible they are cared for and returned to their natural habitat. The animals weight, teeth and size are recorded to monitor the overall well-being of animals in the area. The sanctuary focuses on 4 main areas; carnivores, primates, birds and an animal nursery. Much of the treatment of the animals is taken care of by the experienced and government authorised local expert and, where needed, a local vet is called upon for major surgery and other more delicate interventions.

Animals that cannot be released play a role in educational activities, zoological studies and in the case of endangered species, are introduced to breeding programmes. The extensive education programme has worked with 168 local schools to prevent animals from being killed and habitats destroyed. Volunteer on this wildlife rescue and rehabilitation placement and get an up close view of the realities and hard work that goes into protecting wild animals in their natural habitat.

## Role of the volunteer

Volunteer on this project and develop your theoretical and practical skills by gaining an insight into all aspects of the sanctuary, from feeding, cleaning and carrying out maintenance to enclosures, to assisting in providing care for injured, sick or orphaned animals. The sanctuary director has authority for tranquilization and moving animals around the reserve with his experienced local team, and they are also responsible for the treatment of wounds and general animal welfare. Where surgery or more technical assistance is needed, a local vet is called upon. Volunteers should be able to observe a number of animal initiatives and treatments and occasionally even surgery if it is warranted during the volunteering placement period (this cannot be guaranteed!).

Work on the reserve is varied from contraception interventions, predator monitoring to the relocation of animals. You will gain an insight into different equipment and techniques essential for the welfare of the animals as you work across the 4 sanctuary areas. You will learn about safe capture methods, release techniques, as well as important information about the care and rehabilitation of a range of species. You will experience how educating the local community is an important aspect of the work to protect and preserve local wildlife and its habitats.

## Skills required

This placement is highly recommended for volunteers who are interested or already studying animal sciences and for those who are qualified veterinarians. Volunteers will need to be of good health, have a decent level of fitness and a love of animals. Working with animals is dirty work and volunteers must be prepared to get involved with a wide range of work, as the needs of the centre change daily dependent on the animals present, and their needs.

## Why choose this project

- ✓ Compliment your studies in veterinary science, animal welfare or zoology or just get the experience to help you prepare for a career working with animals.
- ✓ Get direct experience of wildlife management and animal welfare for a range of species through providing care, safe habitats and participating in interventions.
- ✓ Prepare yourself for the adventure of a lifetime and the privilege of working up close with a range of wild animals whilst developing your own skills and experience, an asset to any CV/Resume.

## Project location

The project is located just outside the city of Bulawayo in a private game area in a rural suburb. Volunteers live in a camp in on-site huts with a lounge area with a screen and projector, games, darts and books. There is a swimming pool to cool down in on hot summer days and fire pit for cold evenings. It is a laid back atmosphere, great for you to reflect after a hard day's work. Volunteers feel very much part of the family during their stay. Short trips can be arranged into the city and other local sights and even further afield to Victoria Falls for placements of 3+ weeks.

## Project facts

**Duration:** 3 - 12 weeks (4 weeks or longer recommended)

**Requirements:** Age 18+

**Location:** Bulawayo, Zimbabwe

**Working hours:** 7.00-17.00, Tuesday - Sunday (night shifts may be required for some sick animals)

**Project activities:** feeding animals, hand-rearing abandoned animals, maintaining enclosures, running education lessons, game release and monitoring,

**Project availability:** Projects start every Monday of each month and run year-round. RECRUITING FOR EARLY 2021

**Arrival day:** Monday

## What's included

**Accommodation:** Shared room in a Volunteer hut on-site some with en suite bathroom, volunteer activity room, swimming pool, fire pit and dining area

**Meals:** 3 meals per day

**Airport:** Pick up and drop off from Bulawayo Airport

**Training:** Pre-departure information pack and onsite orientation provided

**Support:** On-site coordinator providing 24-hour support

**Excursion Planning:** Staff help organise weekend activities. (Activity price may be extra)

## What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check

# Rhino and Elephant Conservation Volunteering in Zimbabwe

## Project Summary

Immerse yourself in wild Zimbabwe, and experience its impressive animals in close proximity.

On this family-run conservation reserve, in the heart of rural Zimbabwe, you will take part in a life-changing adventure, working toward the conservation of rhinos, elephants, buffalo, giraffes, and more.

Be part of something incredible on this community-based conservation program, and help the dwindling rhino population toward a safer future. This project is renowned for its rhino breeding and release program, and their successful anti-poaching efforts.

Work with locals in the Zimbabwean African bush to observe the behaviours of the wildlife. The work you do will increase the knowledge surrounding how best to look after the rhino populations and habitats.

The project is home to three rescue elephants who, once orphaned, now have a happy and safe home amongst a herd of buffalo.

## Why Choose this project?

- Learn about the Zimbabwean wildlife from knowledgeable and passionate local community members
- Contribute to the local community by working with schools, conducting research, and aiding in conservation as needed at the time of your placement
- Learn about anti-poaching and security
- Have an adventure and experience rural Zimbabwe, whilst making strides in wildlife conservation

## Requirements

There are no specific requirements needed to join the project. We only ask that you are open-minded, flexible, and have a love for animals and an interest in their conservation.

## Role of the Volunteer

Learn about the animals' behavior and monitor their activities, whilst playing a role in their protection. From helping with animals' feeds, to assisting in the upkeep of the reserve's fences, each day will be different.

Whilst exploring the bush daily, you will have the privilege of being close to the animals, and watching them exist happily in the semi-wild conservation reserve.

Part of the role is also to carry out anti-poaching and security duties. These could include undertaking snare patrols, lookout duties for possible poaching activities, and collecting snares and traps. You may be put through weapons training using a paintball gun, in a simulation of the rifles used in anti-poaching. It's all part of the experience in getting close to the reality of the poaching problem..

Depending on the time of year, you may work on local community and teaching projects. This could include assisting in literacy programs in primary schools, or working with the conservation club to educate children about their local environment.

## Project Location

Located in the middle of the Zimbabwean bush, this project still offers you so much to do in your free time. There is fishing, canoeing, and exploration on horseback. Or you can venture further afield to one of the **Seven Natural Wonders of the World** - Victoria Falls. To immerse yourself in more of the bustling culture of Zimbabwe you could visit Harare for its markets. Or else hike up the local Mutemwa Mountain or see the Bushmen paintings at the Markwe Cave.

You will be comfortably accommodated in a lodge, where you will share a bedroom with another volunteer (of the same gender).

## Project facts

**Duration:** 1-8 weeks

**Requirements:** 16+

**Location:** Zimbabwe

**Working hours:**

**Project availability:** All year round except 2 weeks at Christmas time.

RECRUITING FOR EARLY 2021

**Arrival day:** Monday

## What's included

**Accommodation:** shared room in comfortable accommodation

**Food:** 3 meals per day

**Airport:** pick-up and drop-off from/ to Harare International Airport

**Transport:** to and from project

**Training:** Pre-departure manual, learning reflection manual, orientation and project induction provided

**Support:** 24-hour support from local team

**Excursion Planning:** assistance with planning your weekend excursions from local staff (activity prices may be extra)

## What's not

Flights

Insurance

Visas

Police/Government Background Check: US and UK citizens will be processed through Kaya (admin fee applies); all other nationalities must provide local police check.



# Victoria Falls Lion Rehabilitation Volunteering

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## The project

Join us in Zimbabwe on the Victoria Falls lion rehabilitation volunteering project, a world first lion breeding and rehabilitation programme, supported by some of the world's leading ecologists in the field. The project activities are part of a comprehensive study of lion breeding and the in-depth research and data-collection activities are used to help rehabilitate lions back into their natural environment. There are 3 stages to the release programme; pre-release involving teaching the lions survival skills, the release stage where lions are put in a semi-wild environment to hone their hunting skills while being monitored and finally the release stage where they are released with the aim of producing quality, disease-free lions. One pride has been released into a fenced wild area where they are breeding cubs of their own.

As part of this programme, the project also looks at other key conservation issues in the area such as poaching, the movement of species and the impact of alien species on the local habitats. Join the local team of professional guides and other dedicated volunteers, gain a deeper understanding of the King of the Beasts and assist us in gathering vital information that will facilitate their eventual release and preservation of this impressive species within their natural habitat.

## Role of the volunteer

As a volunteer you will take part in a number of important activities relating to the project:

- Lion conservation including lion walks with qualified rangers to help familiarise lion cubs with their habitats, enclosure maintenance and feeding duties. You will also prepare enrichment activities for the development of the lions skills.
- Research activities including character traits, mane growth, hunting development and spoor sized. You will be given the appropriate training to enable you to participate effectively.
- National park maintenance such as developing a new waterhole, snare sweeps to remove wires set by poachers and the removal of invasive alien plant species.
- Education activities to help address lion / human conflict within the community.
- Game counts to monitor the presence and movement of species within the habitat.
- Care and upkeep of the captive lions that have bred cubs that will be release into the wild.

Each day is exciting, exhilarating and an experience you will learn so much from.

## Skills required

There are no specific skills required for this program apart from an interest in wildlife. You will need to be of good health and have a decent level of fitness s you will have an early start each day and will spend a lot of time outside. Aside from that enthusiasm and willingness to do what is required during daily tasks is the attitude required for the project. You must be able to follow health and safety rules especially in relation to interacting with the lions.

## Why choose this project

- ✓ Learn about lions and conservation efforts conducted for the preservation of this endangered specie.
- ✓ Supporting a ground-breaking research work as well as monitor the habitats in which the African Lion live.
- ✓ Gain an insight into essential elements of a large scale research project while improving your CV/resume.

## Project location

The project is located on the outskirts of Victoria Falls town; a stone's throw away from the magnificent thundering waters of the Falls themselves. Masuwe is a private Big 5 game reserve where the project is based, and volunteers stay at a well-established and comfortable camp in the bush. The accommodation is comfortable and is a 15 minute ride to town. In your spare time, Victoria Falls has a host of adventure activities from helicopter rides to bungee jumping, or simply take a walk to see the magnificent falls. Alternatively, you can venture further afield and participate in a trip to Chobe National Park in Botswana where you can see wildlife in abundance.

## Project facts

**Duration:** 2 - 12 weeks

**Requirements:** Age 17+, maximum decided on potential participants' health

**Location:** Victoria Falls, Zimbabwe

**Working hours:** 6.30-17.00, Monday - Saturday (1 hour off for breakfast, 1 hour for lunch)

**Project activities:** Lion Walks, research, work in the national park, teaching conservation classes, preparing food for lions, cleaning enclosures, game counts

**Project availability:** Project starts every 2nd Monday and runs year-round During the months of June and July, this project is only available for a maximum of 4 weeks. RECRUITING FOR SUMMER 2021

**Arrival day:** Monday

## What's included

**Accommodation:** Shared room with en suite in a volunteer house with a shared dining area, a braai (outside BBQ) and pool

**Meals:** 3 meals per day

**Laundry:** Weekly laundry service

**Airport:** pick up for flights arriving into Victoria Falls (time restrictions)

**Daily transfers** to and from Project included

**Training:** Pre-departure information pack, on-site Orientation and project induction provided

**Support:** On-site coordinator providing 24-hour support

**Excursion Planning:** Staff help organise weekend activities. (Activity price may be extra)

## What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check

# Wildlife Orphanage and Rescue Sanctuary in Zimbabwe

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## The project

Volunteer at a wildlife orphanage and rescue sanctuary in Zimbabwe and get first hand experience of rescue, rehabilitation and release at Bulawayo wildlife rescue sanctuary. Established in 1973, the wildlife orphanage was set up to offer a home and help for orphaned, abandoned and sick wild animals, as well as relocating animals that are reported to be causing a nuisance and in danger of getting shot by farmers or communities. From lions and leopards to monkeys, antelope and birds, wherever possible the animals are rehabilitated and returned to the wild. The centre has 4 main areas; carnivores, primates, birds and a nursery with domestic, farm and wild animals which are rescued, treated and released back into their natural habitat but only when it is safe to do so. When it is not possible, the animals are cared for and used for educational purposes, zoological study or in the case of endangered species, introduced to breeding programmes.

The project has visited 168 local schools and educated 75,000 children about the wildlife in the area as well as welcoming families and visitors into the centre to improve their understanding and awareness of a range of species. In an area where fear of wildlife leads to many animals being killed and lack of environmental understanding means habitat destruction, the education of the community is a vital aspect of securing a future for wildlife in Zimbabwe. The project has 25 full time staff which are dedicated to protecting and preserving the wildlife of Zimbabwe. Volunteer at this wildlife rescue sanctuary and get an up close view of the realities and hard work that goes into protecting animals in their natural habitat.

## Role of the volunteer

Volunteer on this project are involved with all aspects of the centre, from feeding, cleaning and carrying out enclosure maintenance, to caring for the injured, sick or orphaned animals. Your day will include feeding the orphan animals, bug catching, enclosure work, animal time and more orphan animal care. When releases occur or animals are rescued, volunteers help with process. You may have a chance to see how camera traps work and how the release programme is carried out. In the educational aspect of the project, volunteers join staff in school outreach programmes, visiting schools in the local area and conducting talks for visiting schools as well as helping with domestic animals at the education centre. Volunteers rotate across the 4 areas of the sanctuary so have an opportunity to work with a range of wildlife. This is a great opportunity to see wildlife management in progress.

## Skills required

There are no specific skills required for this program. You will need to be of good health, have a decent level of fitness and a love of animals. Working with animals is dirty work and volunteers must be prepared to get involved with a wide range of work, as the needs of the centre change daily depending on the animals present and their needs. Vets and veterinary students are very welcomed as well as those involved in animal sciences such as zoology or animal behaviour studies. 6 month placements are available but these are subject to the successful completion of the first 3 month period.

## Why choose this project

- ✓ Be involved in a variety of work as with a constant flow of animals through the centre, there is always a lot of work to be done to keep the enclosures clean, the animals fed, the injured animals cared for and the education programmes carried out.
- ✓ Help with the care and rescue of animals as well as gather and sort research data such as photographs amongst others.
- ✓ Benefit from having up close exposure to a range of wonderful wild animals whilst also learning about the skills involved in protecting and rehabilitating wild animals.

## Project location

The project is located 20 minutes outside the city of Bulawayo - the second largest city in Zimbabwe. Set in a private game area in a rural suburb, volunteers live and eat alongside the family at the camp. Volunteers have comfortable on-site huts and their own lounge area with DVD, mini library, dart board and games. Outside there is a swimming pool to cool down in on hot summer days and a fire pit for cold nights. It is a relaxed atmosphere after a hard day's work and volunteers feel very much part of the family during their stay. Weekly trips into the city take place and for those staying 3 weeks or longer there is the opportunity to travel to Victoria Falls (extra).

## Project facts

**Duration:** 2-26 weeks (ideally 4 week minimum recommended)

**Requirements:** Age 17+

**Location:** Bulawayo, Zimbabwe

**Working hours:** 7.00-17.00, Tuesday - Sunday (night shifts may be required for some sick animals)

**Project activities:** Lion Walks, research, work in the national park, teaching conservation classes, preparing food for lions, cleaning enclosures, game counts

**Project availability:** Projects start every Monday of each month and run year-round. RECRUITING FOR EARLY 2021

**Arrival day:** Monday

## What's included

**Accommodation:** Shared room in a volunteer cabin on-site some with en suite bathrooms, games room, fire pit, small pool & volunteer dining area

**Meals:** 3 meals per day

**Airport:** pick up and drop off from Bulawayo Airport

**Training:** Pre-departure information pack and onsite orientation provided

**Support:** On-site coordinator providing 24-hour support

**Excursion Planning:** Staff help organise weekend activities. (Activity price may be extra)

## What's not

Flights

Insurance

Visas

Police/Government Background Check; US and UK citizens will be processed through Kaya (admin fee applies) all other nationalities must provide local police check

## Project Costs for Zimbabwe Projects

COUNTRY	PROJECT	2 WEEKS PRICING		4 WEEKS PRICING		EXTRA WEEKLY PRICING	
		Price GBP (£)	Price USD (\$)	Price GBP (£)	Price USD (\$)	Price GBP (£)	Price USD (\$)
Zimbabwe	Wildlife Research and Conservation in Zimbabwe	£1285	\$2006	£1822	\$2845	£270	\$421
Zimbabwe	Lion Rehabilitation and Conservation Project in Zimbabwe	£1362	\$2126	£1941	\$3030	varies	varies
Zimbabwe	Medical Support and Health Awareness in Zimbabwe	£1285	\$2006	£1822	\$2845	£270	\$421
Zimbabwe	Pre-vet Wildlife Rescue and Rehabilitation Placement in Zimbabwe	N/A	N/A	£2204	\$3440	£461	\$720
Zimbabwe	Rhino and Elephant Conservation Volunteering in Zimbabwe	£1671	\$2608	£2983	\$4656	£656	\$1024
Zimbabwe	Victoria Falls Lion Rehabilitation Volunteering	£1285	\$2006	£1822	\$2845	£270	\$421
Zimbabwe	Wildlife Orphanage and Rescue Sanctuary in Zimbabwe	£1281	\$2000	£2204	\$3440	£461	\$720



# Program Agreement, Terms and Conditions

Thank you for choosing to apply for placement on a Kaya programme. We are committed to providing you the best support as you prepare for the experience of a lifetime, which is why we have laid down the following terms and conditions. By checking the agreement of these terms and conditions you have accepted to abide by the rules laid down in this agreement, and we suggest that you read the details carefully and speak to us if you require any further clarification. Please note there may be additional conditions that apply to individual placements.

## Program Agreement Terms and Conditions

**NOTE:** The current terms outlined include temporary accommodations made to address the current Covid-19 global pandemic. We have called these Kaya Amended Coronavirus Terms – Kaya ACT. These temporary terms are outlined alongside Kaya regular terms and conditions and may be amended at any time. These are all shown in red for easy identification.

## Deadlines, Dates and Prices

Applications are accepted throughout the year and are subject to limited space availability. Programs are priced individually and displayed on the Kaya website alongside each project. Deadlines are based on the dates of the desired placement. Some programs and project placements fill up prior to their published application deadlines. Apply early to secure your space. Important deadlines for the Kaya Programs are:

### Early Application

Application can be made up to 1 year in advance, however, arrangement and communication of the program specifics will commence 2-3 months prior to program start.

### Application Deadline

Programs have varying deadlines. Most are around 3 months prior to the program start. Last-minute bookings will be considered on an individual basis. Last-minute bookings are advised that their placement arrangements may require more flexibility to accommodate.

### Total Fee Due

60 days prior to program start – unless specified for a particular project

### Late Payment

Payment deadlines are displayed on the invoices provided. It is important to meet these deadlines to secure your placement, and missing these deadlines may result in the cancellation of your placement. Where a payment extension is requested, this will be considered on a case-by-case basis and will incur a late payment fee of £35/\$60 basis.

Program Start and Finish Dates, Current Prices, and “What’s Included” are displayed on the Kaya website alongside each project. Details shown on printed materials are subject to change. Projects prices are reviewed annually and bookings for the following year may differ from those listed. Payments may be made in GBP or US\$.

## Application Instructions

Apply online: <https://www.kayavolunteer.com/book-now>

At the time of initial application, an application fee of GBP£75/ US\$95 is requested. This fee will be deducted from your total program fees. This is a non-refundable fee that enables us to process your application and ensures we work to match you with the best possible placement for your skills, interest, and needs. In the event that the application is rejected by Kaya, this payment will be returned in full. You will be provided the option to “speak to an advisor before submitting your fee”, but please note that your application may not be completed until payment of this fee is received.

Upon receipt of the application form and fee, we will contact you to arrange an online interview, work with our in-country teams to review your information, and offer you a placement in line with your request. Kaya will contact all applicants within 2 weeks of receipt of the application.

**Confirming your placement:** Once a placement is offered, you will have the option to confirm your placement and dates, and reserve your space with a confirmation fee of GBP£150/ US\$250. This fee will be deducted from your total program fees.

**Kaya ACT:** During the Covid pandemic, this payment will not be requested until travel to that country is possible (the host country borders open to you, and your home country is allowing travel to the host country). These will be deferred until confirmation of travel dates can be provided, at which time applicants may decide whether to proceed with, or cancel their application.

Until your confirmation fee is received we cannot guarantee your space on the program. See Trip Cancellation & Refund Policy below for further details.

**Additional deposit fees:** A small number of our programs have an additional deposit applied by our in-country project partners. You will be notified of this on initial inquiry if this exists for your program. Any payments made will be applied toward the total program fee. These additional deposits are non-refundable in all cases but can be applied to future participation for that specific placement if your placement dates need to be moved.

## Trip Cancellation & Refund Policy

Kaya reserves the right to cancel any program if there are insufficient registrants (where minimum numbers apply) or if Kaya determines it is in the best interest of the applicant's safety and quality of programming to cancel the program. Kaya is not responsible for other costs incurred by applicants preparing for the trip. Should a program be canceled by Kaya, for any reason, applicants will be offered the option of positions in other Kaya Programs or a full refund on all fees paid, minus application fees and bank charges.

**For participants wishing to cancel or shorten their program, the following terms apply:**

- Application fees are non-refundable in all instances for successful applicants. Unsuccessful applicants will be fully refunded.
- Additional deposits, where applicable, are also non-refundable in all instances.
- Confirmation fees: If you decide to cancel, for any reason, any time up to 61 days before travel, we will provide a 50% refund, less application fee, and bank fees.

If the travel status of your program changes prior to your travel dates, and those are likely to interrupt your travel at your booked program time, we will provide a full refund, less application fee, and bank fees. Cancellations made within 60 days before departure will make confirmation fees non-refundable.

- Program fee balance – Payment of all remaining program fees are due 60 days prior to your program start date. Payment of program balance fees prior to this deadline are fully refundable up to 61 days before departure (minus any bank fees incurred). Payments not received by this deadline may result in the cancellation of your program or a late payment surcharge of £35/\$60.

If the travel status of your program changes prior to your travel dates, and those are likely to interrupt your travel at the booked program time, we will provide a full refund, less application fee, and bank fees.

- Under our standard terms, if you decide to cancel or shorten your program within 60 days of your program start, no refunds will be provided.

Individuals who cancel or shorten their program, for any reason (including health, bereavement, and visa issues) less than 60 days prior to the program start or during the program will not receive any refund, and we encourage you to approach your travel insurance to seek compensation in this instance. We are happy to provide proof of payment and cancellation if required. Travel insurance with trip cancellation coverage is strongly encouraged for this reason.

- **Kaya ACT:** Due to the impacts of Covid-19, for programs planned for 2021 we will be providing a more flexible cancellation policy. For programs with start dates in 2021, if you decide to cancel between 60-31 days prior to travel, a 50% refund less application fee and bank fees will be provided. Some programs are exempt from this flexible arrangement and you will be notified of this upon booking. After 30 days, no refunds will be provided.
- **Date Flexibility** – Participants will be permitted to change program dates any time until 2 weeks prior to departure, for any reason, for no additional fees. Last-minute changes will be considered on a case-by-case basis. New dates will be subject to availability. Programs being delayed to a future year may incur program fee increases. Dates must be changed prior to payment deadlines for “payment due” dates to be amended.

# Program Agreement, Terms and Conditions

- If the Participant cancels for any reason, the Participant must notify Kaya in writing. The cancellation will be effective upon receipt of the written notification by Kaya to [info@kayavolunteer.com](mailto:info@kayavolunteer.com). Careful planning goes into developing volunteer and intern programs for every individual applicant. As a result, Kaya and our host communities and partners incur substantial administrative and planning costs, including accommodation reservation fees, prior to the start of each program.
- Kaya strives to ensure sustainable projects and quality programs for Participants. The Refund Policy is defined in an effort to protect and accomplish these goals. Kaya deals with each situation fairly, in consideration of well-established policies, and with the best interests of community members and Participants in mind.

## Date and Project Changes

Upon application, you will receive an interview in which your placement and program dates will be discussed. When you confirm your placement and pay your confirmation fees, we will agree program dates against which your placement will be held. We encourage you to stick to these as the projects plan around your participation. Under standard terms, one (1) date or program change made prior to 60 days before departure will be accommodated for, at no charge, subject to availability. Placements moved to the following year may be subject to price increases. After 1 change has been accommodated for, any future changes made will be subject to an administration charge of GBP£40 / USD\$70 – payable at the time of change. For project changes where the original project incurred an additional deposit, the additional deposit amount will NOT be transferable to your new project.

Date changes requested within 60 days prior to departure will be considered on an individual basis, the original payment deadlines will apply and changes will be subject to an administration charge of GBP£40 / USD\$70 – payable at the time of change. Placement changes within 60 days prior to departure are typically not accommodated for, due to project commitments made at that time.

**Under Kaya ACT, the 60-day deadline outlined for changing program dates without a fee has been reduced to 14 days, with further flexibility considered as a result of travel bans and advisories in place at the time of your placement.**

## Age

Participants must be aged 18 years over at the time of pick up, unless expressly agreed in advance by Kaya. Kaya reserves the right to cancel any application or terminate any placement, without refund, if false proof of age is found to have been supplied.

For participants under 18yrs, who have been accepted onto a Kaya program, parental consent is required and participants agree to our Code of Conduct, which includes strict policies about alcohol consumption. Where accepted, participants under 18yrs will not be offered any different or additional service or treatment to other participants. All participants under 18yrs must participate in an interview and require a reference from a professional person who has known them for over 2 years.

## Program Flexibility

Kaya programs are different from travel or adventure programs. Each development project and work experience placement is unique and often cannot be implemented exactly as planned for a variety of reasons. Itineraries shown are a guide and the order of activities may be shifted in line with factors, including, but not limited to the weather, changing project needs, local regulations and individual situations. Project activities shown cover most areas that you may be asked to get involved, but additional activities may arise that require your assistance and not all activities shown may be carried out in the period of your stay. Applicants are advised that these variables may require changes before or during a program. Part of the challenge and growth opportunity is in adapting to changing conditions and overcoming the obstacles they may present.

## Legal Jurisdiction, Release of Liability and Assumption of Risks

### UK and European Participants:

Participants from the UK and European countries booking their placements on [kayavolunteer.com](http://kayavolunteer.com) enter a contract with Kaya Responsible Travel Ltd., of The Arches, North Campus, Sackville St, Manchester, a company registered in England and Wales (company number 6885700). This contract is governed by English law under the exclusive jurisdiction of English courts.

### Participants from North America and other Non-European countries:

Participants from North America and other Non-European countries booking their placements on [kayavolunteer.com](http://kayavolunteer.com) enter a contract with Kaya Responsible Travel Ltd, part of the Global Educators Inc consortium of 3 Ferry Street, Studio 3-West, Easthampton, MA, a company registered in the state of Massachusetts, USA. This contract is governed by the laws of the State of Massachusetts, U.S.A., excluding Massachusetts's conflict of laws rules, regardless of your location. You hereby expressly consent to exclusive jurisdiction and venue in the federal and state courts located in Massachusetts U.S.A., for all matters or disputes arising out of or relating to these Terms and Conditions or your access or use of the Website.

### All Participants:

In organising and managing volunteer projects, work experience placements, group programs, and courses, Kaya, its agents, employees, and staff give notice that they act solely on behalf of and for the benefit of the participants, on the express agreement that Kaya shall not be liable, financially or otherwise, for non-performance or unsatisfactory service; for the injury to persons including death, for loss of or damage to property, for accident or delay, and/or for expenses arising from strikes, weather, quarantine, sickness, government regulation, civil unrest or war, or from any act or omission of Kaya agents or employees, and/or airline, mail services, rail, bus company, vehicle rental entity, hotel, restaurant, or other suppliers of service.

By submitting this application form the participant assumes all of these risks and agrees to indemnify Kaya, its officers, directors, and employees harmless for any and all liability that may arise in connection with participation in the Kaya Programs. Kaya reserves the right to refuse any applicant admission to any program if he or she is deemed ill-suited for the program. Important program information will be sent to the email address provided on the application. Photographs, videotapes, and/or statements of participants may be used in promoting Kaya. Kaya publishes program and project photos on a regular basis on the Kaya website. These photos and videos are available for participants, friends, family, and interested individuals to download, email, or print for personal use. Photography usage for distribution purposes will be considered on an individual basis on application to Kaya.

Participants accept that they will be subjected to various physical and emotional demands and accept that the standard of living, including food, hygiene and accommodation in the relevant country may be below the general standards of their own country. The Participant also understands that certain risks may arise, including, but not limited to, hazards of traveling in remote areas; travel by automobile, van, bus, airplane, boat, train or any other means of conveyance; the forces of nature; civil disturbances; national or international conflicts; terrorism; arbitrary itinerary changes made by foreign governments or vendors; dive related accidents, boat accidents; interacting with dangerous wildlife; personal injury or illness from the local environment; accident or illness in remote locations without immediate evacuation or medical facilities; or negligent acts of third parties. The Participant asserts that they know, understands and appreciate these and other risks inherent in the program, agrees that participation is completely voluntary and assumes all risk associated with the program.

Kaya shall have no responsibility for any activities undertaken by the Participant outside the scope of those directly relating to the program, including activities that may have been recommended by Kaya staff, or it's partners, within the location. For all excursion activities, Kaya acts as an agent, not a principle of the activity. Any information provided by Kaya, including but not limited to information about visas, vaccinations, healthcare, climate, group sizes and packing requirements is given in good faith for information and educational purposes only but without responsibility on the part of Kaya or it's partners.

## Travel Documents and Insurance

All participants must possess a valid passport for their Kaya trip. Participants are responsible for any costs associated with visas, airport taxes, obtaining the proper travel documents for their trip, and changes to flight itineraries. All participants must have valid, comprehensive health and travel insurance during the time of their program covering risks associated with a 'Force Majeur' event, medical emergencies and repatriation. Details of insurance must be supplied to Kaya prior to commencement of any program. Kaya reserves the right to refuse entry to programs if insurance details are not supplied.

# Program Agreement, Terms and Conditions

## Behavioural Expectations

By joining a Kaya Program, the participant assumes certain obligations to Kaya, its community, and other program participants. If on-site program directors determine a participant fails to meet the behavioural expectations set out in this contract and within Kaya's Code of Conduct document, that participant will be asked to leave the program. Participants asked to leave under these circumstances will not receive a refund. In addition to other program responsibilities, as a program participant you are responsible for:

- Being in sufficient good health to undertake the program.
- Acting in an appropriate and respectful manner towards the local people, fellow travellers, program participants, and staff in accordance with the customs, laws, regulations, and ordinances of the country of placement.
- Following all health and safety protocols and precautions outlined by ground-team members.
- Communicating effectively your interests, skills, limitations, and needs to home community members and program staff members.

## Disclosure

All participants must disclose at the time of application any pre-existing or existing medical conditions (including depression and eating disorders) and disabilities. Some placements may require doctor's notes as a requirement for participation – some of which may be dictated by legal requirements or liability purposes. Any medical conditions arising after Application and prior to Placement must be disclosed to Kaya prior to placement commencement. Kaya reserve the right to refuse applications based on these disclosures, if deemed necessary for the safety of the participant and the project. Kaya operates a policy of non-discrimination and any information provided that may impact an application will be discussed with the applicant prior to any decisions being implemented to establish the basis for any concerns. Kaya reserve the right to cancel any application, or terminate a placement without refund if false information or lack of disclosure is found to have been supplied. Kaya is not held responsible for the administration or monitoring of any medication. While Kaya makes every effort to establish safety conditions and risk assessment, Participants are warned that the general standards of health, safety and hygiene in many countries visited may not be of comparable standard to Western countries and hence a risk of injury and illness is inherent to this venture.

Some placements may require a police criminal background check, conducted by the government. This check shall be carried out at the applicant's expense with guidance from Kaya. Some placements require proof that volunteers are clear of certain medical conditions, through the provision of a health certificate. This check shall be carried out at the applicant's expense.

## Complaints

If a Participant wishes to lodge a complaint in relation to their program, they shall first bring the complaint to the attention of the in-country coordinator, who will make reasonable efforts to deal with and, where possible, resolve the complaint within a reasonable time. If a Participant feels that a complaint is not being dealt with adequately by their in-country coordinator they should then contact the Kaya placement advice team to escalate the issue. If the coordinator is unable to resolve any serious complaint, and the participant chooses to terminate their placement early and depart the project, they shall provide the coordinator with a written version of events leading to their early termination, prior to departure. Refunds cannot be provided for early departure unless extreme circumstances are found, which will be determined at the sole discretion of Kaya. Issues reported after the end of a program that were not reported during the program, giving the site team an opportunity to address the issue in country, will not be considered for any compensation. Participants agree that Kaya shall not be liable for damages or compensation relating to any claim regarding inconvenience, disappointment, discomfort or loss of enjoyment.